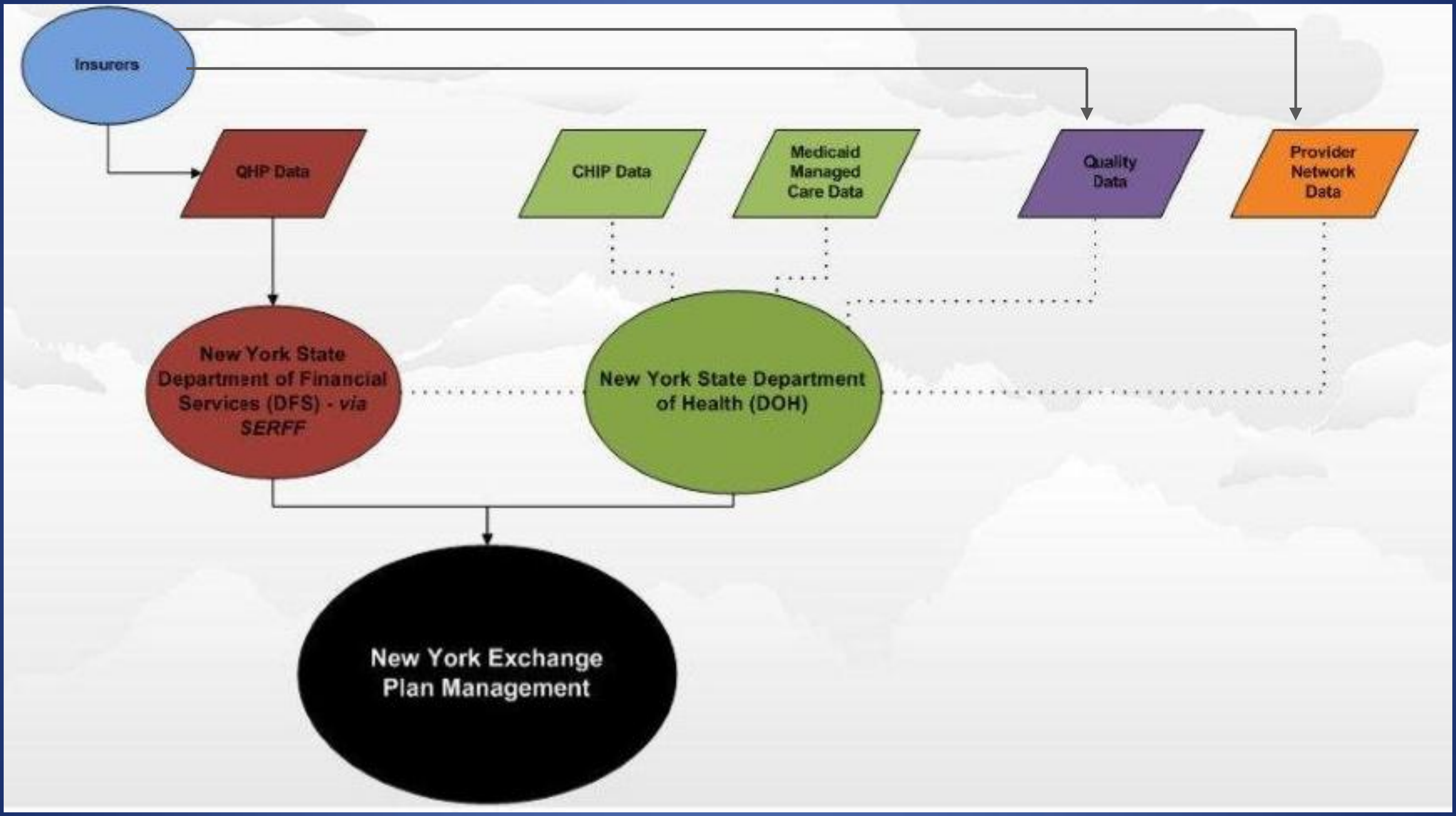
Plan Management Overview

A presentation by New York State working with CSC

WHAT IS PLAN MANAGEMENT

- Unit within the Exchange responsible for:
  - Managing contracts with QHP's
  - Collection and review of benefit information
  - Certification of QHP's
  - Ensuring ongoing compliance with QHP certification requirements
  - Recertification and Decertification

