

2016 Qualified Health Plan

Customer Service Phone Numbers and Provider Network URLs

Health Plan	Customer Service Phone Number	Provider Network URL
Affinity Health Plan	1-866-247-5678	http://www.affinityplan.org/HIX-Provider-Directory
BlueCross BlueShield of Western New York	1-855-344-3425	https://www.bcbswny.com/findadoctor
BlueShield of Northeastern New York	1-855-344-3425	https://www.bsneny.com/findadoctor
CDPHP	1-855-236-7113	https://findadoc.cdphp.com
EmblemHealth	1-866-838-9144	http://www.emblemhealth.com/find-a-doctor/directory
Empire Blue Cross/ Empire Blue Cross Blue Shield	1-866-478-0376	https://www.empireblue.com/health-insurance/provider-directory/searchcriteria?brand=ebcbs
Excellus Blue Cross Blue Shield	1-800-817-8400	https://www.excellusbcbs.com/wps/portal/xl/mbr/fnd/doctor/upstateny
Fidelis Care	1-888-343-3547	http://www.fideliscare.org/apps/providersearch
Healthfirst	1-888-250-2220	http://www.hfdocfinder.org
Independent Health	1-800-501-3439	https://www.independenthealth.com/Exchange/ProviderDirectories.aspx
MetroPlus Health Plan	1-855-809-4073	http://www.metroplus.org/MarketPlus
MVP	1-877-742-4181	http://www.discovermvp.com/doctorsearch
North Shore LIJ d/b/a CareConnect	1-855-706-7545	https://www.careconnect.com/provider-network-search
Oscar	1-855-672-2788	https://www.hioscar.com/hx/provider?state=NY&year=2016&network=oscar
United	1-800-444-8990	http://www.uhc.com/find-a-physician/xnycompass
Univera	1-800-817-6700	https://www.univerahealthcare.com/wps/portal/uv/mbr/fnd/doctor
Wellcare	1-855-582-6172	https://www.wellcareplans.com/fap_search

2016 Essential Plan

Customer Service Phone Numbers and Provider Network URLs

Health Plan	Customer Service Phone Number	Provider Network URL
Affinity Health Plan	1-866-247-5678	http://providerlookup.affinityplan.org/#/default
Crystal Run	1-844-638-6506	http://crystalrunhp.com/provider-network
EmblemHealth	1-866-838-9144	http://www.emblemhealth.com/en/Find-a-Doctor.aspx
Empire BlueCrossBlue Shield Health Plus	1-800-300-8181	http://www.empireblue.com/nyessentialplan
Excellus Blue Cross Blue Shield	1-800-817-8400	https://www.excellusbcbcs.com/wps/portal/xl/mbr/fnd/doctor/upstateny
Fidelis Care	1-888-343-3547	http://www.fideliscare.org/ProviderSearch/#/search
Healthfirst	1-888-250-2220	http://www.hfdocfinder.org
Independent Health	1-800-501-3439	https://www.independenthealth.com
MetroPlus Health Plan	1-855-809-4073	http://www.metroplus.org/provider-services/provider-directories
MVP	1-888-723-7967	http://mvp.prismisp.com
United	1-866-265-1893	http://www.americhoice.com/find_doctor/first.jsp?xplan=uheny&xtitle=Doctor or
Univera	1-800-817-6700	https://www.univerahealthcare.com/wps/portal/uv/mbr/fnd/doctor
Wellcare	1-855-582-6172	https://www.wellcareplans.com/fap_search
YourCare	1-800-683-3781	https://www.yourcarehealthplan.com