



Extra Inning Retaining Current Players: 2015 Coverage Renewal

The Webinar will begin at 10:00am

Participant Dial In Number: 1-855-897-5763



Today's Webinar

- Dial in to the audio portion of the webinar using the telephone number on the Audio tab. Audio is transmitted through the telephone only, not through computer speakers.
- All participants will remain muted for the duration of the program.
- Questions can be submitted using the Q&A tab on your Webex control panel; we will pause at the end to take questions.
- A recording of the webinar and any related materials will be available online and emailed to all registrants.



Agenda

- Welcome
 - Donna Frescatore, Executive Director, NY State of Health
- Recap of Inning #7, Part 1 (Young Adults)
- Retaining Current Players: 2015 Coverage Renewal
- Questions & Answers
- Conclusion



Inning #7: Know Who You're Pitching To, Part 1 (Young Adults) Evaluation Survey Results

Here's what you said:

More than 90% said it "increased my knowledge of the topic(s)."

Nearly 89% said "there was sufficient information shared to enable me to successfully enroll young adults into coverage through the Marketplace."

"I've been impressed with the depth of coverage for each topic."

"This has been the best webinar so far; great facilitators; easy and functional information. Well done."

"Keep examples specific to New York State."

Complete the evaluation survey of today's webinar immediately following the program.



Presenters

Today's Presenters:

Ruchika Bajaj

Office of Health Insurance Programs

Division of Eligibility and Marketplace Integration

Lisa Sbrana

NY State of Health



Types of Renewals

- Full Administrative Renewal
 - Eligibility
 - Enrollment
- Partial Administrative Renewal
 - Eligibility
 - Plan selection required
- Manual Renewal
 - Information required for eligibility determination
 - Plan selection required



Timeline for Renewals

November 16, 2014 – December 15, 2014

- No action needed if consumer agrees with eligibility and plan
- Select a new plan
- Update application

MID OCTOBER 2014

Renewal notices sent to:

- QHPs (includes Full Pay QHP, APTC, APTC CSR, and APTC PP)
- Medicaid and Child Health Plus coverage ending on 12/31/14
- * Annual renewal notices for Medicaid and Child Health Plus will be sent on a rolling schedule

JANUARY 1, 2015
COVERAGE CONTINUES!



Full Administrative Renewal

Who is included:

- Program eligibility stays the same from 2014 to 2015 AND
- Plan is available in 2015

When:

Eligibility and enrollment will be effective January 1, 2015

Next Steps:

 No action is needed if consumer agrees with information in their notice. Consumer will receive notice with enrollment information – including APTC applied – before the end of the year



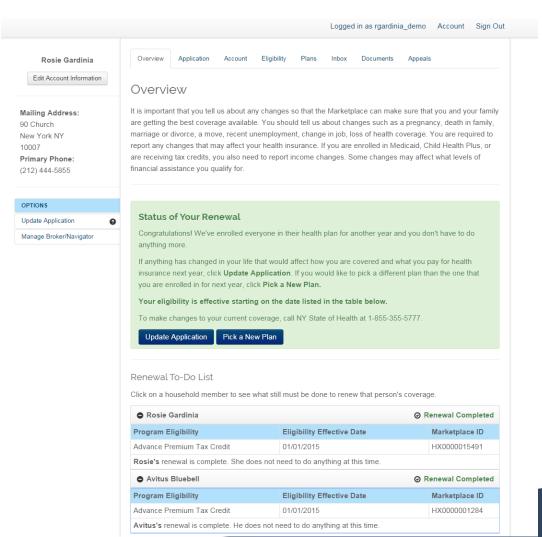
Full Administrative Renewal Notice

APTC - CHP household



Full Administrative Renewal

- Renewal To-Do List tells consumers that their renewal is complete
- If a consumer wants to select a different plan, they can change their plan without going through application
- Information in the "Application", "Eligibility", and "Plans" tabs are for the upcoming year
- Any changes made to application will affect coverage for upcoming year





Partial Administrative Renewal

Who is included:

- Plan not available in 2015
- Changes in program eligibility from 2014 to 2015
- Age out of current health plan

When:

- Eligibility will be effective January 1, 2015
- Enrollment is effective after consumer selects a plan

Next Steps:

- Select a plan
 - Plan must be selected between November 16th and December 15 for coverage to be effective January 1, 2015
 - Open enrollment for QHPs is November 15, 2014 February 15, 2015



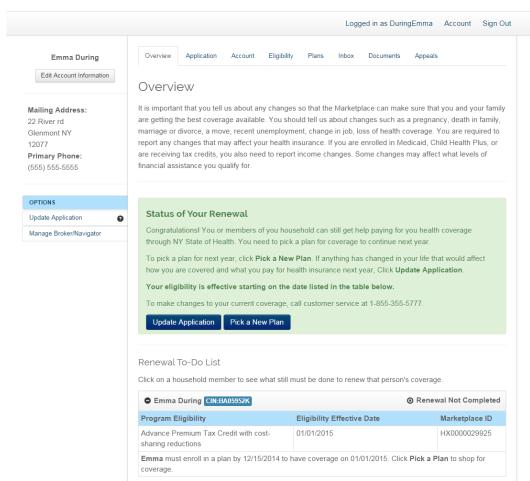
Partial Administrative Renewal Notice

Renewal with Change in Program



Partial Administrative Renewal

- Renewal To-Do List tells consumers that their renewal is not complete
 - Consumer needs to pick a plan
 - Consumer can select a plan without going through application
- Information in the "Application" and "Eligibility" tabs are for the upcoming year
- Any changes to the application will affect coverage for upcoming year





Manual Renewal

Who is included:

- Data from federal and state data sources not available to make an eligibility determination
- Currently temporarily eligible or pended

When:

