



## Information for Providers on Confirming Consumer Health Plan Enrollment

### NY State of Health Marketplace

As a health care provider, you can confirm enrollment of your patients in a health plan by contacting health insurance companies directly. Providers can call health plans at the numbers below or check electronically at the websites listed below to confirm that a patient is enrolled in a Marketplace health plan and that the services you provide to the patient are covered.

#### For Use by Health Care Providers: Health Plan Contact Information

##### MEDICAL QUALIFIED HEALTH PLAN ISSUERS

Health Plan	Provider Phone Number	Website
CDPHP - Capital District Physicians Health Plan	518- 641-3500 or 1-800-926-7526	<a href="http://www.cdphp.com/Providers">http://www.cdphp.com/Providers</a>
EmblemHealth	1-866-447-9717, option 2	<a href="http://www.emblemhealth.com/Providers">http://www.emblemhealth.com/Providers</a>
Empire BlueCross/ Empire BlueCross BlueShield	800-552-6630	<a href="http://www.empireblue.com/home-providers.html">http://www.empireblue.com/home-providers.html</a>
Excellus BlueCross BlueShield	1-800-920-8889	<a href="https://www.excellusbcbs.com/wps/portal/xl/prv/cvg/">https://www.excellusbcbs.com/wps/portal/xl/prv/cvg/</a>
Fidelis Care	1-888-FIDELIS (1-888-343-3547)	<a href="https://portal.fideliscare.org/provider/">https://portal.fideliscare.org/provider/</a>
HealthFirst PHSP, Inc.	1-888-801-1660	<a href="http://www.healthfirstny.org/providers/">http://www.healthfirstny.org/providers/</a>
HealthNow BlueCross BlueShield of Western NY	1-800-950-0052	<a href="https://securews.bcbswny.com/web/content/WNYprovider/home/provider-login.html?resource=%2Fweb%2Fcontent%2FWNYprovider%2Fpolicies-and-guidelines%2Fpolicies-guidelines-office-admin.html&amp;\$\$login\$\$=%24%24login%24%24">https://securews.bcbswny.com/web/content/WNYprovider/home/provider-login.html?resource=%2Fweb%2Fcontent%2FWNYprovider%2Fpolicies-and-guidelines%2Fpolicies-guidelines-office-admin.html&amp;\$\$login\$\$=%24%24login%24%24</a>
HealthNow BlueShield of Northeastern NY	1-800-444-4552	<a href="https://securews.bsneny.com/web/content/NENYprovider/home/provider-login.html?resource=%2Fweb%2Fcontent%2FNENYprovider%2Fpolicies-and-guidelines%2Fpolicies-guidelines-office-admin.html&amp;\$\$login\$\$=%24%24login%24%24">https://securews.bsneny.com/web/content/NENYprovider/home/provider-login.html?resource=%2Fweb%2Fcontent%2FNENYprovider%2Fpolicies-and-guidelines%2Fpolicies-guidelines-office-admin.html&amp;\$\$login\$\$=%24%24login%24%24</a>

Independent Health	(716) 631-3282 or 1-800-736-5771	<a href="https://www.independenthealth.com/Providers.aspx">https://www.independenthealth.com/Providers.aspx</a>
MetroPlus Health Plan	1.800.303.9626 or 1.800.442.2560 (after hours)	<a href="https://www.metroplus.org/Provider-Services/Provider-Tools-Resources/Check-a-Member-s-Eligibility">https://www.metroplus.org/Provider-Services/Provider-Tools-Resources/Check-a-Member-s-Eligibility</a>
MVP Health Plan, Inc	1-800-684-9286	<a href="http://www.mvphealthcare.com/provider/index.html">http://www.mvphealthcare.com/provider/index.html</a>
Oscar Insurance Corporation	1-855-672-2755	<a href="http://provider.hioscar.com">provider.hioscar.com</a>
United Healthcare	877-842-3210	<a href="https://www.unitedhealthcareonline.com/b2c/CmaAction.do?channelId=69e8c7958f5fa010VgnVCM100000c520720a">https://www.unitedhealthcareonline.com/b2c/CmaAction.do?channelId=69e8c7958f5fa010VgnVCM100000c520720a</a>
Univera Healthcare	1-866-265-5983	<a href="https://www.univerahealthcare.com/wps/portal/uv/prv/cvg/">https://www.univerahealthcare.com/wps/portal/uv/prv/cvg/</a>

