IMMIGRATION

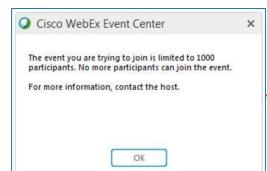




There is no sound through your computer. You must dial-in **and** on the telephone in order to hear the sound.

Time: 10:00am – 11:30am Date: 08/26/2020 Dial-In Number: 1-855-897-5763 Conference ID: 5394157

TODAY'S WEBINAR



nystateofhealth The Official Health Plan Marketplace

If you see this message when logging into the webinar...



As a reminder.... If You previously registered for this webinar via: <u>https://meetny.webex.com/meetny/onstage/g.php?MTID=e2de9de2b9a3bde0e8310438f7fa1839f</u> and you see the message below when logging into the webinar.

×



OK

For more information, contact the host.

Please use this alternate link to join the webinar. https://meetny.webex.com/meetny/onstage/g.php?MTID=e98419a6d185319cb2071721f2a6b2e3d

The audio lines will be open for everyone and there is no limit to calling in to listen. Anyone who cannot access the Webinar will be able to follow along using the slides sent previously. **Call-in information:** Dial in: 1-855-897-5763 Conference ID: 2795934

Please note, all Assistors who are certified on NY State of Health are required to recertify annually.

Thank you for all that you do to help New Yorkers shop, compare and enroll in health insurance coverage through NY State of Health

Please find this email: Subject Line: 2020 Spring Training Recertification Overflow Reminder Immigration and click on the second link in order to log in.

Dial-In Number: 1-855-897-5763 Conference ID: 5394157



Webinar Statistics:

- More than 98% said the webinar <u>increased your knowledge</u> of the topic.
- More than 99% said information from the webinar will allow you to better assist consumers.

Here's what you said:

- "Have audio via the laptop/computer."
- "Extend question and answer segment if possible."
- "Really good training. Love the interaction and polls. Thank you."

PRESENTERS

<u>Welcome</u>

4



Gabrielle Armenia	Bureau Director of Child Health Plus and Marketplace Consumer Assistance
<u>Speakers</u>	
Megan Gagliardi	Medical Assistance Specialist 3, Bureau of Community Enrollment and WMS Eligibility Processing
Kathleen Johnson	Bureau Director of Community Enrollment and WMS Eligibility Processing
Sara Oberst	Bureau Director of Exchange Application Support
Lisa Sbrana	Division Director of Eligibility and Marketplace Integration
Karilyn Tremblay	Health Program Administrator 2, Bureau of Child Health Plus and Marketplace Consumer Assistance





Today's webinar will cover:

- 1. A review of the June, 2019 Assistor survey on immigration.
- 2. An overview of key points from the 2017 Citizenship and Immigration Webinar for Assistors and resources from that training.
- 3. A further breakdown of the legal immigration category options in NY State of Health.
 - Introducing a *new* immigration resource for Assistors.
 - EAD and COA Codes
 - An overview of Immigrant and Non-Immigrant documentation and verification.



Assistor Survey on Immigration



On 6/20/2019 NYS DOH sent a survey to Assistors to provide information about specific immigration training needs.

Follow-up Survey on Immigratio	on Training for Assistors
--------------------------------	---------------------------

As a result of your feedback, we want to explore what would be most helpful when creating future training materials on the topic of immigration. Please complete this 5-10 minute survey to help us serve you better.

 NY State of Health has provided Assistors with several resources on immigration. These have been archived and are available online. From the list below, please indicate which resources you have seen/used by rating the helpfulness of that resource.

Please indicate the helpfulness of these resources

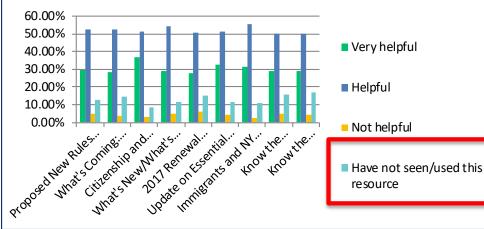
Immigration Desk Aid for NYSOH Assistors. <u>Link</u>	\$	
Documentation Checklist for Assistors. Link	\$	
Subsidy Chart by Immigration Category. <u>Link</u>	\$	
Immigrants: Qualified Aliens/PRUCOL Aliens. Link	Very helpful Helpful Not helpful Have not seen/used this resource	

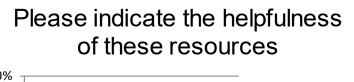


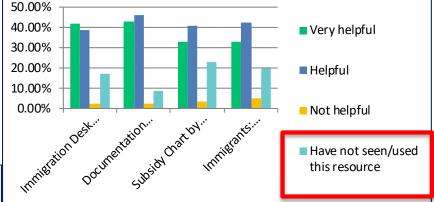


Generally, people reported that the resources and webinars on the topic have been helpful...if they knew about them.

Please indicate the helpfulness of these webinars







Approximately, 10% - 25% of people stated that they had not seen or used the resource or the webinar.



We want you to know what is out there for you!

- Resources
- Webinars
- Websites



Current Available Resources

Immigration Desk Aid for NY State of Health Assistors

Describes the five (5) citizenship/immigration categories on the NY State of Health application and how to choose the correct category.

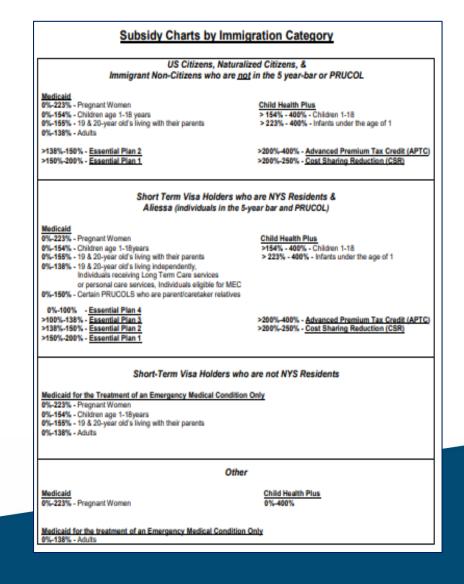
Determining Citizenship or Immigration Status
This worksheet is designed to help Assistors determine which of the 5 Otizenship/Immigration categories listed in the NY State of Health application to select for an individual consumer.
Assistors may use this lool as a script and read through the entire script asking consumers specific questions so that the individual can be determined correctly in the Marketplace based on their appropriate citizenship or immigration status.
 Are you a United States (US) citizen by birth, or were you born abroad to parents of whore at least one was a US citizen at the time of your birth, or are you a US National? If Yes, check the bos marked "US Citizen."
 Don't torget, this category includes citizens of Puerto Rico, Guaen, US Virgin Islands, Northern Mariana Islands, American Samoa, Swains Island or other US Territories.
I US Cilizen
If no, move to question #2.
 Are you a US citizen by Naturalization or were you under the age of 18 when your parent(s) in whose custody you reside naturalized. If yes, check the box marked "Naturalized Citizen."
Naturalized Citizen
If no, move to question #3.
 Are you living in the United States with permission from the United States Citizenship and Immigration Services (USCIS)? If yes, ark: Are you here on a short-term visa? If yes, move to question 84. If no, mark "Immigrant Non-Citizen."
What does this question mean? Below is a list of questions to help Assistons understand what this means. Anyone who can answer yes, would be appropriately marked as an "immigrant Non-Otizen." Please note, this additional list of example questions is not comprehensive.
 Are you a green card holdenfaeful permanent resident? Do you have an employment authorization card which is not expired? Are you an applee? Are you an enforce?
 Have you had any contact with immigration services (USCIS, ICE, CBP)? Are you in the process of applying for an immigration benefit?
 Do you have evidence of any correspondence with immigration or the Department of State concerning your status?
 Even if you do not have lawful status, do you have permission to reside here does the immigration agency know you're here? Even if you are not here permanently? (PRUCOL) Are you a Cross Bencher Halve American?
 Have you been granted withholding of removal? Are you a Cuban-Hallan Extrant who was granted parcle status after October 1980? Are you a certified victim of trafficking? Are you a Americation?
 Are you an imp or Alghan Special Immigrant Visa Holder? Are you currently Granted Parcle for period of more than 1 year (not medical)? Are you a Battered spouse or children) of US Coltano or Leaful Permanent Resident petitioning under
Violence Against Women Act (VAWA)? Are you a non-citizen who can shoe continuous residence since on or before 1/1/1972?
Immigrant Non-Ottoen
If no, move to question #4.



