



FAST FACTS ON

Keeping Your Health Insurance in the New School Year

NY State of Health is New York's Official Health Plan Marketplace.

Your family's well-being is top priority. We can help you find quality health insurance that works for your needs and budget.

How do I enroll?

👉 nystateofhealth.ny.gov

OR

📞 1-855-355-5777 or
TTY: 1-800-662-1220

OR

📍 Through free personalized help from a certified assistor near your home or work.

NY State of Health complies with applicable Federal civil rights laws and state laws, and does not discriminate on the basis of race, color, sex, age, national origin, creed/religion, marital/family status, arrest record, criminal conviction(s), gender identity, sexual orientation, predisposing genetic characteristics, military status, domestic violence victim status and/or retaliation.

Health insurance is important for the entire family. Studies show children with health coverage are less likely to miss school and are better prepared to learn, making them more likely to complete high school and graduate college.

Do you or a family member currently have health insurance through New York State Medicaid, Child Health Plus or the Essential Plan?

New York State has been extending coverage for individuals enrolled in these programs since the COVID-19 Public Health Emergency began in March 2020. New York State will soon restart eligibility checks to make sure enrollees still qualify for these programs. If you or a family member are insured through these programs, you may need to take action to renew your health insurance or the insurance of your family members.

Prepare for the upcoming renewal process by following these steps:

1 Sign up for text alerts.

Sign up to receive SMS/MMS text alerts from NY State of Health so you don't miss important health insurance updates, including when it's time to renew your coverage. To subscribe, **text START to 1-866-988-0327.**

2 Make sure your address is up to date.

Make sure NY State of Health or your local Medicaid office has your current mailing address, phone number and email address so they can contact you about your health insurance.

If you have insurance with NY State of Health, you can:

- Call 1-855-355-5777 (TTY: 1-800-662-1220)
- Log into your account at nystateofhealth.ny.gov
- Find an assistor at <https://info.nystateofhealth.ny.gov/findassistor>

If you have Medicaid through your county's Medicaid office or through New York City's Human Resources Administration (HRA), contact your local office with your address and contact information.

3 Stay informed.

Visit <https://info.nystateofhealth.ny.gov/COVID-19-Changes> to learn more. NY State of Health will regularly update this page with new information.