FLOW OF DATA TO THE EXCHANGE



Information will be gathered from various data sources for display on Exchange website (SERFF, Medicaid/CHIP, QARR, PNDS)

SERFF SUBMISSION

- Issuers log on to SERFF and enter data
  - New area in SERFF to submit Plans for the Exchange
- Templates (excel spreadsheets) are provided to assist Issuers with the data that is required as they submit their plans for review
  - Standard SERFF screens are used to identify the general Issuer data
  - The standard SERFF template is used to provide the benefits information → this data is imported into SERFF
  - An additional template will be used to provide the rate information; this template will be modified from the current SERFF version to accommodate New York rating rules → this data is imported into SERFF

SERFF PLAN ID

- SERFF uses the “Plan ID” to denote the Plan Product ID
- SERFF will use a modified version of the current HIOS ID as the Plan ID passed to the Exchange
- The Format of the Plan ID will be as follows:
  - The ID assigned by HIOS (length up to 50 characters)
  - The state abbreviation is added as a prefix
  - An Issuer assigned “Provider ID” is added as the suffix
- This Plan ID will be used to associate the plan data received from SERFF with other required data in the Exchange
    - Provider Network Data
    - Quality Data

PROPOSED SERFF SCREEN - 1

Edit Binder | Submit Binder

State Kansas
Product Name Access Plus - Individual
Product Year 2013
Market Type Individual

Company Access Kansas Health Ins Co
Contact Darryl McDaniels
Authors: Joseph Simmons

SERFF Status Draft
State Status
Industry Status

SERFF Tracking Num
State Tracking Num
Industry Tracking Num

Plans | Associate Schedule Items | Fees | Templates

View Binder Log

Edit Plan

	Plan Name	Issuer Plan ID	Metal Level	Actuarial Value	Plan Availability	Plan Status
Plan 1			Please Select		☐ Inside Exchange ☐ Outside Exchange	Please Select
Plan 2			Please Select		☐ Inside Exchange ☐ Outside Exchange	Please Select
Plan 3			Please Select		☐ Inside Exchange ☐ Outside Exchange	Please Select
Plan 4			Please Select		☐ Inside Exchange ☐ Outside Exchange	Please Select

Plan-Specific Supporting Documentation

Name: ________ **Applies to:** Plan 1 ☐ Plan 2 ☐ Plan 3 ☐ Plan 4 ☐

Attach Files

Add Supporting Documentation

PROPOSED SERFF SCREEN - 2

CSC

Edit Binder | Submit Binder

State	Kansas	**Company**	Access Kansas Health Ins Co	**SERFF Status**	Draft	**SERFF Tracking Num**
Product Name	Access Plus - Individual	**Contact**	Darryl McDaniels	**State Status**		**State Tracking Num**
Product Year	2013	**Authors:**	Joseph Simmons	**Industry Status**		**Industry Tracking Num**
Market Type	Individual					

Plans | Associate Schedule Items | Fees | Templates

View Binder Log

Form Schedule Items

SERFF Tracking Number [ ] Form Number [ ] Add

Applies to: Plan 1 ☐ Plan 2 ☐ Plan 3 ☐ Plan 4 ☐

Rate/Rule Schedule Items

SERFF Tracking Number [ ] Name [ ] Add

Applies to: Plan 1 ☐ Plan 2 ☐ Plan 3 ☐ Plan 4 ☐

Supporting Documentation

SERFF Tracking Number [ ] Name [ ] Add

Applies to: Plan 1 ☐ Plan 2 ☐ Plan 3 ☐ Plan 4 ☐

PROPOSED SERFF SCREEN - 3

Edit Binder | Submit Binder

State	Kansas	**Company**	Access Kansas Health Ins Co	**SERFF Status**	Draft	**SERFF Tracking Num**
Product Name	Access Plus - Individual	**Contact**	Darryl McDaniels	**State Status**		**State Tracking Num**
Product Year	2013	**Authors:**	Joseph Simmons	**Industry Status**		**Industry Tracking Num**
Market Type	Individual					

