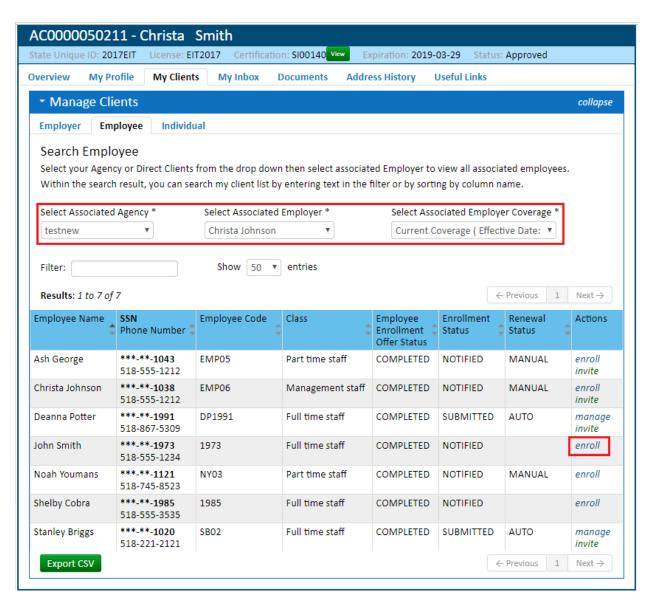
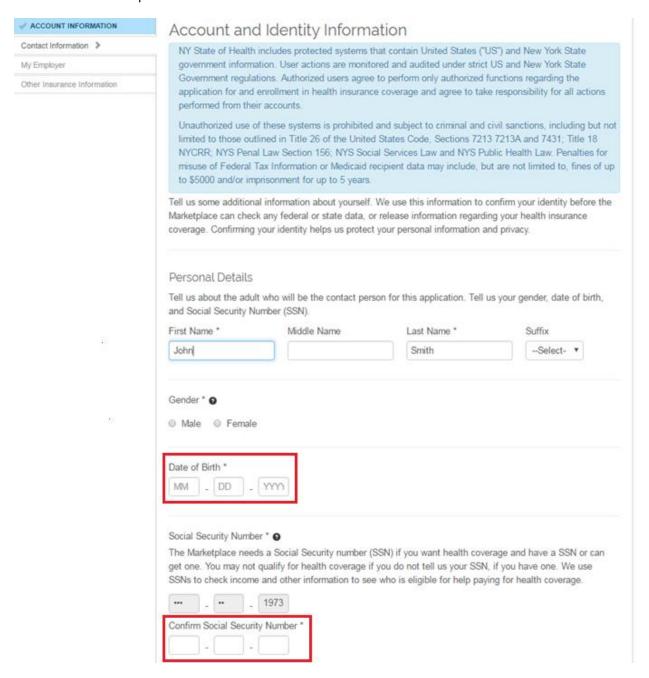
How to Enroll an Employee

After the employee(s) has been added to the Roster and placed into an active offer (see the "How to Add an Employee" user guide), the employee will receive an offer of coverage via email. If the employee cannot enroll themselves, the following steps show how a broker can complete an enrollment on their behalf.

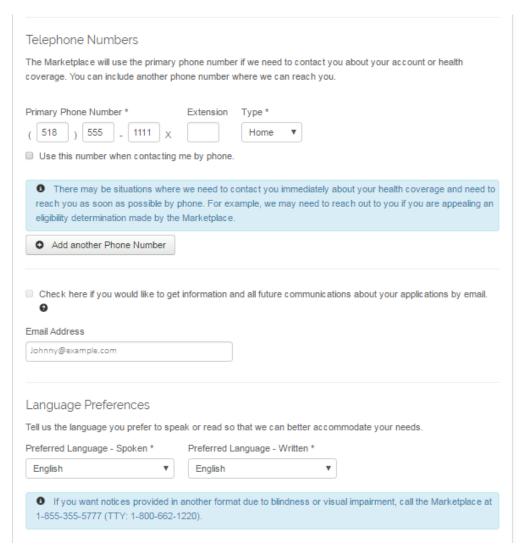
From the Broker Dashboard, go to the Employee tab under the My Clients tab.
 Select an agency from the Select Associated Agency drop-down and select an
 employer from the Select Associated Employer drop-down. Lastly, click the Select
 Associated Employer Offer drop-down. The active employees associated with the
 selected employer and plan year will display. Click Enroll next to the employee you
 would like to enroll. This will take you directly into the employee's account, where
 you will act on their behalf.