Current Available Resources

Subsidy Chart by Immigration Category

Describes eligibility based on Federal Poverty Level (FPL) across different citizenship/immigration categories.





Current Available Resources

Documentation List and Resources

Describes different types of documentation that can be provided as proof of citizenship/immigration.

Immigrants: Qualified Aliens/ **PRUCOL Aliens** Provides a breakdown of the Immigrant Non-Citizen category and how program eligibility is determined in NY State of Health

	Individuals will		and Resources de these documents automatically. in a specific timeline to maintain eligibility and		
	Eligibility Criteria	Documents & Resource	8	cover age.	
	Citizeaship/Imn	 Certificate of U.S 	-1833		
	US Citizen or National	 U.S. Passport bo US Department of 1-877-487-2778 TTY: 1-888-874 http://www.stat NYS Enhanced T Department of M 	of State: .7793 e.gov/ Driver License		
		I-518-474-9981 http://www.dmv Native American US Department of 202-208-5116		red Tribe)	
	Citizen or Resident of Puerto Rico Island	Puerto Rican Birth Cer	tificate or proof of Puerto Rican citizenship		
	Citizen or Resident of other U.S territories	Evidence of Birth in Gua Swains Island or other U U.S. Virgin Island citize • Evidence of birt that he or she liv on February 25, • The applicant's	Im [] indicates the	American Samoa migrants: Qualified Aliens/ PR e appropriate ACI Code (Citizens art will mark themselves as Imm	
1		 The applicant's 	Children ar	e eligible for CHPlus regardless	of immigration status.
L			Qualified FFP (Federal Financial Participation)	Qualified (Federal Non Participating for 5 Yea Subject to 5 year bar Once an individual in this categor	 a category that was created by courts and is used for public benefits eligibility, including Medicaid. It is not recognized as an immigration status by the US Citizenship and Immigration Services
				bird an markating to be a constrained to be a constrained of the search bar, their eligibility will match Qualified FFP.	growthere must know about the person's pressors in the US, and has included that it is not contemplicing the individual's departure or planning departation. A person residing under PRICOCCI status cannot discut appropriate ULS distanciation of these individuals do not the them US has a status or PRICOCCI individuals on get Medical, Child Health Piles, or Essential Plan in New York Statu. Depending on their particular immigration status, they may also be display for CHB with or a unreliable of the status of the status of the status of the same to chark on the Resources section of this module for more information on this.
			Individuals in this category are eligible for programs on NY State of Health based on income criteria (as long as they meet all other eligibility requirements).	Individuals in this category are eligible t programs on NY State of Health based income criteria (as long as they meet al other eligibility requirements).	on NY State of Health based on income criteria (as long
•			<138% FPL (adult) – Medicaid >138% - 150%FPL = EP 2 >150% - 200%FPL = EP 1 >200% - 250%FPL – QHP, APTC, CSR >250% - 400%FPL – QHP, APTC Full Pay QHP	<pre><138% FPL (adult) - Medicaid >138% • 150%FPL - EP 2 >150% - 200%FPL - EP 1 >200% • 250%FPL - QHP, APTC, CSF >250% • 400%FPL - QHP, APTC Full Pay QHP</pre>	-100%FPL_EP4 >100%FPL_EP3 >150%FPL_EP3 >150%FPL_EP3 >50%FPL_EP2 >50%FPL_OHP_APTC, CSR >250%FPL_OHP, APTC Ful Pay OHP
			*FPLs based on adult percentages	*FPLs based on adult percentages	*FPLs based on adult percentages



Current Available Webinars

Immigration and Citizenship Resources including links to all relevant webinars was sent out to all Assistors with these slides.

