COVID-19: Guidance for Assistors

The following guidance has been distributed to assistors regarding changes to policies and procedures as a result of novel coronavirus (COVID-19).

- 1/6/2022: Renewal Extensions
- 12/10/2021: Renewal Extensions
- 11/5/2021: Renewal Extensions
- 8/4/2021: Renewal Extensions
- 6/8/2021: Renewal Extensions
- 3/23/2021: Governor Cuomo Announces Expanded Eligibility for Financial Assistance and Extends Open Enrollment to the End of 2021
- 2/12/2021: Renewal Extensions
- 2/08/2021: Economic Impact Payments and Pandemic Unemployment Compensation
- 1/21/2021: Press Release: Open Enrollment for Uninsured New Yorkers Extended
- 12/11/2020: Renewal Extensions
- 10/01/2020: Renewal Extensions
- 9/30/2020: Additional Unemployment Benefits
- 9/16/2020: Press Release: Special Enrollment Period Extended
- 9/11/2020: NY State of Health Renewal Extensions
- 8/17/2020: Special Enrollment Period Extended
- 7/15/2020: Press Release: Special Enrollment Period Extended
- 6/15/2020: Press Release: Special Enrollment Period Extended
- 6/05/2020: COVID-19 Grace Period - Modified Process for NY State of Health Renewal Extensions on Cases Ending July 31 and August 31
- 5/07/2020: Press Release: Special Enrollment Period Extended
- 4/09/2020: Prioritizing Calls to NY State of Health
- 4/08/2020: COVID-19 and Pandemic Unemployment Compensation
- 4/07/2020: NY State of Health and Economic Impact Payments
• 4/07/2020: COVID-19 Grace Period and Special Enrollment Period Q and As
• 4/06/2020: NY State of Health Assistor Protocol Update: Account Transfers
• 4/03/2020: COVID-19 Premium Payments and Grace Period Rules
• 4/03/2020: COVID-19 GIS
• 4/03/2020: COVID-19 and Emergency Medicaid
• 4/03/2020: NY State of Health Awareness Campaign
• 4/02/2020: COVID-19 and Unemployment Insurance Benefits (UIB)
• 3/31/2020: COVID-19 Special Enrollment Period Process
• 3/27/2020: Updated Guidance on Identity Proofing
• 3/17/2020: Q and A - Special Enrollment Period
• 3/17/2020: March 16, 2020 - NYS DOH Press Release
• 3/16/2020: NY State of Health: Mobile Upload App