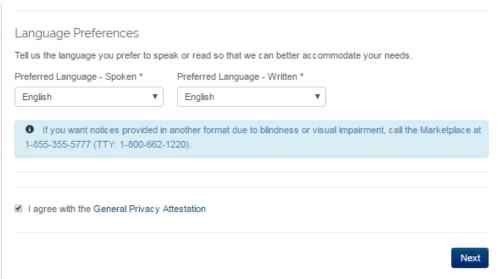


2. Once the enrollment is started, the Employee's personal information must be confirmed and/or entered. Their full *Name*, *DOB*, *SSN* and *Addresses* are needed for this step. Click *Next*.

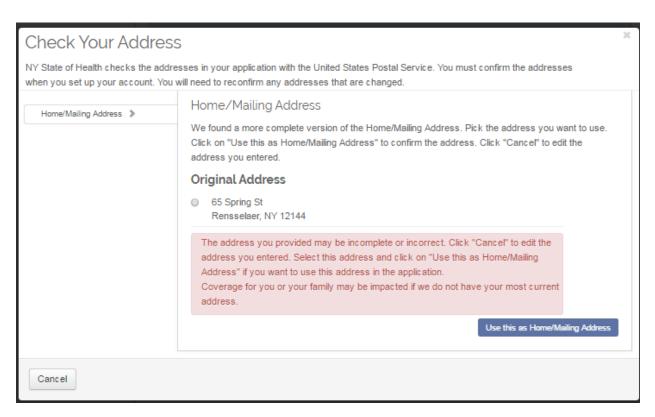


The Marketplace will send information such as notices and insurance cards to your mailing address. Type in your street address in Address Line 1. Write in your apartment number, room number, or suite number in Address Line 2. Home Address Tell us where you live. Enter the house or building number and street name in Address Line 1. Tell us the street address that is on your U.S. Driver's License or other government issued Photo-ID. If you have an apartment number, room number, or suite number, enter it in Address Line 2. Your home address cannot include a P.O. Box. Address Line 1 9 * Apt/Suite Address Line 2 9 65 Spring St City * Zip Code * County * State * 12144 NEW YORK Rensselaer --Select--Mailing Address The Marketplace may send information such as notices to your mailing address. Enter the house or building number and street name or a P.O. Box in Address Line 1. Enter your apartment number, room number, or suite number in Address Line 2. If you want your mail sent in care of another person, begin by writing C/O followed by the person's name in Address Line 2. My mailing address is the same as my residential address Address Line 1 * Address Line 2 Apt/Suite 65 Spring St City * Zip Code * State * County * 12144 --Select--۳ NEW YORK ۳ Rensselaer Mac Click here if you want your mail sent in care of another person Telephone Numbers

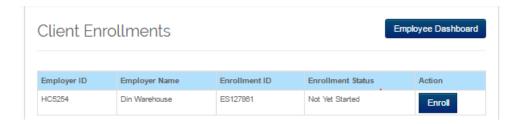




3. Validate the Address by clicking the correct address radio button and selecting the *Use This as Home/Mailing Address* button. Once selected, click *Next*.

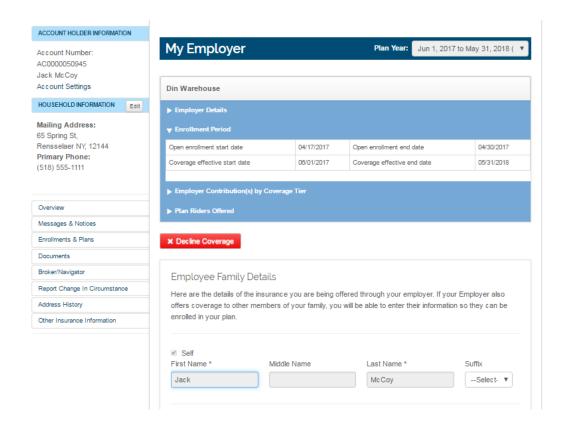


4. On the Client Enrollments page, click Enroll.

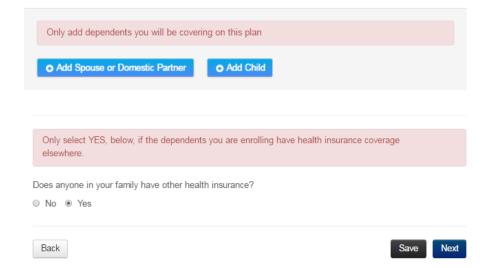


<u>Please note:</u> If the blue Enroll button is not immediately displayed, please check the employee roster to see if a participation code has been generated to ensure the Employee has been placed into a completed offer.