	Immigration and Citizenship Resources
1. Reso	urces:
	Immigration Desk Aid for NY State of Health Assistors
	Documentation List and Resources
	Subsidy Chart by Immigration Category
	Immigrants: Qualified Aliens/PRUCOL Aliens
	Public Charge Fact Sheet (English)
-	 Public Charge Fact Sheet (Haitian/Creole)
	 Public Charge Fact Sheet (Russian)
	 Public Charge Fact Sheet (Kussian) Public Charge Fact Sheet (Simplified Chinese)
	 Public Charge Fact Sheet (Spanish)
	 Public Charge Fact Sheet (Traditional Chinese)
Relev	/ant Webinars:
	vant Webinars: Public Charge Webinar (October, 2019) (slides 2-29)
•	Public Charge Webinar (October, 2019) (slides 2-29)
:	
:	Public Charge Webinar (October, 2019) (slides 2-29) Proposed New Rules on Public Charge (December, 2018)
:	Public Charge Webinar (October, 2019) (slides 2-29) Proposed New Rules on Public Charge (December, 2018) What's Coming which had information on Limiting the Reasonable
:	Public Charge Webinar (October, 2019) (slides 2-29) Proposed New Rules on Public Charge (December, 2018) What's Coming which had information on Limiting the Reasonable Opportunity Period for Citizenship, Immigration & Incarceration (June,
:	Public Charge Webinar (October, 2019) (slides 2-29) Proposed New Rules on Public Charge (December, 2018) What's Coming which had information on Limiting the Reasonable Opportunity Period for Citizenship, Immigration & Incarceration (June, 2018) (slides 5-13)
:	Public Charge Webinar (October, 2019) (slides 2-29) Proposed New Rules on Public Charge (December, 2018) What's Coming which had information on Limiting the Reasonable Opportunity Period for Citizenship, Immigration & Incarceration (June, 2018) (slides 5-13) Citizenship and Immigration Status (August, 2017)
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:	Public Charge Webinar (October, 2019) (slides 2-29) Proposed New Rules on Public Charge (December, 2018) What's Coming which had information on Limiting the Reasonable Opportunity Period for Citizenship, Immigration & Incarceration (June, 2018) (slides 5-13) Citizenship and Immigration Status (August, 2017) What's New/What's Coming which contained information on documentation of the date some individuals in the 5-year bar obtained
:	Public Charge Webinar (October, 2019) (slides 2-29) Proposed New Rules on Public Charge (December, 2018) What's Coming which had information on Limiting the Reasonable Opportunity Period for Citizenship, Immigration & Incarceration (June, 2018) (slides 5-13) Citizenship and Immigration Status (August, 2017) What's New/What's Coming which contained information on documentation of the date some individuals in the 5-year bar obtained their current immigration status (July, 2017) (slides 13 - 16)
:	Public Charge Webinar (October, 2019) (slides 2-29) Proposed New Rules on Public Charge (December, 2018) What's Coming which had information on Limiting the Reasonable Opportunity Period for Citizenship, Immigration & Incarceration (June, 2018) (slides 5-13) Citizenship and Immigration Status (August, 2017) What's New/What's Coming which contained information on documentation of the date some individuals in the 5-year bar obtained their current immigration status (July, 2017) (slides 13 - 16) Renewal Improvements which had information on Aliessa Renewals
:	Public Charge Webinar (October, 2019) (slides 2-29) Proposed New Rules on Public Charge (December, 2018) What's Coming which had information on Limiting the Reasonable Opportunity Period for Citizenship, Immigration & Incarceration (June, 2018) (slides 5-13) Citizenship and Immigration Status (August, 2017) What's NewWhat's Coming which contained information on documentation of the date some individuals in the 5-year bar obtained their current immigration status (July, 2017) (slides 13 - 16) Renewal Improvements which had information on Aliessa Renewals (October, 2016) (slide 51)
:	Public Charge Webinar (October, 2019) (slides 2-29) Proposed New Rules on Public Charge (December, 2018) What's Coming which had information on Limiting the Reasonable Opportunity Period for Citizenship, Immigration & Incarceration (June, 2018) (slides 5-13) Citizenship and Immigration Status (August, 2017) What's Coming which contained information on documentation of the date some individuals in the 5-year bar obtained their current immigration status (July, 2017) (slides 13 - 16) Renewal Improvements which had information on Aliessa Renewals (October, 2016) (slide 51) Update on Essential Plan which had information on Aliessa and Short-
•	Public Charge Webinar (October, 2019) (slides 2-29) Proposed New Rules on Public Charge (December, 2018) What's Coming which had information on Limiting the Reasonable Opportunity Period for Citizenship, Immigration & Incarceration (June, 2018) (slides 5-13) Citizenship and Immigration Status (August, 2017) What's New/What's Coming which contained information on documentation of the date some individuals in the 5-year bar obtained their current immigration status (July, 2017) (slides 13 - 16) Renewal Improvements which had information on Aliessa Renewals (October, 2016) (slide 51) Update on Essential Plan which had information on Aliessa and Short- Term Visa Holders (May, 2016) (slides 5-19, 21, 26-30, 33-34,
•	Public Charge Webinar (October, 2019) (slides 2-29) Proposed New Rules on Public Charge (December, 2018) What's Coming which had information on Limiting the Reasonable Opportunity Period for Citizenship, Immigration & Incarceration (June, 2018) (slides 5-13) Citizenship and Immigration Status (August, 2017) What's NewWhat's Coming which contained information on documentation of the date some individuals in the 5-year bar obtained their current immigration status (July, 2017) (slides 13 - 16) Renewal Improvements which had information on Aliessa Renewals (October, 2016) (slide 51) Update on Essential Plan which had information on Aliessa and Short- Term Visa Holders (May, 2016) (slides 5-19, 21, 26-30, 33-34, 36-41)

If you have questions after reviewing any of these materials, please submit them to <u>Eligibility.Training.Support@health.ny.gov</u> and we will ensure that an appropriate policy staff member can review it and get back to you.



Current Available Websites

- Browse our Spring Training website, including webinars from previous years. <u>https://info.nystateofhealth.ny.gov/SpringTraining</u>
- 2. Browse our **Webinars** website for Non-Spring Training webinars. <u>https://info.nystateofhealth.ny.gov/news-type/webinars</u>
- 3. Browse our **Assistor Tool Kit** website for other tools and resources. <u>https://info.nystateofhealth.ny.gov/assistortoolkit</u>.

•	ng Training	ing	Jan We Ne
Session	Торіс	Training Materials	Jar De Ne
1 July 8, 2020	Privacy and Security – Providing a reminder and an update on the Privacy and Security rules and regulations by which all NY State of Health Assistors must comply	Presentation Video Authorized Representative Designation Form Document Linking Checklist 1D Proofing Tool KI:	Ma Inf Ne
The 2019 Spring Training :			Oct NY Ne
The 2018 Spring Training s The 2017 Spring Training s The 2016 Spring Training s	series is available here. series is available here.		Jar We Ne
The 2015 Spring Training s The 2014 Spring Training s			f

14

Webinars	Assistor Tool Kit	
•	Resources	
Jan 31, 2020 Webinar Training: Tax Credits, Form 1095A and Form 1095B	Jun 5, 2020 Welcome to the NY State of Health Assistor Tool Kit.	
News Type: Webinars	On this page you will find specific tools and resources to help you reach a assist consumers, and also stay up-to-date with the latest information fro State of Health. Many of these resources can also be downloaded and prir	m NY
Jan 30, 2020 Demonstration Video: Dental Plan Comparison Tool News Type: Webinars	Click on these headings for more information:	
€ 🖸 🖸 🖸 🖸	Assistor Newsletters	
Information About Public Charge News Type: Webinars	Assistor newsletters Resources for Consumers	,
f 🔽 🖸 🔤	NY State of Health Events Map and Events Submission	
Det 24, 2019	News and Reports	÷
NY State of Health 2020 Health Plan Updates News Type: Webinars	Health Plan Information	,
f 🔽 🖸 🗷 😐	Additional Enrollment Topics	,
Jan 29, 2019	Resources for Assistors	,
Webinar Training: Tax Credits, Form 1095A and Form 1095B News Type: Webinars	Assistor Training Webinars	,
f 🔽 🖸 🗃 💌	Invitation Code	,



3. What additional immigration resources do you think would be most helpful?

Other: Please give us your ideas for a helpful immigration resource.

74% of people answered that they'd like more information on immigration documentation.





Overview of the 5 Citizenship/Immigration Categories



Is the individual a United States (US) Citizen by birth, or were they born abroad to parents of whom at least one was a US Citizen at the time of the birth? Is the individual a US National?

If yes, check the box marked "US Citizen."

• Don't forget, this category includes citizens of Puerto Rico, Guam, US Virgin Islands, Northern Mariana Islands, American Samoa, Swains Island or other US Territories.

Mark one box that indicates Erin's current Citizenship or Immigration Status.* _@
O US Citizen
O Naturalized Citizen @
O Immigrant Non-Citizen 2
O Non-Immigrant Visa Holder @
O Other @



Is the individual a US Citizen by Naturalization, or were they under the age of 18 when their parent(s) in whose custody they resided naturalized?

If yes, check the box marked "Naturalized Citizen."





Is the individual living in the US with permission from the United States Citizenship and Immigration Services (USCIS) without being on a shortterm visa?

Below is a list of questions to help Assistors understand what this means. Anyone who can answer yes, would be appropriately marked as an "Immigrant Non-Citizen."