- Eligibility effective date is dependent on when application is updated
- Enrollment is effective after plan has been selected

Next Steps:

- Log into account and update application between November 16th and December 15th for eligibility to begin on January 1st
 - Financial assistance may end if application is not unabled by due date

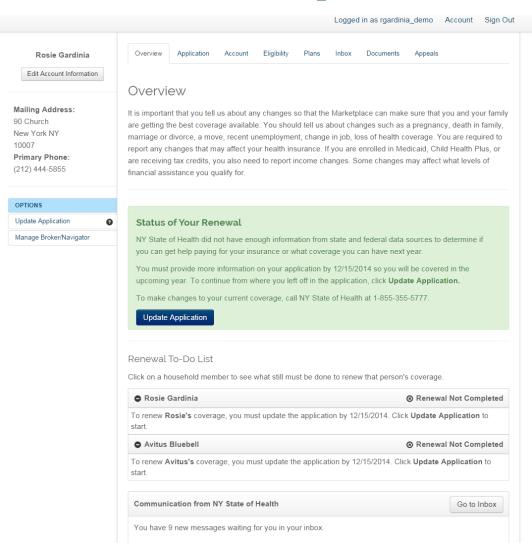


Manual Renewal Notice



Manual Renewal

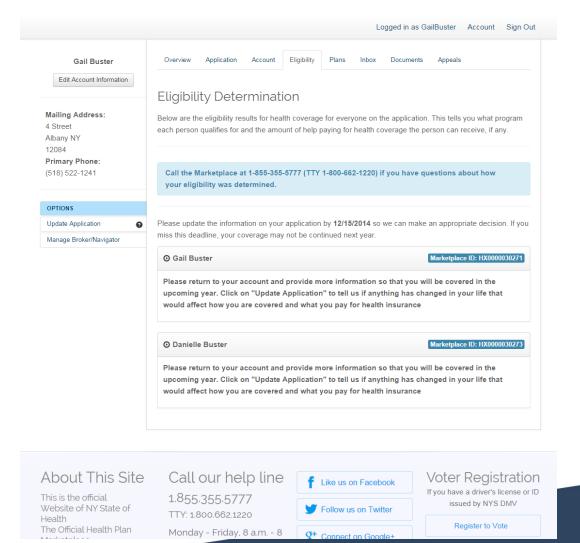
- Renewal To-Do List tells consumers that their renewal is not complete
 - Consumer cannot select a plan without updating application
- Consumer must update their application in order to have eligibility determined for the upcoming year
- Information in the "Plans" and "Application" tab are for the current year





Eligibility Results for Manual Renewal

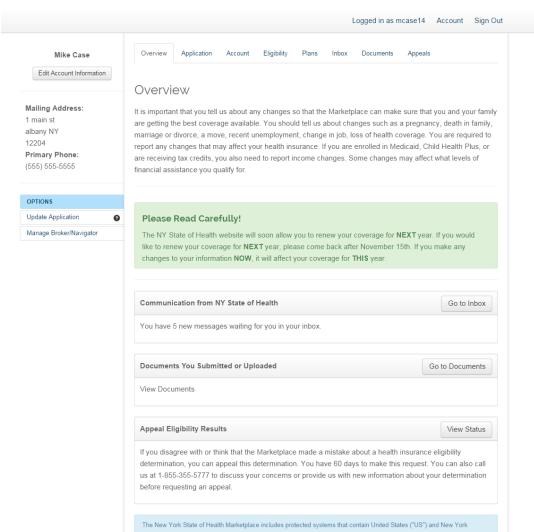
- Due date for updating required information displayed to consumer
- Financial assistance may end for QHPs and coverage may end for Medicaid and Child Health Plus if application is not updated by due date





Account Dashboard Between 10/1/14 – 11/15/14

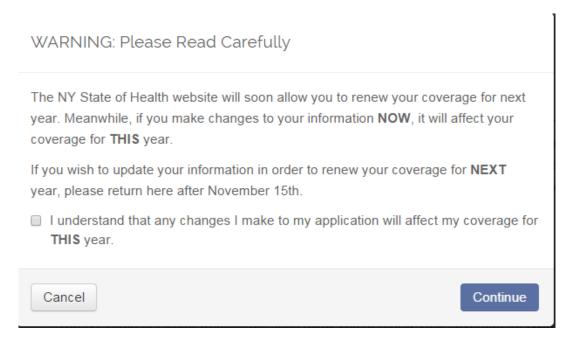
- Information about renewal will appear when at least one person in the household is in the renewal period
- Updates made to an application may affect coverage for this year
 - Consumer may have to come back after November 15th to renew eligibility for coverage for January 1st.
- Information in the "Application", "Eligibility", and "Plans" tabs are for the current application





"Update Application" between 10/1/14 – 11/15/14

- Pop-up reminder that changes to the application will be applied for this year's coverage
- Need to mark the check box in order to move forward with Life Status Change





Enrollment Notice

Consumer will receive a notice before the end of the year with information about:

- Amount of APTC applied towards plan for 2015
- New plan rate for 2015
- Consumer's premium responsibility



Questions?



Remaining Webinar Schedule

- Inning #7, Part 2 Know Who You're Pitching To (Cultural Competency)
 - Wednesday, October 8, 2014, 10am
- Inning #8, How to Pick the Most Valuable Player (QHP Selection)
 - Wednesday, October 15, 2014, 10am
- Inning #9, 2015 Health Plan Lineup (2015 Health Plan Choices)
 - Wednesday, October 22, 2014, 10am



End of the Inning

- Please complete Extra Inning survey.
- Watch for inning replay to be posted to http://info.nystateofhealth.ny.gov/SpringTraining
- Reminders to follow for the remaining webinars.
 Registration links have already been emailed.