Introducing NY State of Health, Care at Home: Finding Home Care Made Easy

NY State of Health, Care at Home is your online connection to safe and reliable home care professionals for you, your family and loved ones. This program helps New Yorkers access the home care services they need on a private pay basis to maintain their independence and stay safely in their homes and communities for as long as possible. *Care at Home* initially launched as a pilot in Nassau, Suffolk and Westchester counties and has since expanded to all New York City counties. This expansion builds on the Marketplace's trusted brand as a source of quality, affordable health insurance for more than 6.6 million New Yorkers.

The *Care at Home* program aligns with the ease and accessibility of the Marketplace, providing consumers with a resource to connect with home care professionals that meet their specific needs and are available in their area. All home care professionals come from licensed NY State of Health approved agencies and are background checked, trained and certified. Home care professionals, also known as caregivers, are employed through licensed home care services agencies (LHCSAs). Home care services provided through this program are considered non-medical in nature and help people with daily living tasks and activities so they can live at home independently. Caregivers can help with, but are not limited to, services such as dressing, personal hygiene, toileting, laundry, cleaning, shopping, meal prep, eating and managing medication.

To learn more or get started, visit <u>nystateofhealth.ny.gov</u> or call the *NY State of Health, Care at Home* helpline at 1-855-648-1912.