Plans | Associate Schedule Items | Fees | Templates

View Binder Log

Overall Fees

Fee Required? (•) Yes ( ) No

Plan 1 Fee Amount: $

Plan 2 Fee Amount: $

Plan 3 Fee Amount: $

Plan 4 Fee Amount: $

Fee Calculation Explanation :

Electronic Funds Transfer

Amount	
$	☐ Bypass EFT for this filing?

Checks

There is no check information entered on this filing.

Add Check

PROPOSED SERFF SCREEN - 4

CSC

Edit Binder | Submit Binder

State	Kansas	**Company**	Access Kansas Health Ins Co	**SERFF Status**	Draft	**SERFF Tracking Num**	
Product Name	Access Plus - Individual	**Contact**	Darryl McDaniels	**State Status**		**State Tracking Num**	
Product Year	2013	**Authors:**	Joseph Simmons	**Industry Status**		**Industry Tracking Num**	
Market Type	Individual						

Plans | Associate Schedule Items | Fees | **Templates**

View Binder Log

Not complete

Rate Template

rate_template.xls

Tab 1 ◉ Tab 2 ○ Tab 3 ○ Tab 4 ○

Benefits/Cost Sharing Template

benefit_template.xls

Tab 1 ◉ Tab 2 ○ Tab 3 ○ Tab 4 ○

Formulary Template

formulary.xls

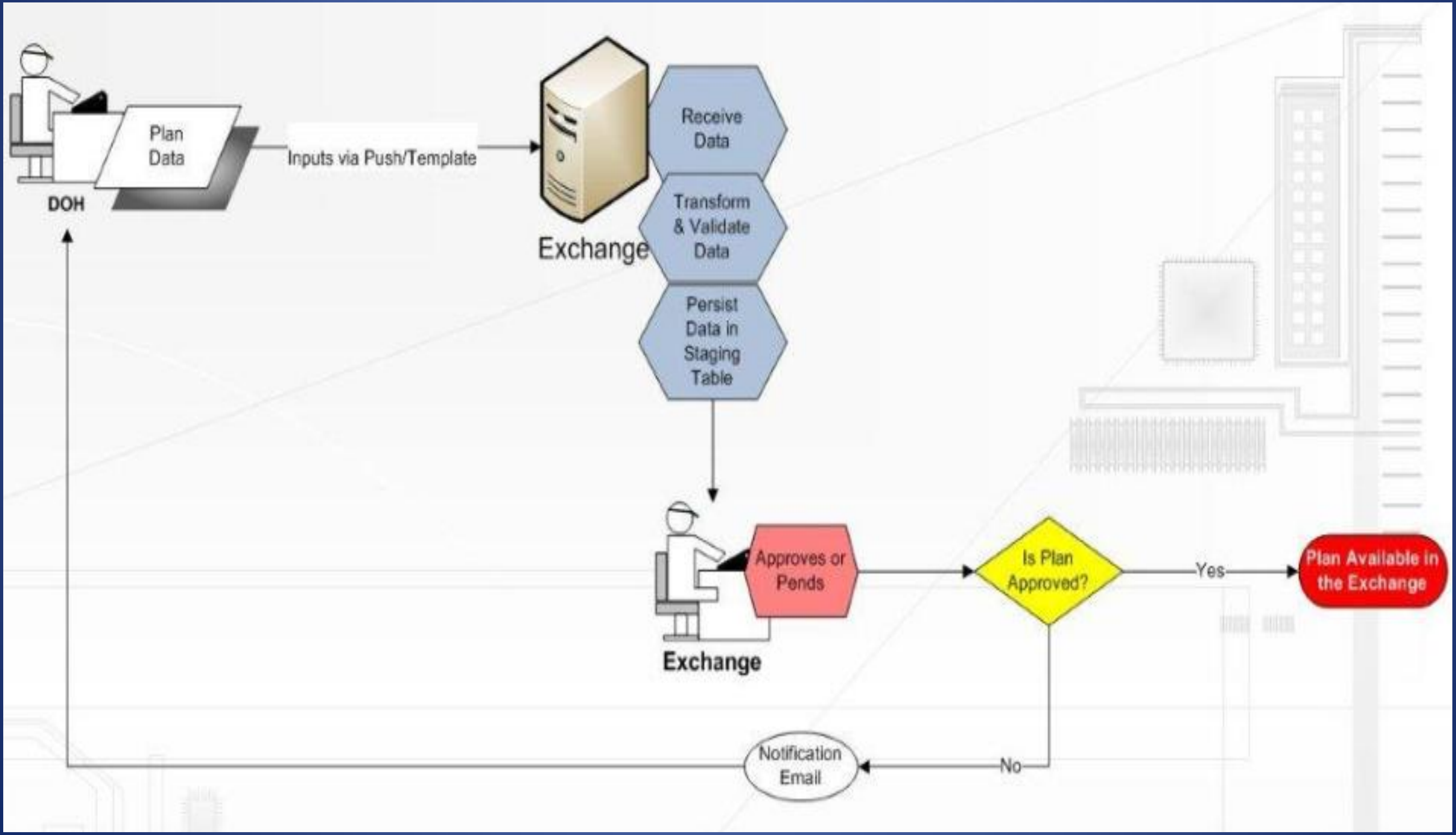
Tab 1 ◉ Tab 2 ○ Tab 3 ○ Tab 4 ○

MEDICAID MANAGED CARE / CHIP PLAN DATA

- The New York Exchange will receive non-QHP data from the following sources:
  - Medicaid Managed Care Plan data ← From DOH
  - CHIP data ← From DOH
    - Plan's submission of this Medicaid and CHIP data to DOH remains the same

- Data will be received in the Exchange via a pre-designed template that is similar to the SERFF templates