- Are you a green card holder/lawful permanent resident?
- Do you have an employment authorization card which is not expired?
- Are you an asylee?
- Are you a refugee?
- Have you had any contact with immigration services (USCIS, ICE, CBP)?
- Are you in the process of applying for an immigration benefit?
- Do you have evidence of any correspondence with immigration or the Department of State concerning your status?
- Even if you do not have lawful status, do you have permission to reside here does the immigration agency know you're here? Even if you are not here permanently? (PRUCOL)

- Are you a Cross Border Native American?
- Have you been granted withholding of removal?
- Are you a Cuban/Haitian Entrant who was granted parole status after October 1980?
- Are you a certified victim of trafficking?
- Are you an Amerasian?
- Are you an Iraq or Afghan Special Immigrant Visa Holder?
- Are you currently Granted Parole for period of more than 1 year (not medical)?
- Are you a Battered spouse or child(ren) of US Citizen or Lawful Permanent Resident petitioning under Violence Against Women Act (VAWA)?
- Are you a non-citizen who can show continuous residence since on or before 1/1/1972?

ſ	Mark one box that indicates Erin's current Citizenship or Immigration Status.*
	O US Citizen
	O Naturalized Citizen 9
	O Immigrant Non-Citizen 2
	O Non-Immigrant Visa Holder 🔮
	O Other @



Is the individual a Non-Immigrant Visa Holder? Sometimes individuals in this category may be also called a Temporary Non-Immigrant or a Short-Term Visa Holder.

If yes, check the box marked "Non-Immigrant Visa Holder."

• This question includes checking that the consumer has not overstayed their visa or has an expired visa.





Residency Review

All consumers who check "Non-Immigrant Visa Holder" will have to answer five (5) questions on residency.

If the consumer answers "Yes" to <u>any one (1)</u> of the questions, then they must provide adequate documentation.

- Once the documentation has been verified by NY State of Health, the individual is determined to be a New York State Resident and therefore eligible for Essential Plan, Child Health Plus, or a Qualified Health Plan (with or without a subsidy), if otherwise eligible.
- There is a small subset of this population who will remain eligible for Medicaid.

Residency Test - Mom Visa Holder
Have you or your child(ren) applied to adjust your status to become a legal permanent resident? * Type O No Do you work? * Yes O No
Does your child(ren) go to school? * ⊖ Yes
Do you own your own home? * O Yes O No Do you rent a house or apartment? *
⊖ Yes



Is the individual Undocumented? If yes, check the box marked "Other."

Includes the following four (4) categories of individuals:

- An individual who entered this country on a valid visa who has now overstayed their visa or has an expired visa and has no application pending with immigration.
- An individual who entered this country without inspection and has no application pending with immigration.
- An individual who has been ordered removed/deported and does not have a stay.
- An individual who has been ordered removed/deported and is not under an order of supervision.





Key Points from the 2017 Citizenship and Immigration Webinar

ASSISTOR QUALITY ASSURANCE (QA)



When an Assistor uploads a citizenship/immigration document that does not match the status in the consumer's application, this is logged as an Assistor error. NYS DOH has been tracking and researching errors that Assistors may make.

Assistors should be checking the documents that they receive, and updating the consumer's application to electronically indicate the consumer's appropriate citizenship/immigration status.

Mark one box that indicates Erin's current Citizenship or Immigration Status.*	.0
O US Citizen	
O Naturalized Citizen 2	
O Immigrant Non-Citizen 💿	
O Non-Immigrant Visa Holder @	
O Other O	



Assistor Error

Error Entering Citizenship or Immigration Status

ASSISTOR QUALITY ASSURANCE (QA)



2017: The biggest error that Assistors were making was uploading the consumer's Permanent Resident Card to an account where the consumer was marked as a US Citizen.

Now: The error rate for this has decreased, however there is still work do to.

Other common errors found:

- Some Assistors seem to only be answering that their consumers are either "US Citizens" or "Other" and are not using the middle 3 options.
 - Use training resources, and get support on an individual case, if needed.
- Some Assistors help consumers submit immigration documents in order to complete identity proofing, but that consumer is marked as "Other" in

their application.

Other O

If you do not fit into any of the Citizenship or Immigration Status categories above but you are lawfully living in the United States, do NOT choose "Other" as your immigration status. Please choose either "Immigrant Non-Citizen" or "Non-Immigrant Visa Holder," depending on which category best describes your immigration status.

ASSISTOR QUALITY ASSURANCE (QA)





The way this question is answered drives the consumer's eligibility determination.

Assistors should be working to make sure consumers are marked correctly.



Key Takeaways from the 2017 Citizenship and Immigration Webinar for Assistors

- 1. How to help a Naturalized Citizen apply in NY State of Health if they do not have their certificate/document numbers.
- 2. How to classify a Permanent Resident/Green Card Holder in NY State of Health.
- 3. How to process immigrants who do not have their documents (document numbers) initially.
- 4. How to review documents and update the consumer's account if the document and the answer to the question are inconsistent.

Consumers who are marked as **Naturalized Citizens** must choose a document type from the dropdown, and enter corresponding Alien and Certificate numbers.

If a Naturalized Citizen does not have their document number(s), the Assistor may advise them to select "US Citizen" and NY State of Health will attempt to verify their status by checking their SSN.

- If this information is confirmed as belonging to a US Citizen, no documentation will be requested.
- If not a US Citizen by being born in the U.S. and records with Social Security have never been updated to reflect acquired citizenship status, documentation must be provided.



	Naturalized Citizen				
ŀ					
	○ Non-Immigrant Visa Holder				
	○ Other ●				
	If you do not fit into any of the Citizenship or Immigration Status categories above but you are lawfull: living in the United States, do NOT choose "Other" as your immigration status. Please choose either "Immigrant Non-Citizen" or "Non-Immigrant Visa Holder," depending on which category best describes your immigration status.				
	Has Heidi lived in the US since August 21, 1996?				
	O Yes O No				
	Check this box if you or your spouse is an active military member or U.S. Veteran.				
	To qualify for health insurance, you must prove that you are lawfully living in the United States. Select the document that shows your current immigration status from the list below. You will then type in some informati from your document. Do not give us any information or numbers not issued to you directly by the immigration				
L	authorities. If you do not have any of the documents listed, please select "Other" for document type.				

Naturalization Certificate 🗸

Document Type

Alien #
 Naturalization Certificate #

-		

Type in your alien number and certificate number. The alien number can also be called the alien registration number or the USCIS #.

This number can be found at the top right-hand corner of the "Certificate of Citizenship" or the "Naturalization Certificate". Do not type in any letters or dashes.

The Naturalization Certificate and the Certificate of Citizenship number are located in the upper right hand corner of the Certificate and must be between 7 and 12 numbers. This number is usually above the alien number on your certificate.



A Permanent Resident (Green Card Holder) should be marked as **Immigrant Non-Citizen**.



Mark one box that indicates Erin's current Citizenship or Immigration Status.*

O US Citizen

O Naturalized Citizen

O Immigrant Non-Citizen @

O Non-Immigrant Visa Holder 2

O Other @

If you do not fit into any of the Citizenship or Immigration Status categories above but you are lawfully living in the United States, do NOT choose "Other" as your immigration status. Please choose either "Immigrant Non-Citizen" or "Non-Immigrant Visa Holder," depending on which category best describes your immigration status.



