

## 2021 Essential Plans

### Customer Service Phone Numbers and Provider Network URLs

| Health Plan                                | Customer Service Phone Number | Customer Service TTY | Provider Network URL  |
|--|-------------------------------|----------------------|---|
| Affinity Health Plan                       | 1-866-247-5678                | 711                  | <a href="http://providerlookup.affinityplan.org/#">http://providerlookup.affinityplan.org/#</a>   |
| Blue Cross Blue Shield of Western New York | 1-855-344-3425                | 711                  | <a href="https://www.bcbswny.com/findadoctor">https://www.bcbswny.com/findadoctor</a>   |
| CDPHP                                      | 1-866-692-3747                | 711                  | <a href="https://findadoc.cdphp.com/">https://findadoc.cdphp.com/</a>   |
| EmblemHealth                               | 1-888-447-7703                | 711                  | <a href="http://emblemhealth.com/findadoctor">http://emblemhealth.com/findadoctor</a>   |
| Empire BlueCross BlueShield Health Plus    | 1-800-300-8181                | 711                  | <a href="https://mss.empireblue.com/ny/pages/provider-search-and-directories.aspx">https://mss.empireblue.com/ny/pages/provider-search-and-directories.aspx</a>   |
| Excellus Blue Cross Blue Shield            | 1-877-626-9298                | 1-800-662-1220       | <a href="https://www.excellusbcbs.com/find-a-doctor">https://www.excellusbcbs.com/find-a-doctor</a>   |
| Fidelis Care                               | 1-888-343-3547                | 711                  | <a href="https://www.fideliscare.org/findadoctor/#/search">https://www.fideliscare.org/findadoctor/#/search</a>   |
| Healthfirst                                | 1-888-250-2220                | 1-888-542-3821       | <a href="http://www.hfdocfinder.org">http://www.hfdocfinder.org</a>   |
| Independent Health                         | 1-800-501-3439                | 711                  | <a href="https://www.independenthealth.com/IndividualsFamilies/FindADoctor">https://www.independenthealth.com/IndividualsFamilies/FindADoctor</a>   |
| MetroPlus Health Plan                      | 1-855-809-4073                | 711                  | <a href="https://www.metroplus.org/find-doctor">https://www.metroplus.org/find-doctor</a>   |
| Molina                                     | 1-800-223-7242                | 711                  | <a href="https://providersearch.molinahealthcare.com/Provider/ProviderSearch?RedirectFrom=MolinaStaticWeb&amp;memstate=ny&amp;State=ny&amp;Coverage=NA">https://providersearch.molinahealthcare.com/Provider/ProviderSearch?RedirectFrom=MolinaStaticWeb&amp;memstate=ny&amp;State=ny&amp;Coverage=NA</a> |
| MVP  | 1-888-723-7967                | 1-800-662-1220       | <a href="https://www.mvphealthcare.com/members/find-a-doctor">https://www.mvphealthcare.com/members/find-a-doctor</a>   |
| United Healthcare                          | 1-866-265-1893                | 711                  | <a href="https://www.uhcommunityplan.com/ny/marketplace/essential-health-plan">https://www.uhcommunityplan.com/ny/marketplace/essential-health-plan</a>   |
| Univera                                    | 1-877-687-6651                | 1-800-662-1220       | <a href="https://www.univerahealthcare.com/wps/portal/uv/find-doctor/find-a-doctor">https://www.univerahealthcare.com/wps/portal/uv/find-doctor/find-a-doctor</a>   |