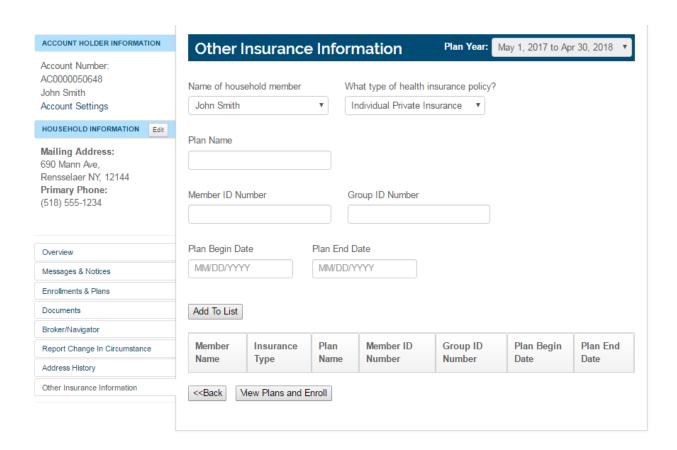
5. On the My Employer page, the details of the employer's offer, including effective date, open enrollment period, etc., appear at the top of the screen. Here the Employee could choose to *Decline Coverage* or continue with the enrollment and update any family details by adding dependents and other insurance information, if applicable.



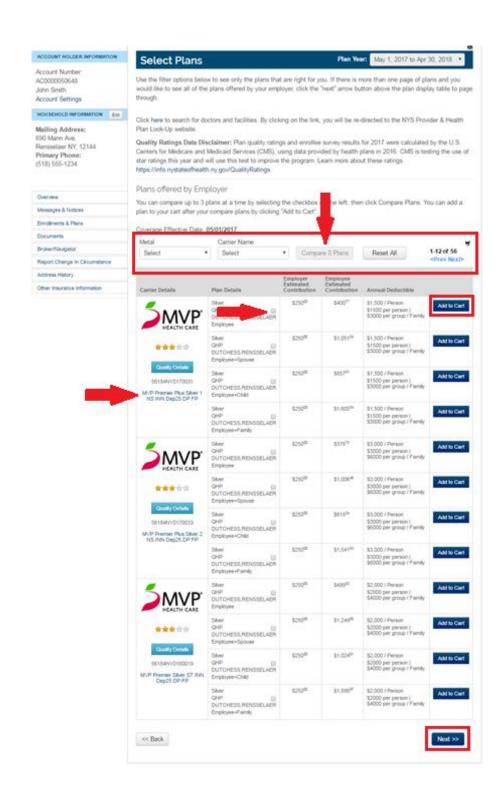
Note: If the employer has offered coverage to dependents, that information should be added here; click Save after each dependent added in case of interruption. It is important to inform NYSOH if any dependents being enrolled on the plan already have other health insurance coverage. Click Next.



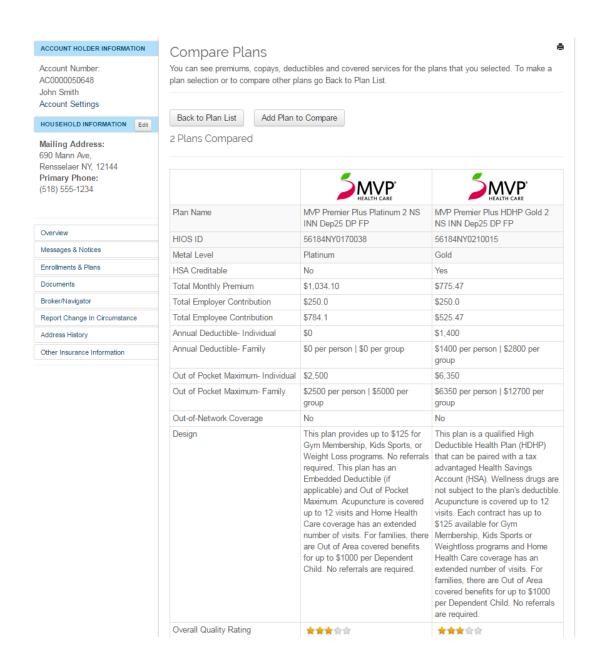
- 6. Other Insurance Information will follow if the answer to the previous question, "Does anyone in your family have other health insurance?", is *yes*.
 - > Complete the other insurance information by adding the covered household member, the *Policy Type, Plan Name, Member* and *Group* information and the beginning and end dates of coverage.



