

## 2019 Essential Plan Customer Service Phone Numbers and Provider Network URLs

Health Plan	Customer Service Phone Number	Customer Service TTY	Provider Network URL
Affinity Health Plan	1-866-247-5678	711	<a href="http://providerlookup.affinityplan.org/#/default">http://providerlookup.affinityplan.org/#/default</a>
CDPHP	1-866-692-3747	711	<a href="https://findadoc.cdphp.com/">https://findadoc.cdphp.com/</a>
Crystal Run	1-844-638-6506	1-844-638-6508	<a href="http://crystalrunhp.com/find-a-provider/">http://crystalrunhp.com/find-a-provider/</a>
EmblemHealth	1-888-447-7703	711	<a href="https://portals.emblemhealth.com/ProviderSearchEHHP/Search.aspx">https://portals.emblemhealth.com/ProviderSearchEHHP/Search.aspx</a>
Empire BlueCross BlueShield HealthPlus	1-800-300-8181	711	<a href="https://mss.empireblue.com/ny/pages/provider-search-and-directories.aspx">https://mss.empireblue.com/ny/pages/provider-search-and-directories.aspx</a>
Excellus Blue Cross Blue Shield	1-877-626-9298	1-800-662-1220	<a href="https://excellusbcbs.com/wps/portal/xl/find-doctor/#find-doctor">https://excellusbcbs.com/wps/portal/xl/find-doctor/#find-doctor</a>
Fidelis Care	1-888-343-3547	711	<a href="https://www.fideliscare.org/findadoctor/#/search">https://www.fideliscare.org/findadoctor/#/search</a>
Healthfirst	1-888-250-2220	1-888-542-3821	<a href="http://www.hfdocfinder.org">http://www.hfdocfinder.org</a>
HealthNow BlueCross BlueShield of Western New York	1-855-344-3425	711	<a href="https://www.bcbswny.com/findadoctor">https://www.bcbswny.com/findadoctor</a>
Independent Health	1-800-501-3439	716-631-3108	<a href="https://www.independenthealth.com/IndividualsFamilies/FindADoctor">https://www.independenthealth.com/IndividualsFamilies/FindADoctor</a>
MetroPlus Health Plan	1-855-809-4073	711	<a href="http://www.metroplus.org/provider-services/provider-directories">http://www.metroplus.org/provider-services/provider-directories</a>
Molina	1-800-223-7242	711	<a href="https://providersearch.molinahealthcare.com/Provider/ProviderSearch?RedirectFrom=MolinaStaticWeb&amp;memstate=ny&amp;State=ny&amp;Coverage=NA">https://providersearch.molinahealthcare.com/Provider/ProviderSearch?RedirectFrom=MolinaStaticWeb&amp;memstate=ny&amp;State=ny&amp;Coverage=NA</a>
MVP	1-888-723-7967	1-800-662-1220	<a href="https://www.mvphealthcare.com/members/find-a-doctor/">https://www.mvphealthcare.com/members/find-a-doctor/</a>
United	1-866-265-1893	711	<a href="http://www.uhccommunityplan.com/ny/medicaid/medicaid-essential-health-plan/lookup-tools.html#find-a-provider">http://www.uhccommunityplan.com/ny/medicaid/medicaid-essential-health-plan/lookup-tools.html#find-a-provider</a>
Univera	1-877-687-6651	1-800-662-1220	<a href="https://www.univerahealthcare.com/wps/portal/uv/find-doctor/find-a-doctor">https://www.univerahealthcare.com/wps/portal/uv/find-doctor/find-a-doctor</a>
Wellcare	1-855-582-6172	1-855-582-6171	<a href="https://www.wellcare.com/New-York/Find-a-Provider">https://www.wellcare.com/New-York/Find-a-Provider</a>
YourCare	1-800-683-3781	711	<a href="https://www.yourcarehealthplan.com/Find-A-Doctor/Provider-Directory-EP">https://www.yourcarehealthplan.com/Find-A-Doctor/Provider-Directory-EP</a>