If an individual does not have their document number(s), one option would be to choose the "Document Type" of "Other."

Data fields will display but they are not mandatory and you can proceed through the application without document numbers.

- Eligibility can be determined this way.
- The consumer will need to upload documentation of their citizenship/immigration status.

Document Typ	e			
I-551 Permanent Resident Card 🗸				
Alien # 🕤	Receipt #	Alien Expiration Date		

I-551 Permanent Resident Cards (or "Green Cards") are issued to eligible immigrants who entered the United States to permanently live. To verify your eligible immigration status, type in the alien number. The alien number can also be called the alien registration number or the USCIS #. Do not type in any letters or dashes.

The receipt number on the I-551 refers to the tracking number in which the green card was processed and its order. The number can start with EAC, LIN, SRC, WAC, and then followed by 10 digits. If your card does not have a receipt number, type in AAA followed by 000000000 (10 zeros).

The alien number expiration date is an optional field. You should leave the date blank if your document does not have an expiration date.

You have selected "Other Document"

If you do not have an Alien# or I94#, you should leave all of the boxes blank. You will be asked to submit a copy of your immigration document after your application is completed. If you have an Alien# or I94#, please fill in those boxes now. Completing those boxes will help us process your application.

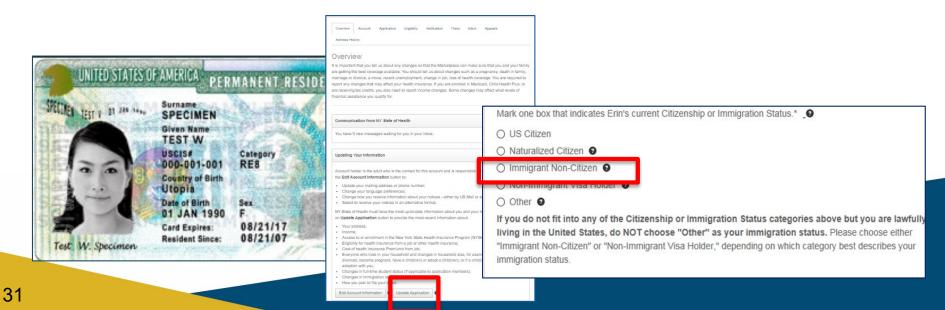
Document Type								
Other			~					
Alien # 💿	194 # 💿	SEVISID #	Document Description					



When Citizenship/Immigration documents are requested:

Assistors should review the document and check the consumer's account to verify that the document being uploaded matches the citizenship/immigration status as marked in the current application.

• If it does not match, the Assistors should update the application and change the answer to Citizenship/Immigration status question. If this is not done, this is an error.



POLL #1



A new Assistor at your agency is looking for guidance on immigration cases. What resources could you give them?

- A. Immigration and Citizenship Training Resource Document (with all the links).
- B. Immigration Desk Aid for NY State of Health Assistors.
- C.NY State of Health Website Information: Spring Trainings, Webinars, and Assistor Took Kit.
- D. A copy of the slides from this webinar.

E. All of the above.





We will now answer general questions on the content of this training.

If you have additional questions after the live webinar, please email <u>Eligibility.training.Support@health.ny.gov</u>.



Your case specific questions should be discussed with your Supervisor or Program Manager.

• There may be issues that more than one Assistor at your agency is experiencing.

Your Supervisor or Program Manager can report the issue on an encrypted Account Review spreadsheet to <u>ASSISTOR.CASES@HEALTH.NY.GOV</u>.

NEW INFORMATION AND A NEW RESOURCE



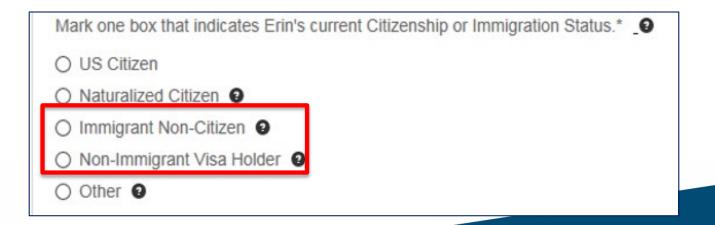
A further breakdown of two (2) Immigration Categories on the NY State of Health application:

- Immigrant Non-Citizen
- Non-Immigrant Visa Holder



An **Immigrant** is a person who leaves one country to settle <u>permanently</u> in another.

A **Non-Immigrant** is a person who enters another country on a <u>temporary</u> basis.





Introducing a *new* Immigration Resource for Assistors

EAD and COA Codes



Key to I-766 Employment Authorization Documents (EADs)



KEY TO I-766 Employment Authorization Documents (EADs)

The codes on the front of the card indicate the person's immigration status. The list below is **not** all-inclusive.

Code On EAD	Employment Authorization Meaning	Immigration Status
(a)(1)	Lawful Permanent Resident	Immigrant Non-Citizen
(a)(3)	Refugee	Immigrant Non-Citizen
(a)(4)	Paroled as a refugee: If admitted to U.S. for less than one year, is PRUCOL. If admitted to U.S. for at least one year, is a qualified immigrant.	Immigrant Non-Citizen
(a)(5)	Granted asylum	Immigrant Non-Citizen
(a)(8)	Citizen of the Federated States of Micronesia OR the Marshall Islands.	Immigrant Non-Citizen
(a)(9)	Spouse of U.S. citizen (K-3 visa) or spouse's minor child (K-4 visa).	Immigrant Non-Citizen
(a)(10)	Granted withholding of deportation.	Immigrant Non-Citizen
(a)(11)	Granted extended voluntary departure.	Immigrant Non-Citizen
(a)(12)	Granted temporary protected status (TPS).	Immigrant Non-Citizen
(a)(13)	Granted voluntary departure under the Family Unity Program.	Immigrant Non-Citizen
(a)(14)	Granted Family Unity under the LIFE Act.	Immigrant Non-Citizen
(a)(15)	Spouse of LPR (V-1 visa) LPR's minor child (V-2 visa) or spouse's minor child (V-3 visa).	Immigrant Non-Citizen
(a)(16)	Victim of a severe form of human trafficking (T-1 visa).	Immigrant Non-Citizen
(a)(17)	E Visa Non-immigrant spouse	Non-Immigrant Visa Holder
(a)(18)	L Visa Non-immigrant spouse	Non-Immigrant Visa Holder



Code On EAD	Employment Authorization Meaning	Immigration Status
(c)(3)(A)	Foreign Students (F-1visa), pre-completion OPT Foreign student, (F-1) post completion.	Non-Immigrant Visa Holder
(c)(3)(B) (c)(3)(C)	Foreign student, (F-1) 17-month extension. Foreign student, (F-1) off campus employment	
(c)(3)(ii) (c)(3)(iii)	sponsored by a qualifying international organization. Foreign student, (F-1) off-campus employment due to a severe economic hardship.	