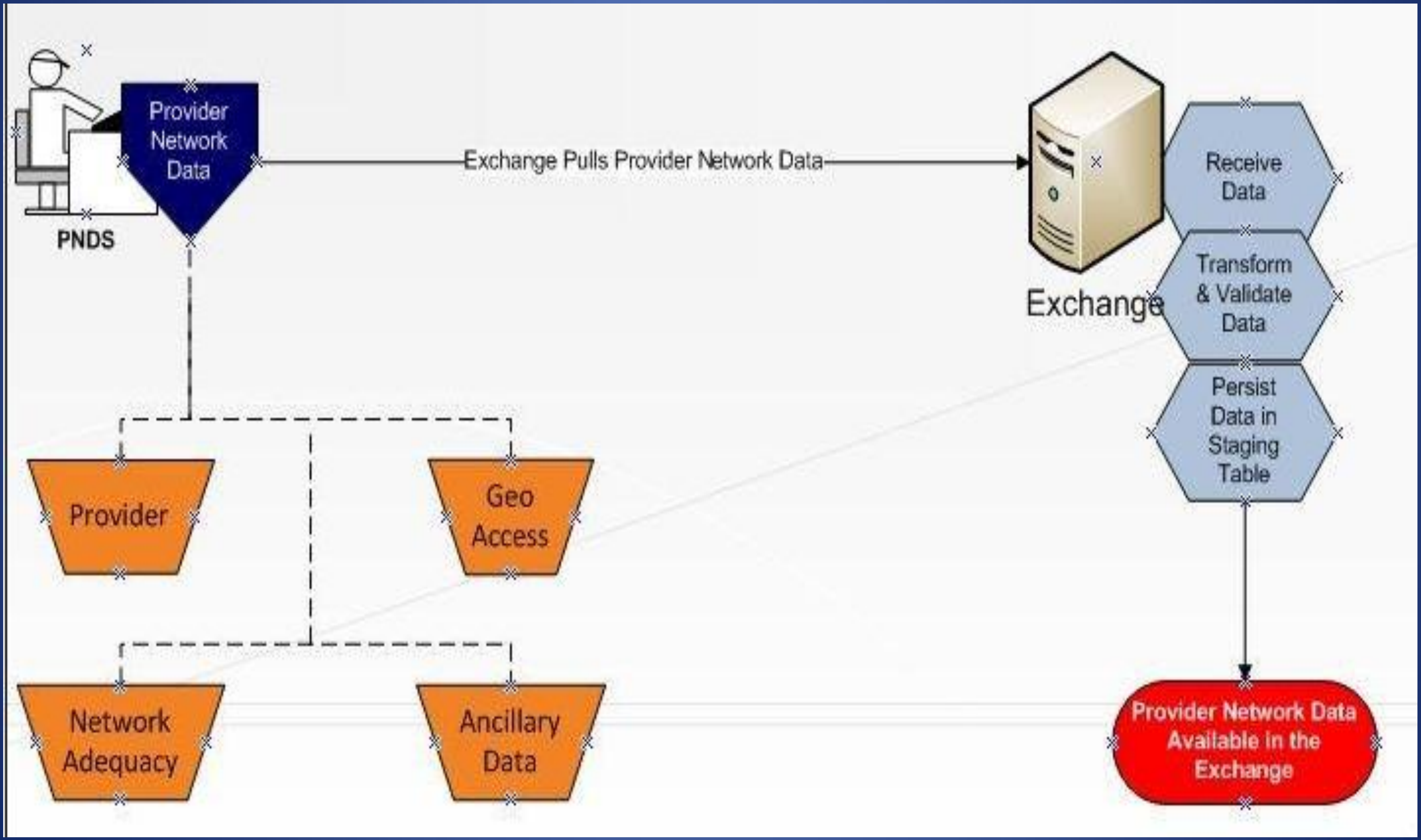
MMC / CHIP PLAN DATA FLOW



PROVIDER NETWORK DATA

- The Provider Network data for all plan types will be received from the Provider Network Data System (PNDS)
- The Plan ID provided in SERFF must be included in the Provider Network Data submission
- The current PNDS will be enhanced to accept and store the new "Plan ID"
- The new "Plan ID" will be used by the Exchange to associate the Provider Network Data with the plan data received via SERFF