## MEDICAL ESSENTIAL PLAN ISSUERS

Health Plan	Provider Phone Number	Website
Affinity	Provider Relations: 718-794-7183 Contracting: 718-794-3134 Customer Service: 1-866-247-5678	<a href="http://affinityplan.org/essential_plan_portal_info.aspx">http://affinityplan.org/essential_plan_portal_info.aspx</a>
Crystal Run Health Plan	844-638-6507	<a href="http://www.crystalrunhp.com">www.crystalrunhp.com</a>
EmblemHealth	1-866-447-9717, option 2	<a href="http://www.emblemhealth.com/Providers">http://www.emblemhealth.com/Providers</a>
Empire BlueCross BlueShield HealthPlus	1-800-450-8753	<a href="https://mediproviders.empireblue.com/ny/pages/member-eligibility.aspx">https://mediproviders.empireblue.com/ny/pages/member-eligibility.aspx</a>
Excellus BlueCross BlueShield	1-800-920-8889	<a href="https://www.excellusbcbs.com/wps/portal/xl/prv/cvg/">https://www.excellusbcbs.com/wps/portal/xl/prv/cvg/</a>
Fidelis Care	1-888-FIDELIS (1-888-343-3547)	<a href="https://portal.fideliscare.org/provider/">https://portal.fideliscare.org/provider/</a>
HealthFirst PHSP, Inc.	1-888-801-1660	<a href="http://www.healthfirstny.org/providerservices">http://www.healthfirstny.org/providerservices</a>
HealthNow BlueCross BlueShield of Western NY	1-800-950-0052	<a href="https://securews.bcbswny.com/web/content/WNYprovider/home/provider-login.html?resource=%2Fweb%2Fcontent%2FWNYprovider%2Fpolicies-and-guidelines%2Fpolicies-guidelines-office-admin.html&amp;\$\$login\$\$=%24%24login%24%24">https://securews.bcbswny.com/web/content/WNYprovider/home/provider-login.html?resource=%2Fweb%2Fcontent%2FWNYprovider%2Fpolicies-and-guidelines%2Fpolicies-guidelines-office-admin.html&amp;\$\$login\$\$=%24%24login%24%24</a>

Independent Health	(716) 631-3282 or 1-800-736-5771	<a href="https://www.independenthealth.com/Providers.aspx">https://www.independenthealth.com/Providers.aspx</a>
MetroPlus Health Plan	1.800.303.9626 or 1.800.442.2560 (after hours)	<a href="https://www.metroplus.org/Provider-Services/Provider-Tools-Resources/Check-a-Member-s-Eligibility">https://www.metroplus.org/Provider-Services/Provider-Tools-Resources/Check-a-Member-s-Eligibility</a>
Molina Health Plan	1-855-322-4076	<a href="https://provider.molinahealthcare.com/">https://provider.molinahealthcare.com/</a>
MVP Health Plan, Inc	1-800-684-9286	<a href="http://www.mvphealthcare.com/provider/index.html">http://www.mvphealthcare.com/provider/index.html</a>
United Healthcare	877-842-3210	<a href="https://www.unitedhealthcareonline.com/b2c/CmaAction.do?channelId=69e8c7958f5fa010VgnVCM100000c520720a">https://www.unitedhealthcareonline.com/b2c/CmaAction.do?channelId=69e8c7958f5fa010VgnVCM100000c520720a</a>
Univera Healthcare	1-866-265-5983	<a href="https://www.univerahealthcare.com/wps/portal/uv/prv/cvg/">https://www.univerahealthcare.com/wps/portal/uv/prv/cvg/</a>
Wellcare of NY	1-800-288-5441	<a href="https://www.wellcare.com/New-York/Providers/Medicaid">https://www.wellcare.com/New-York/Providers/Medicaid</a>
YourCare	(888) 638-7149	<a href="http://www.YourCarehealthplan.com">www.YourCarehealthplan.com</a>

### STAND-ALONE DENTAL ISSUERS

Health Plan	Provider Phone Number	Website
Delta Dental of NY	1-800-471-0275	<a href="https://www.deltadentalins.com/">https://www.deltadentalins.com/</a>
Dentcare	1-888-468-2183 Option 1	<a href="https://www.healthplex.com/provider">https://www.healthplex.com/provider</a>
Dentegra	1-877-280-4204	<a href="https://www.dentegra.com/">https://www.dentegra.com/</a>
Empire BlueCross	877-606-3338	<a href="http://www.empireblue.com/dentalproviders">www.empireblue.com/dentalproviders</a>
Empire BlueCross BlueShield	877-606-3338	<a href="http://www.empireblue.com/dentalproviders">www.empireblue.com/dentalproviders</a>

Guardian Life Insurance Co.	800-541-7846	Guardiananytime.com
HealthNow BlueCross BlueShield of Western NY	1-800-950-0052	<a href="https://securews.bcbswny.com/web/content/WNYprovider/home/provider-login.html?resource=%2Fweb%2Fcontent%2FWNYprovider%2Fpolicies-and-guidelines%2Fpolicies-guidelines-office-admin.html&amp;\$\$login\$\$=%24%24login%24%24">https://securews.bcbswny.com/web/content/WNYprovider/home/provider-login.html?resource=%2Fweb%2Fcontent%2FWNYprovider%2Fpolicies-and-guidelines%2Fpolicies-guidelines-office-admin.html&amp;\$\$login\$\$=%24%24login%24%24</a>
HealthNow BlueShield of Northeastern NY	1-800-444-4552	<a href="https://securews.bsneny.com/web/content/NENYprovider/home/provider-login.html?resource=%2Fweb%2Fcontent%2FNENYprovider%2Fpolicies-and-guidelines%2Fpolicies-guidelines-office-admin.html&amp;\$\$login\$\$=%24%24login%24%24">https://securews.bsneny.com/web/content/NENYprovider/home/provider-login.html?resource=%2Fweb%2Fcontent%2FNENYprovider%2Fpolicies-and-guidelines%2Fpolicies-guidelines-office-admin.html&amp;\$\$login\$\$=%24%24login%24%24</a>
HealthPlex	1-888-468-2183 Option 1	<a href="https://www.healthplex.com/provider">https://www.healthplex.com/provider</a>
Solstice Health Insurance Company	(877) 760-2247	<a href="http://www.mysolstice.net">www.mysolstice.net</a>

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