On the Employment Authorization Card, the EAD Codes are called Category Codes



EAD Codes can be found on the following document:

Employment Authorization Card





Code On EAD	Employment Authorization Meaning	Immigration Status
(c)(9) or (c)(9P)	Applicant for Adjustment to Lawful Permanent Residence.	Immigrant Non-Citizen

Mark one box that indicates Erin's current Citizenship or Immigration Status.* 9

O US Citizen

- O Naturalized Citizen 😨
- O Immigrant Non-Citizen 9
- O Non-Immigrant Visa Holder 9

O Other @

If you do not fit into any of the Citizenship or Immigration Status categories above but you are lawfully living in the United States, do NOT choose "Other" as your immigration status. Please choose either "Immigrant Non-Citizen" or "Non-Immigrant Visa Holder," depending on which category best describes your immigration status.



Key to Class of Admission (COA Codes)

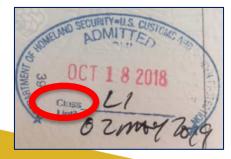
KEY TO Key to CO	COA Codes COA Codes The Official Health Plan Marketplace	
COA CODE	Definition of Visa/Immigration Status	Immigration Status
A-1 A-2 A-3	 Diplomats, officials and employees of foreign governments recognized by U.S. when coming on official business 	Non-Immigrant Visa Holder
B-1 B-2	Temporary visitor for business Temporary visitor for pleasure (tourist), Medical Treatment	Non-Immigrant Visa Holder
C-1 C-1D C-2 C-3	 Alien in transit directly through U.S. Combined transit and crewman visa Alien in transit to UN headquarters district Foreign government official, members of immediate family, attendant, servant, or personal employee in transit 	Non-Immigrant Visa Holder
P-1 P-2 P-3 P-4	Artists, entertainers, and athletes who are performing, teaching, or on an exchange program, spouses and children	Non-Immigrant Visa Holder
CFA/FS M	Indefinite legal residents - Republic of the Marshall Islands or Federal States of Micronesia	Immigrant Non-Citizen
HP1	Haitian Family Reunification Program Head of Household	Immigrant Non-Citizen
HF WT	Haitian Family Reunification Program Temporary visitor for pleasure	Immigrant Non-Citizen Non-Immigrant Visa Holder
CM	Central American Minors	Immigrant Non-Citizen



COA CODE	Definition of Visa/Immigration Status	Immigration Status
A-1	▶ Diplomats, officials and employees of foreign	
A-2	governments recognized by U.S. when coming on	Non-Immigrant Visa Holder
A-3	official business	
B-1	 Temporary visitor for business 	
B-2	► Temporary visitor for pleasure (tourist), Medical	Non-Immigrant Visa Holder
D-2	Treatment	

Class Of Admission (COA) Codes are also called





Class Codes, or may just say "Class."

COA Codes can be found on the following documents:

Visa

•

•

- Printed
- Stamped
- I-94
 - o **Electronic**
 - Paper card
- Form I-20
- Certificate of Eligibility for Exchange Visitor Status
- Some I-797s



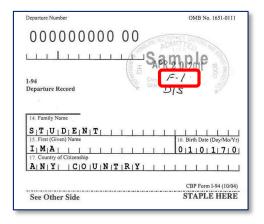
U.S. Customs and Securing America's Borders	Border Prote	ction			
SAMPLE		OMB No. 1651-0111 Expiration Dute: 11/J02014		DA Codes: These codes can be found on Visas and t t is no longer valid and is not acceptable proof. Th	
Admission (I-94) Number Retriev:	al	Eliphanimulae, muudune	COA CODE	Definition of Visa/Immigration Status	
Admission (184) Record Number: 4 Admit Until Date (MMDD/YYYY): Details provided on Admission (184) 1			F-1 F-2	 Foreign student and dependents, Spouse 	
F anily Name: F inst (Given) Name: Birth Date (MM DD/YYYY): Passport Number: Passport Country of Issuance: Most Recent Date of Entry (MMDD/Y	Doe John 01/02/1973 TG4249033 China WY2 02/02/012	SAMPLE			
admission, Bee 8 CFR § 1.4(d). In this resployer, local, date or fielderal agency additional required documents requested by this Mode: For security reasons, we recommend to Note: For security reasons, we recommend	t employer or agency. Inat you dose your browser attery	present your adminision (1-94) number along with any rou have finished retrie ving your 1-94 number. In that indicates Erin's confront Citi.	zenship or Imm	igration Status.* _9	
	 O US Citizer O Naturalize 				
	O Imr igrant	Non-Citizen 😧 grant Visa Holder			
	living in the	United States, do NOT choose	"Other" as yo	n Status categories above but you are lawfully our immigration status. Please choose either bending on which category best describes your	

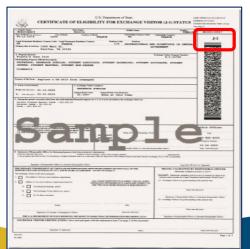






Other examples of immigration documents containing COA Codes.







END DATE

DATE INSUED

DATE

STUDENT'S FUNDING FOR: 9 MON

N SHOW A TUBE

RT OF CLASSE

REMARKS SCHOOL ATTESTATION

RENATURE OF BALANS PURE

FINANCIALS INTIMATED AVERAGE COSTS FOR: 2 M

Page 1 of 3

DATE

c). I executed this form in the pur, or other records of course minori that the above named a defined by 8 CPB 211.2(1)

PLACE INVED



Assistors do not need to review codes found on Green Cards.

Reminder: Permanent Residents (AKA Green Card Holders) should be marked as "Immigrant Non-Citizens."





The EAD and COA Code Resource does not have every code on it.

If you find a document and the code on that document is not on the resource, use your other skills, training resources, and supervisor.









You meet with Mr. X and when you get to the Citizenship/Immigration Status question, he tells you that he has a copy of his **Employment Authorization Card** and hands it to you. What should you look for on this document to help you answer the question correctly?

A. COA Code (Class Code).B. EAD Code (Category Code).C. The consumer's Country of Birth.D. All of the above.

Mark one box that indicates Erin's current Citizenship or Immigration Status.* _0	1
O US Citizen	
O Naturalized Citizen 9	
O Immigrant Non-Citizen	
O Non-Immigrant Visa Holder @	
O Other 2	



Further Review of Immigrant/Non-Immigrant Documents

Common things to look for



Document is labeled "Immigrant Visa."

Document also says, "Upon endorsement serves as temporary I-551 Evidencing Permanent Residence for 1 year."

Permanent Residents should be marked as, "Immigrant Non-Citizens."





While a Permanent Resident Card does expire, it does not mean the individual's status as a Permanent Resident has expired.

- Alien number, and expiration date can still be used to electronically verify status in NY State of Health.
- If the alien number and expiration date does not match electronically, the front and back of card may be submitted as verification and may verify status.
- Updated documentation should be provided whenever possible.