PROVIDER NETWORK DATA WORK FLOW

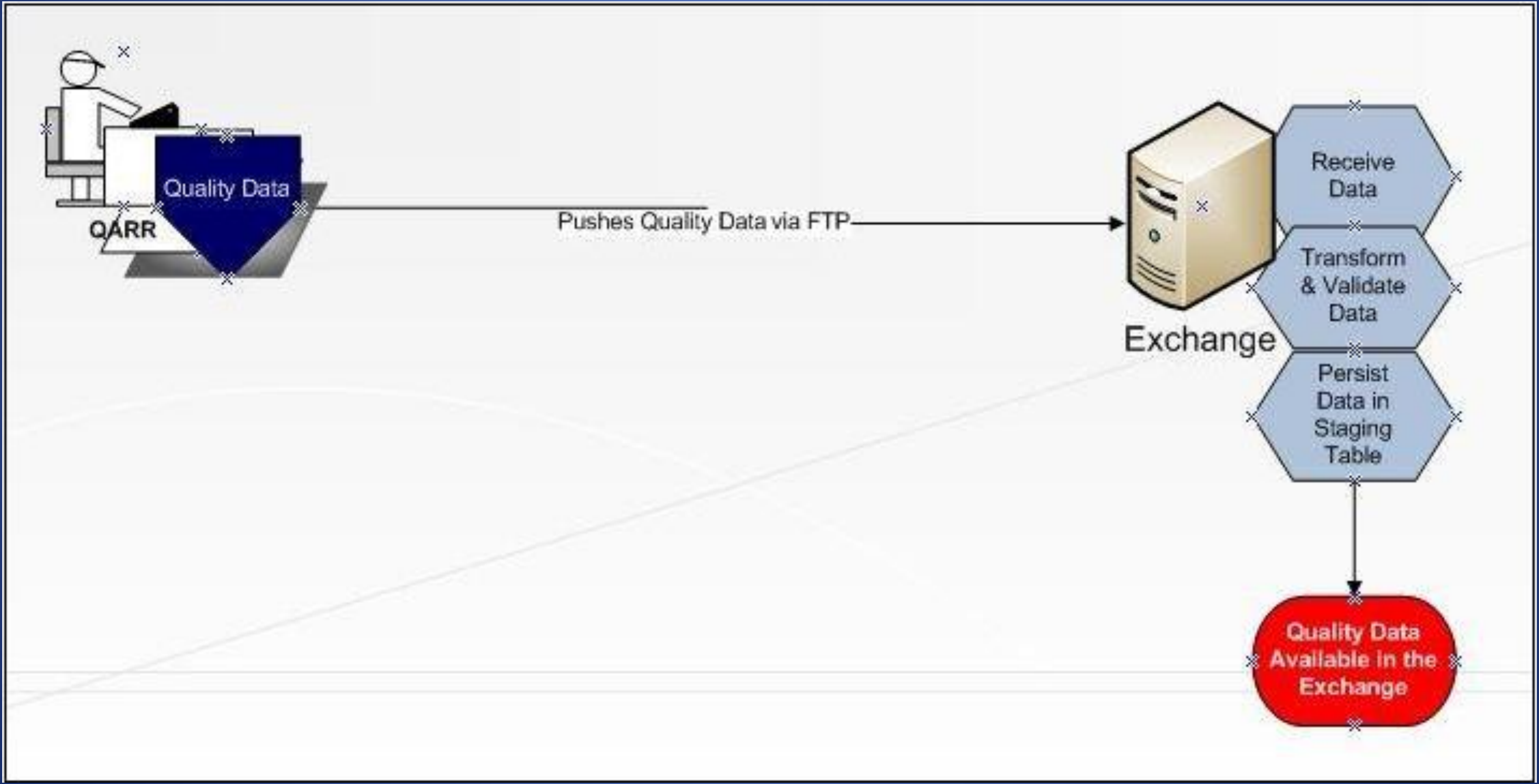


QUALITY DATA

- The Quality data for all plan types will be received from the Quality Assurance Reporting Requirements (QARR)
  - The new “Plan ID” will be used by the Exchange to associate the Quality Data with the plan data received via SERFF

- A Quality and Satisfaction Proposal was distributed via the Health Plan Associations

QUALITY DATA WORK FLOW



FORMULARY DATA

- The reference to formulary data for QHPs will be received via SERFF.
- A URL to the Issuers website will be provided.

ISSUER REVIEW

- A review process will be in place to allow the Issuer to conduct a review of the plan data prior to display on the Exchange

- When approved, the plan will be moved to the Exchange for final approval

EXCHANGE REVIEW – POST CERTIFICATION

- The Exchange Administrator conducts a review of the data and makes sure there are no outstanding issues or errors with the information provided by the Plan
  - The Exchange will circle back to Issuer for any corrections needed (Exchange may also contact Issuer directly)
- The Exchange Administrator then gives approval for the plan to be moved to Production

DATA STORAGE WITHIN THE EXCHANGE

- The data will be stored in tables within the Exchange – detailed in the Plan Management Logical Data Model

- Data is stored by Plan Year to identify which records apply to the appropriate time frame

- Each record will have a Plan Type to identify the plan as a QHP, a CHIP or a Medicaid Managed Care Plan

- These tables will be used to feed Plan data to other areas in the Exchange such as Eligibility, Enrollment , Customer Service and Financial Management

WHERE DATA OUTPUTS TO

NY-HX Plan Management

- NY-HX Electronic Enrollment Platform
- Exchange Platform
- Reports

QUESTIONS?