

2021 Qualified Health Plans (Individual Market)

Customer Service Phone Numbers and Provider Network URLs

Health Plan	Customer Service Phone Number	Customer Service TTY	Provider Network URL
Blue Cross Blue Shield of Western New York	1-855-344-3425	1-800-662-1220	https://www.bcbswny.com/findadoctor
Blue Shield of Northeastern New York	1-855-344-3425	1-800-662-1220	https://www.bsneny.com/findadoctor
CDPHP	1-855-236-7113	711	https://www.cdphp.com/Exchange/TCE/
EmblemHealth	1-888-447-7703	711	https://www.emblemhealth.com/Find-a-Doctor
Empire Blue Cross/Empire Blue Cross Blue Shield HealthPlus	1-855-748-1806	711	https://www.empireblue.com/find-care/
Excellus BlueCross BlueShield	1-877-626-9298	1-800-662-1220	https://www.excellusbcbs.com/find-a-doctor
Fidelis Care	1-888-343-3547	1-800-421-1220	https://www.fideliscare.org/FindADoctor/#/search
Healthfirst	1-888-250-2220	1-888-542-3821	http://www.hfdofinder.org
Independent Health	1-800-501-3439	711	https://www.independenthealth.com/IndividualsFamilies/FindADoctor
MetroPlus Health Plan	1-855-809-4073	711	https://www.metroplus.org/Member/provider-directory
MVP	1-877-742-4181	1-800-662-1220	https://www.mvphealthcare.com/members/find-a-doctor
Oscar	1-855-672-2755	711	https://www.hioscar.com/care-options
United Healthcare	1-877-856-2429	711	https://www.uhc.com/xnydocfind2021
Univera	1-877-687-6651	1-800-662-1220	https://www.univerahealthcare.com/find-a-doctor/provider