Mark one box that indicates Erin's current C	titizenship or Immigration Status.* _0
O US Citizen	
O Naturalized Citizen	_
O Immigrant Non-Citizen	
O Non-Immigrant Visa Holder 0	
O Other @	

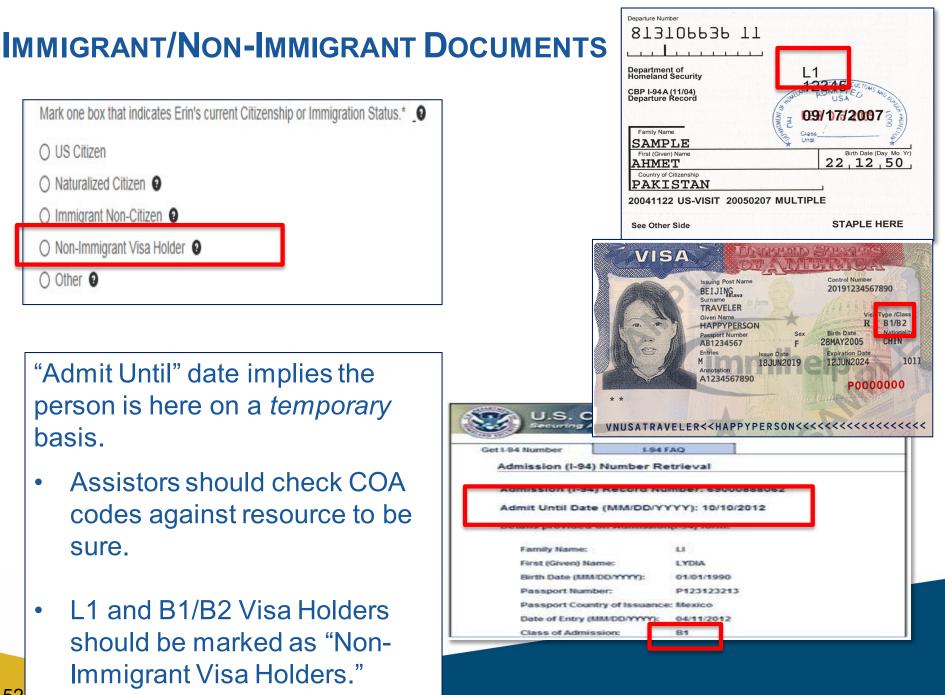




You meet with Mr. X and when you get to the Citizenship/Immigration Status question, he tells you that he has a copy of his **Permanent Resident Card** and hands it to you. What status should Mr. X choose?

A. US Citizen B. Naturalized Citizen C. Immigrant Non-Citizen D. Non-Immigrant Visa Holder E. Other

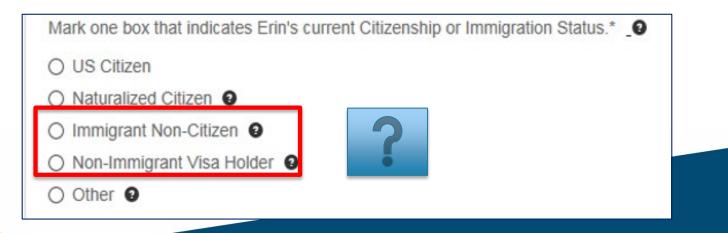
Mark one box that indicates Erin's current Citizenship or Immigration Status.* _	
O US Citizen	
O Naturalized Citizen 2	
O Immigrant Non-Citizen	
O Non-Immigrant Visa Holder	
O Other 🕑	





- Employment Authorization Documents
- Arrival/Departure Record (I-94)
- Visas

Assistors should use the EAD and COA Code resource to check code on these documents and determine the correct immigration status.



POLL #4



You meet with Mr. X and when you get to the Citizenship/Immigration Status question, he tells you that he has a copy of his **Visa** and hands it to you. What should you look for on this document to help answer the question correctly?

- A. Indication of whether it is an Immigrant or a Non-Immigrant Visa.
- B. Indication of "admit until" date.
- C.COA Code (Class Code).
- D. All of the above.

Mark one box that indicates Erin's current Citizenship or Im	migration Status.* _ 2
O US Citizen	
O Naturalized Citizen 9	
O Immigrant Non-Citizen	
O Non-Immigrant Visa Holder @	
O Other 2	



An I-797 is a Notice of Action.

USCIS uses numerous types of Form I-797, Notice of Action, to communicate with applicants/petitioners or convey an immigration status.

Form Number	Description
I-797, Notice of Action	Issued when an application or petition is approved.
I-797A, Notice of Action	Issued to an applicant as a replacement Form I-94.
I-797B, Notice of Action	Issued for approval of an alien worker petition.
I-797C, Notice of Action	Issued to communicate receipt of payments, rejection of applications, transfer of files, fingerprint biometric, interview and re-scheduled appointments, and re-open cases.
I-797D	Accompanies benefit cards.
I-797E, Notice of Action	Issued to request evidence.

https://www.uscis.gov/forms/filing-guidance/form-i-797-types-and-functions

Sometimes the I-797 has the I-94 printed at the bottom.

 If so, the Assistor should use the COA Code resource to determine the correct immigration status.

Registered nurse (working up to 3-yrs in health

► Spouse or child of "H" worker (see categories above)

Alien specialty occupation

professional shortage area)

► Trainee

or trainee

Temporary agricultural worker

Temporary worker-skilled and unskilled

Department of Homeland Security U.S. Citizenship and Immigration Service I-797A, Notice of Action THE UNIVER STATIES OF AMERICA RECEIPT NUMBER April 27, 2012 PRIORITY DAT July 13, 2012 PAGE 1 of 2 BENEFICIAR Notice Type: Approval Notice Class; H1B A 2 MACRONIC MARK AND T 2 No. 480 Valid from 06/30/2012 to 05/31/2013 Consulate: etition and change of status have have approved. The status of the named foreign vocker(s) in this ion is waild as indicated above. The foreign weiker(s) can work for the patitioner, but only as the potition and for the paried above. The changes in semigrowing or training any require you to file a life potition. Since this exployment or training asthering the status of the filip of this patition, objective, above the semigrowing documentation is not required. Names constant the IBS with any layout or training authorization documentation is not required. Names constant the IBS with any d keep the upper portion of this notice. The lower portion should be given to the worker sep the right part with his or her Fors 1-94, Arrival-Departure Record. The I-94 portion should be 5. Customs and Border Patrol when he or she leaves the United States. The left part is for his or ge of status who leaves the U.S. must normally obtain a visa in the new oft part can be used in applying for the new visa. If a visa is not lred do intation, when apply ction station. The per sequently be found to be eligible for a visa, for admission to the United States, or pe, or adjustment of status. VISA NOR MAT IT BE USED IN PLACE OF & VISA . Information and Falmans but established the Office of the Har Please see the additional information on the back. You will be notified separately about any other cases you filed. U.S. CITIZENSHIP 4 IMMIGRATION SWC CALIFORNIA SERVICE CENTER P. O. BOX 30111 LAGUNA NIGUEL CA 92607-0111 Customer Service Telephone: (800) 375-5283 PLEASE TEAR OFF FORM 1-14 PRINTED BELOW, AND STAPLE TO ORIGINAL 1-14 IF AVAILABLE Detach This Half for Personal Records 017636860 34 Receipt# Receipt Number I-94# United States Citizenship and Immigration Services CLASS #1B 1-94 Non-Immigrant Visa Holder

Mark one box that indicates Erin's current Citizenship or Immigration Status.* _0

O US Citizen

Naturalized Citizen
 Impligrant Non-Citizen

O Non-Immigrant Visa Holder 2

O Other @

H-1B

H-1C

H-2A

H-2B H-3

H-4



I-797 Notice of Action: Assistors should read this document carefully <u>each time it is</u> <u>presented</u>.

