



Information for Providers on Confirming Consumer Health Plan Enrollment

NY State of Health Individual Marketplace

As a health care provider, you can confirm enrollment of your patients in a health plan by contacting health insurance companies directly. Providers can call health plans at the numbers below or check electronically at the websites listed below to confirm that a patient is enrolled in a Marketplace health plan and that the services you provide to the patient are covered.

For Use by Health Care Providers: Health Plan Contact Information

| Health Plan | Provider Phone Number | Website |
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| Affinity | Provider Relations: 718-794-7183 Contracting: 718-794-3134 Customer Service: 1-866-247-5678 | http://affinityplan.org/essential_plan_portal_info.aspx |
| American Progressive (Today's Options NY) | 1-888-863-9312 | http://www.todaysoptionsny.com/providers |
| BlueCross BlueShield of Western NY | Traditional: 1-800-950-0051 or (716) 884-3461 Managed Care: 1-800-950-0052 or (716) 882-2616 | https://securews.bcbswny.com/web/content/WNYprovider/home/provider-login.html?resource=%2Fweb%2Fcontent%2FWNYprovider%2Fpolicies-and-guidelines%2Fpolicies-guidelines-office-admin.html&\$\$login\$\$=%24%24login%24%24 |
| BlueShield of Northeastern NY | Managed Care and Traditional/Indemnity: 1-800-444-4552 or (518) 220-5620 Government Programs: 1-877-327-1395 | https://securews.bsneny.com/web/content/NENYprovider/home/provider-login.html?resource=%2Fweb%2Fcontent%2FNENYprovider%2Fpolicies-and-guidelines%2Fpolicies-guidelines-office-admin.html&\$\$login\$\$=%24%24login%24%24 |
| CDPHP - Capital District Physicians Health Plan | 518- 641-3500 or 1-800-926-7526 | http://www.cdphp.com/Providers |
| EmblemHealth | 1-866-447-9717, option 2 | http://www.emblemhealth.com/Providers |

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| Empire Blue Cross/ Empire Blue Cross Blue Shield | 800-676-BLUE (2583) | http://www.empireblue.com/home-providers.html |
| Excellus Blue Cross Blue Shield | 1-800-942-4254 | https://www.excellusbcbs.com/wps/portal/xl/prv/cvg/ |
| Fidelis Care | 1-888-FIDELIS (1-888-343-3547) | https://portal.fideliscare.org/provider/ |
| Health Republic Insurance (NY CO-OP) | 1-888-990-5702 | https://newyork.healthrepublic.us/provider/ |
| Healthfirst New York | 1-888-801-1660 | http://www.healthfirstny.org/providerservices |
| Independent Health | (716) 631-3282 or 1-800-736-5771 | https://www.independenthealth.com/Providers.aspx |
| MetroPlus Health Plan (Market Plus) | 1.800.303.9626 or 1.800.442.2560 (after hours) | https://www.metroplus.org/Provider-Services/Provider-Tools-Resources/Check-a-Member-s-Eligibility |
| MVP Health Plan, Inc | 1-800-684-9286 | http://www.mvphealthcare.com/provider/index.html |
| North Shore LIJ | 1-855-706-7545 | https://secure.healthx.com/publicservice/loginv1/login.aspx?bc=e1ecbd2e-dddb-46fe-9730-220d8ed632e3&serviceid=542fc808-150a-4e5e-8d11-1eb1ba78d63b |
| Oscar Insurance Corporation | 1-855-Oscar55 | https://www.hioscar.com/providers/ |
| United Healthcare | 877-842-3210 | https://www.unitedhealthcareonline.com/b2c/CmaAction.do?channelId=69e8c7958f5fa010VgnVCM100000c520720a |
| United Healthcare (Oxford) | 1-866-561-7530 | https://www.unitedhealthcareonline.com/b2c/CmaAction.do?channelId=69e8c7958f5fa010VgnVCM100000c520720a |
| Univera Healthcare | 1-800-617-1114 | https://www.univerahealthcare.com/wps/portal/uv/prv/cvg/ |