nystateofhealth ™
The Official Health Plan Marketplace

FAST FACTS ON

Keeping Your Health Insurance in the New School Year

Health insurance is important for the entire family. Studies show children with health coverage are less likely to miss school and are better prepared to learn, making them more likely to complete high school and graduate college.

Do you or a family member currently have health insurance through New York State Medicaid, Child Health Plus or the Essential Plan?

Starting in Spring 2023, New York State restarted eligibility checks to make sure enrollees still qualify for these programs. This means you may need to take action to renew your health insurance or the insurance of your family members. For example, if your income has changed a lot since before the COVID-19 pandemic began, you may need to report that information to NY State of Health to stay enrolled in health insurance.

Prepare for the upcoming renewal process by following these steps:

1 **Sign up for text alerts.**

Sign up to receive SMS/MMS text alerts from NY State of Health so you don't miss important health insurance updates, including when it's time to renew your coverage. To subscribe, **text START to 1-866-988-0327.**

2 **Make sure your address is up to date.**

Make sure NY State of Health or your local Medicaid office has your current mailing address, phone number and email address so they can contact you about your health insurance.

If you have insurance with NY State of Health, you can:

- Call 1-855-355-5777 (TTY: 1-800-662-1220)
- Log into your account at **nystateofhealth.ny.gov**
- Find an assistor at **https://info.nystateofhealth.ny.gov/findassistor**

If you have Medicaid through your county's Medicaid office or through New York City's Human Resources Administration (HRA), contact your local office with your address and contact information.

3 **Take Action.**

When it is time to renew your health insurance, you will receive a letter from NY State of Health or a renewal packet if you enrolled through your county's Medicaid office. This letter/packet will let you know what you need to do to renew your coverage and how much time you have to respond. Follow the instructions right away. To stay informed and learn more visit **https://info.nystateofhealth.ny.gov/COVID-19-Changes**

NY State of Health is New York's Official Health Plan Marketplace.

Your family's well-being is top priority. We can help you find quality health insurance that works for your needs and budget.

How do I enroll?

- **nystateofhealth.ny.gov**
  OR
- 1-855-355-5777 or TTY: 1-800-662-1220
  OR
- Through free personalized help from a certified assistor near your home or work.

NY State of Health complies with applicable Federal civil rights laws and state laws, and does not discriminate on the basis of race, color, sex, age, national origin, creed/religion, marital/family status, arrest record, criminal conviction(s), gender identity, sexual orientation, predisposing genetic characteristics, military status, domestic violence victim status and/or retaliation.

Si usted habla un idioma diferente al inglés, **los servicios de asistencia de idioma están disponibles gratis para usted. Llame al 1-855-355-5777 (TTY: 1-800-662-1220).**
如果您使用的語言不是英語，您可以使用我們的免費語言支援服務。請致電 1-855-355-5777 (TTY: 1-800-662-1220)。