This document may convey different information. For example, it may report:

- The receipt of a consumer's application for a change in status.
- The receipt of an address change.

In most cases, an applicant with an I-797 will have an immigration status of "Immigrant Non-Citizen."

Mark one box that indicates Erin's current Citizenship or Immigration St O US Citizen O Naturalized Citizen @ O Immigrant Non-Citizen @

O Non-Immigrant Visa Holder @

		CASE TYPE 113	0 PETITION FOR ALIEN RELATIVE
DATE ber 1, 2010	PRIORITY DATE October 28, 2	010 PETITIONER	<u> </u>
ATE	PAGE	John Doe BENEFICIARY	
ry 29, 2015	1 of 1	Jane Doe	
			<pre>rpe: Approval Notice Brother or sister of US Citizen, INA</pre>
		Ser Sall	
ld allow a minimum any correspondence d to enter the USCI ur petition, you wi Department of J	of 30 days for Departs from the NVC within S receipt number from	ment of State processing be 30 days, you may contact th this approval notice in th	concerning further immigrant visa processing afore contacting the NVC. If you have not ne NVC by r-mail at NVCIMOURTHEatate or Non- tee of birth, and the Applicant's name and dat Form I-797C, Notice of Action
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	ICE DOES NOT G	RANT ANY IMMIGRA	TION STATUS OR BENEFIT.
NOTICE TYPE Receipt	an shafta	e 126 j. H. Argense	NOTICE DATE November 01, 2016
I-130, Petition for RECEIPT NUMBER	Alien Relative	VED DATE	USCIS ALIEN NUNBER
MSC		ber 19, 2016	PAGE 1 of 1
PRIORITY DATE October 19, 2016	201	RENCE CLASSIFICATION B INA SPOUSE OF USC	DATE OF BIRTH
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The I-130, Petition		e of Birth Country of Birt	ing beneficiaries and is in process:
Please verify your please number list	personal information listed at d below if there are any chan	ove and immediately notify the US	CIS National Customer Service Center at the
			ect earlier retained priority dates.
1 .	a priority date is printed on th		



The following documents will provide the best opportunity to electronically verify or document an individual's immigration status. They should be provided whenever possible, <u>rather than an I-797</u>.

- 1. Permanent Resident Card
- 2. Employment Authorization Card
- 3. Arrival/Departure Record



What if an Individual has No Documentation?

- If a consumer has no US passport and has lost their immigration documentation, they can apply for replacement.
- Submit proof to the Marketplace that the replacement application has been received by USCIS (I-797 Notice of Action showing receipt).



What if an Individual has old/expired documents?

Assistors can try to use the information, or upload what they have to help the person verify their status.

Assistors should help consumers to understand that they should provide an updated document, if possible.

In some circumstances, Assistors may need to work with consumers to provide any/all immigration documents, including the most recent, if available.

WRAP-UP



We want Assistors to get more comfortable looking at immigration documents. If you know how to read the document, and which resource to use, you will be better prepared to discuss the document and the underlying immigration status with that consumer, and make changes to the account, if needed.

Then, you can update their application and more confidently answer the question.

Mark one box that indicates Erin's current Citizenship or Immigration Status.*	0
O US Citizen	
O Naturalized Citizen 3	
O Immigrant Non-Citizen @	
O Non-Immigrant Visa Holder @	
O Other @	

WRAP-UP, CONT'D.



Current Available Websites

- Browse our Spring Training website, including webinars from previous years. <u>https://info.nystateofhealth.ny.gov/SpringTraining</u>
- 2. Browse our **Webinars** website for non-mandatory webinars. <u>https://info.nystateofhealth.ny.gov/news-type/webinars</u>
- 3. Browse our **Assistor Tool Kit** website for other tools and resources. <u>https://info.nystateofhealth.ny.gov/assistortoolkit</u>.

	Thain	
	Train	urg .
	O rca	
Session	Topic	Training Materials
1	Privacy and Security - Providing a	Presentation
July 8, 2020	reminder and an update on the Privacy and Security rules and	Video Authorized Representative Designation Form
	regulations by which all NY State of Health Assistors must comply	Document Linking Checklist
		ID Proofing Tool Kit
e 2019 Spring Training :	series is available here.	
e 2019 Spring Training : e 2019 Spring Training :		

The 2014 Spring Training series is ava

	Webinars	Assistor Tool Kit	
	•	🖈 > Resources	
	Jan 31, 2020 Webinar Training: Tax Credits, Form 1095A and Form 10958 News Type: Webinars	Jun 5, 2020 Welcome to the NY State of Health Assistor Tool Kit. On this page you will find specific tools and resources to help you reach and assist consumers, and also stay up-to-date with the latest information from NY State of Health. Many of these resources can also be downloaded and printed.	
	Jan 30, 2020 Demonstration Video: Dental Plan Comparison Tool News Type: Webinars	Click on these headings for more information:	
n	Mar 3, 2020 Information About Public Charge News Type: Webinars	Assistor Newsletters Resources for Consumers	
	f 💌 🕼 📼 🚺	NY State of Health Events Map and Events Submission *	
	Oct 24, 2019 NY State of Health 2020 Health Plan Updates	News and Reports *	
	News Type: Webinars	Health Plan Information	
	f 🗹 G 🗠 💌	Additional Enrollment Topics *	
	Jan 29, 2019 Webinar Training: Tax Credits, Form 1095A and Form 1095B	Resources for Assistors >	
	News Type: Webinars	Assistor Training Webinars	
	f 🖉 🕼 🗷 💌	Invitation Code +	





We will now answer general questions on the content of this training.

If you have additional questions after the live webinar, please email <u>Eligibility.training.Support@health.ny.gov</u>.



Your case specific questions should be discussed with your Supervisor or Program Manager.

• There may be issues that more than one Assistor at your agency is experiencing.

Your Supervisor or Program Manager can report the issue on an encrypted Account Review spreadsheet to <u>ASSISTOR.CASES@HEALTH.NY.GOV</u>.

RECERTIFICATION PROCESS In State of Health Dian Market place

- All Assistors who are registered or completed the in-person or online Assistor Certification training by <u>10/31/2020</u> will be required to view the recertification webinars. The material included in each webinar is a supplement to what was provided during the in-person and online courses.
 - o <u>https://info.nystateofhealth.ny.gov/SpringTraining</u>
- Assistors, keep track of the date you watched the live webinar or the video for each of this year's four (4) recertification webinars.
- Provide your dates to your supervisor so they can complete the Recertification Report.



Dank I Köszi Aerci Grazie спосибо Takk auruuru danke Kiilos Gracias mil

- Please complete the survey
 - Evaluation of Webinar: Immigration 2020
- As always, watch for the video and materials to be posted to: <u>http://info.nystateofhealth.ny.gov/SpringTraining</u>

Recertification W	ecertification Webinars:			
September 30th	-	Open Enrollment & Renewals Pilot Program for Private Pay Home Care Services NY State of Health, Race and Ethnicity Questions		
October 28th	-	2021 QHP and EP Plan Line-Up		