

## 2019 Qualified Health Plan Customer Service Phone Numbers and Provider Network URLs

### Individual Market Medical Plans

Health Plan	Customer Service Phone Number	Customer Service TTY	Provider Network URL
BlueCross BlueShield of Western New York	855-344-3425	800-662-1220	<a href="https://www.bcbswny.com/findadoctor">https://www.bcbswny.com/findadoctor</a>
BlueShield of Northeastern New York	855-344-3425	800-662-1220	<a href="https://www.bsneny.com/findadoctor">https://www.bsneny.com/findadoctor</a>
CDPHP	855-236-7113	877-261-1164	<a href="https://findadoc.cdphp.com">https://findadoc.cdphp.com</a>
EmblemHealth	888-447-7703	866-248-0640	<a href="http://portals.emblemhealth.com/ProviderSearchEHHIP/Search.aspx">http://portals.emblemhealth.com/ProviderSearchEHHIP/Search.aspx</a>
Empire BlueCross	855-748-1806	800-241-6894	<a href="https://www.empireblue.com/health-insurance/provider-directory/searchcriteria?planstate=NY&amp;plantype=NETWORK&amp;planname=Pathway+X+Enhanced+(NySoH+Marketplace+Plans)">https://www.empireblue.com/health-insurance/provider-directory/searchcriteria?planstate=NY&amp;plantype=NETWORK&amp;planname=Pathway+X+Enhanced+(NySoH+Marketplace+Plans)</a>
Empire BlueCross Blue Shield	855-748-1806	800-241-6894	<a href="https://www.empireblue.com/health-insurance/provider-directory/searchcriteria?planstate=NY&amp;plantype=NETWORK&amp;planname=Pathway+X+Enhanced+(NySoH+Marketplace+Plans)">https://www.empireblue.com/health-insurance/provider-directory/searchcriteria?planstate=NY&amp;plantype=NETWORK&amp;planname=Pathway+X+Enhanced+(NySoH+Marketplace+Plans)</a>
Excellus BlueCross BlueShield	877-626-9298	800-662-1220	<a href="https://excellusbcbs.com/wps/portal/xl/find-doctor/upstate-doctor/">https://excellusbcbs.com/wps/portal/xl/find-doctor/upstate-doctor/</a>
Fidelis Care	888-343-3547	800-421-1220	<a href="https://www.fideliscare.org/FindADoctor/#/search">https://www.fideliscare.org/FindADoctor/#/search</a>
Healthfirst	888-260-1010	800-662-1220	<a href="http://www.hfdocfinder.org">www.hfdocfinder.org</a>
Independent Health	716-631-8701	800-432-1110	<a href="https://www.independenthealth.com/IndividualsFamilies/FindADoctor">https://www.independenthealth.com/IndividualsFamilies/FindADoctor</a>
MetroPlus Health Plan	855-809-4073	855-809-4073	<a href="http://www.metroplus.org/marketplace">http://www.metroplus.org/marketplace</a>
MVP Health Care	877-742-4181	800-662-1220	<a href="https://www.mvphealthcare.com/members/find-a-doctor/">https://www.mvphealthcare.com/members/find-a-doctor/</a>
Oscar	855-672-2755	855-672-2755	<a href="https://www.hioscar.com/search/NY/doctors?year=2019">https://www.hioscar.com/search/NY/doctors?year=2019</a>
UnitedHealthcare	877-856-2429	877-856-2429	<a href="https://www.uhc.com/xnydocfind2019">https://www.uhc.com/xnydocfind2019</a>
Univera Healthcare	877-687-6651	800-662-1220	<a href="https://www.univerahealthcare.com/wps/portal/uv/find-doctor/find-a-doctor">https://www.univerahealthcare.com/wps/portal/uv/find-doctor/find-a-doctor</a>

