

New York Health Benefit Exchange

Detailed Design Review Summary for Section 3.0 Eligibility and Enrollment October 9 – 10, 2012

| <u>Item Number</u> | <u>Topic</u> |
|--------------------|---------------------------|
| 3.4 | Notices and Data Matching |

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New York State Department of Health

NYS Health Exchange (NY-HX) Project

CSC

Notices and Data Matching

Release PRELIMINARY
Date Submitted: Sept. 20, 2012

Notices and Data Matching

NY-HX incorporates both formal and informal notices capability:

- Formal notices are able to be produced electronically, and also printed and mailed
- Electronic versions of the notices are the same as the printed versions
- The NY-HX website incorporates an inbox for consumers and employers to receive electronic copies of notices and informal notices
- Since the notices could contain information subject to privacy considerations, consumers may elect to receive an e-mail to notify them that an electronic notice is available in their NY-HX inbox, or may elect to suppress such notifications

Data matching with multiple agencies supporting redeterminations is accomplished through web services at a minimum

- At enrollment time
- At annual renewal

A schedule for periodic data matching during the plan year has not been established for NY-HX at this writing; however the NY-HX solution is designed to allow such matches to occur and notifications to go out on a frequency that is configurable in the system