

## 2017 Essential Plans

### Customer Service Phone Numbers and Provider Network URLs

Health Plan	Customer Service Phone Number	Provider Network URL
Affinity Health Plan	1-866-247-5678	<a href="http://providerlookup.affinityplan.org/#/default">http://providerlookup.affinityplan.org/#/default</a>
Crystal Run	1-844-638-6506	<a href="http://crystalrunhp.com/find-a-provider/">http://crystalrunhp.com/find-a-provider/</a>
EmblemHealth	1-888-447-7703	<a href="https://portals.emblemhealth.com/ProviderSearch/SearchLocationPublic.aspx">https://portals.emblemhealth.com/ProviderSearch/SearchLocationPublic.aspx</a>
Empire BlueCrossBlue Shield Health Plus	1-800-300-8181	<a href="https://mss.empireblue.com/ny/pages/provider-search-and-directories.aspx">https://mss.empireblue.com/ny/pages/provider-search-and-directories.aspx</a>
Excellus Blue Cross Blue Shield	1-877-626-9298	<a href="https://www.excellusbcbcs.com/wps/portal/xl/mbr/fnd/doctor/upstateny">https://www.excellusbcbcs.com/wps/portal/xl/mbr/fnd/doctor/upstateny</a>
Fidelis Care	1-888-343-3547	<a href="http://www.fideliscare.org/ProviderSearch/#/search">http://www.fideliscare.org/ProviderSearch/#/search</a>
Healthfirst	1-888-250-2220	<a href="http://www.hfdocfinder.org">http://www.hfdocfinder.org</a>
HealthNow BlueCross BlueShield of Western New York	1-855-344-3425	<a href="http://bcbswny.prismisp.com/">http://bcbswny.prismisp.com/</a>
Independent Health	1-800-501-3439	<a href="https://www.independenthealth.com">https://www.independenthealth.com</a>
MetroPlus Health Plan	1-855-809-4073	<a href="http://www.metroplus.org/provider-services/provider-directories">http://www.metroplus.org/provider-services/provider-directories</a>
MVP	1-888-723-7967	<a href="http://mvp.prismisp.com">http://mvp.prismisp.com</a>
United	1-866-265-1893	<a href="http://www.uhcommunityplan.com/ny/medicaid/medicaid-essential-health-plan/lookup-tools.html">http://www.uhcommunityplan.com/ny/medicaid/medicaid-essential-health-plan/lookup-tools.html</a>
Univera	1-877-687-6651	<a href="https://www.univerahealthcare.com/wps/portal/uv/mbr/fnd/doctor">https://www.univerahealthcare.com/wps/portal/uv/mbr/fnd/doctor</a>
Wellcare	1-855-582-6172	<a href="https://www.wellcare.com/New-York/Find-a-Provider">https://www.wellcare.com/New-York/Find-a-Provider</a>
YourCare	1-800-683-3781	<a href="https://www.yourcarehealthplan.com/Find-A-Doctor/Provider-Directory-EP">https://www.yourcarehealthplan.com/Find-A-Doctor/Provider-Directory-EP</a>