### SHOP Market Medical Plans

Health Plan	Customer Service Phone Number	Customer Service TTY	Provider Network URL
CDPHP	800-993-7299	711	<a href="https://findadoc.cdphp.com">https://findadoc.cdphp.com</a>
CDPHP UBI	800-993-7299	711	<a href="https://findadoc.cdphp.com">https://findadoc.cdphp.com</a>
EmblemHealth	888-447-7703	866-248-0640	<a href="http://portals.emblemhealth.com/ProviderSearchEHHIP/Search.aspx">http://portals.emblemhealth.com/ProviderSearchEHHIP/Search.aspx</a>
Excellus BlueCross BlueShield	800-499-1275	800-662-1220	<a href="https://excellusbcbs.com/wps/portal/xl/find-doctor/upstate-doctor/">https://excellusbcbs.com/wps/portal/xl/find-doctor/upstate-doctor/</a>
Healthfirst	888-260-1010	800-662-1220	<a href="http://www.hfdocfinder.org">www.hfdocfinder.org</a>
Independent Health	716-631-8701	800-432-1110	<a href="https://www.independenthealth.com/IndividualsFamilies/FindADoctor">https://www.independenthealth.com/IndividualsFamilies/FindADoctor</a>
MetroPlus Health Plan	855-809-4073	855-809-4073	<a href="http://www.metroplus.org/marketplace">http://www.metroplus.org/marketplace</a>
MVP Health Care	844-865-0250	800-662-1220	<a href="https://www.mvphealthcare.com/members/find-a-doctor/">https://www.mvphealthcare.com/members/find-a-doctor/</a>
MVP Health Services Corp.	844-865-0250	800-662-1220	<a href="https://www.mvphealthcare.com/members/find-a-doctor/">https://www.mvphealthcare.com/members/find-a-doctor/</a>
Oscar	855-672-2755	855-672-2755	<a href="https://www.hioscar.com/search/NY/doctors?year=2019">https://www.hioscar.com/search/NY/doctors?year=2019</a>
Oxford	877-256-2430	877-256-2430	<a href="https://www.oxfordhealth.com/shopny">https://www.oxfordhealth.com/shopny</a>
Univera Healthcare	800-499-1275	800-662-1220	<a href="https://www.univerahealthcare.com/wps/portal/uv/find-doctor/find-a-doctor">https://www.univerahealthcare.com/wps/portal/uv/find-doctor/find-a-doctor</a>

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### Stand-Alone Dental Plans

Health Plan	Customer Service Phone Number	Customer Service TTY	Provider Network URL
BlueCross BlueShield of Western New York	855-344-3425	800-662-1220	<a href="https://www.bcbswny.com/findadoctor">https://www.bcbswny.com/findadoctor</a>
BlueShield of Northeastern New York	855-344-3425	800-662-1220	<a href="https://www.bsneny.com/findadoctor">https://www.bsneny.com/findadoctor</a>
Delta Dental of New York, Inc.	800-471-0275	800-471-0275	<a href="https://www.deltadentalins.com/find-a-dentist">https://www.deltadentalins.com/find-a-dentist</a>
Dentcare Delivery Systems Inc.	888-468-5175	800-662-1220	<a href="http://www.healthplex.com/our_dentists/exch/dentcare">http://www.healthplex.com/our_dentists/exch/dentcare</a>
Dentegra Insurance Company of New England	800-471-0284	800-471-0284	<a href="https://www.dentegra.com/find-a-dentist">https://www.dentegra.com/find-a-dentist</a>
Empire BlueCross	877-606-3338	800-241-6894	<a href="https://www.empireblue.com/health-insurance/provider-directory/searchcriteria?planstate=NY&amp;plantype=DENTAL&amp;planname=Dental+Prime">https://www.empireblue.com/health-insurance/provider-directory/searchcriteria?planstate=NY&amp;plantype=DENTAL&amp;planname=Dental+Prime</a>
Empire BlueCross BlueShield	877-606-3338	800-241-6894	<a href="https://www.empireblue.com/health-insurance/provider-directory/searchcriteria?planstate=NY&amp;plantype=DENTAL&amp;planname=Dental+Prime">https://www.empireblue.com/health-insurance/provider-directory/searchcriteria?planstate=NY&amp;plantype=DENTAL&amp;planname=Dental+Prime</a>
Guardian	844-561-5600	844-561-5600	<a href="https://dentalexchange.guardianlife.com/secure/PAWEBSITE.PROVIDER.UI/WBSPrvNewSearch.aspx">https://dentalexchange.guardianlife.com/secure/PAWEBSITE.PROVIDER.UI/WBSPrvNewSearch.aspx</a>
Healthplex Insurance Company, Inc.	888-468-5175	800-662-1220	<a href="http://www.healthplex.com/our_dentists/exch/hic">http://www.healthplex.com/our_dentists/exch/hic</a>
Solstice Health Insurance Company	877-760-2247	877-760-2247	<a href="http://www.solsticecare.com/provider-search.aspx">http://www.solsticecare.com/provider-search.aspx</a>