

2025 Essential Plans

Customer Service Phone Numbers and Provider Network URLs

Health Plan	Customer Service Phone Number	Customer Service TTY	Provider Network URL
Affinity by Molina	800-223-7242	711	https://molinahealthcare.com
Anthem Blue Cross and Blue Shield HP	800-300-8181	711	https://www.anthem.com/ny/medicaid/search-providers
CDPHP	866-692-3747	711	https://findadoc.cdphp.com/
EmblemHealth	888-447-7703	711	https://my.emblemhealth.com/member/s/find-care-services
Excellus Blue Cross Blue Shield	877-626-9298	800-662-1220	https://www.excellusbcbs.com/find-a-doctor
Fidelis Care	888-343-3547	711	https://www.fideliscare.org/findadoctor/#/search
Healthfirst	888-250-2220	888-542-3821	http://www.hfdocfinder.org
Highmark Blue Cross Blue Shield	855-344-3425	711	https://www.mybcbswny.com/stateplans
Independent Health	800-501-3439	711	https://www.independenthealth.com/IndividualsFamilies/FindADoctor
MetroPlus Health Plan	855-809-4073	711	https://www.metroplus.org/find-doctor
Molina	800-223-7242	711	https://molinahealthcare.com
MVP	888-723-7967	800-662-1220	https://www.mvphealthcare.com/members/find-a-doctor
UnitedHealthcare Community Plan	866-265-1893	711	https://www.uhc.com/communityplan/new-york/plans/marketplace/essential-health-plan/find-a-provider-or-pharmacy#collapse-628673753
Univera	877-687-6651	800-662-1220	https://www.univerahealthcare.com/wps/portal/uv/find-doctor/find-a-doctor