7. On the Select Plans page, plans offered may be filtered by metal level, and/or carrier. Plans and their premiums are displayed by tier. Click on the *plan name* to view the summary of benefits for each plan offered. Use the *Compare Plans* feature to view plan benefit details side-by-side: click on the check box in the Plan Details column for up to three plans, and then click the *Compare Plans* button (see example on the following page). Click on that plan's *Add to Cart* button to enroll into the plan. That button will then change to *Remove*, indicating that this is the selected plan.



8. With the Compare Plans feature, the plan benefit details of two or three plans can be viewed side-by-side. Categories of benefits are found below the financial details and each expand with additional information. Print this page by clicking the *printer icon*. Click *Back to Plan List* to get back to the Plan Selection screen.



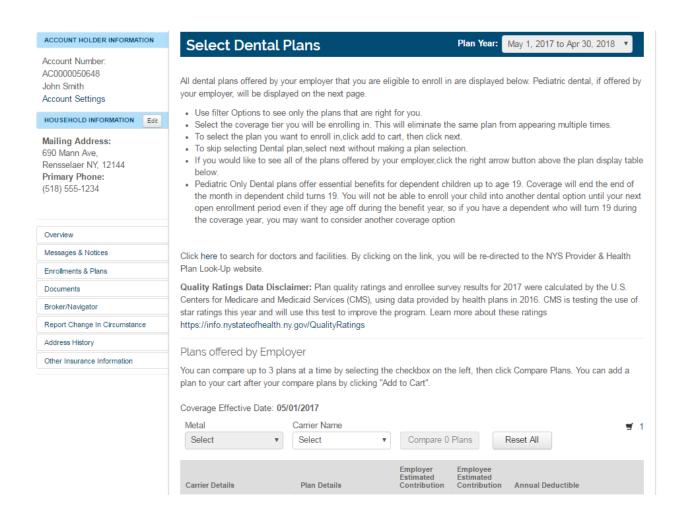
9. When finished reviewing plans and Add to Cart has been selected, click Next.

Quality Details 56184NY0170037 MVP Premier Plus Platinum 1 NS INN Dep25 DP FP	Platinum QHP DUTCHESS,RENSSELAER Employee	\$25000	\$773 ⁶⁸	\$0 / Person \$0 per person \$0 per group / Family	Add to Cart
	Platinum QHP DUTCHESS,RENSSELAER Employee+Spouse	\$250 ⁰⁰	\$1,798 ³⁶	\$0 / Person \$0 per person \$0 per group / Family	Add to Cart
	Platinum QHP DUTCHESS,RENSSELAER Employee+Child	\$25000	\$1,491 ⁰⁶	\$0 / Person \$0 per person \$0 per group / Family	Remove
	Platinum QHP DUTCHESS,RENSSELAER Employee+Family	\$25000	\$2,667 ⁸⁹	\$0 / Person \$0 per person \$0 per group / Family	Add to Cart

<< Back



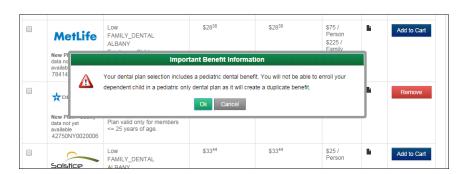
10. If the employer is offering dental coverage, the Dental Plans selection screen will appear next. Dental plans can be reviewed and compared just like the health plans.



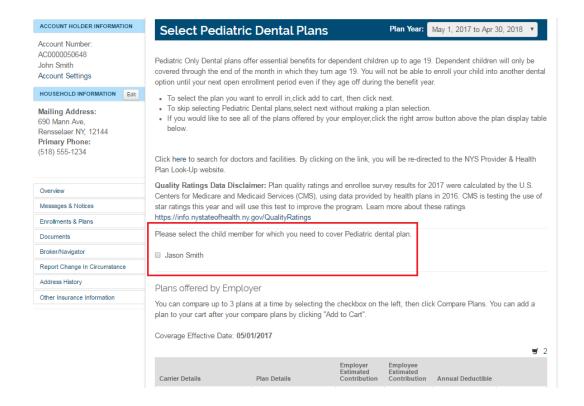
> Select a dental plan by clicking the *Add to Cart* button.



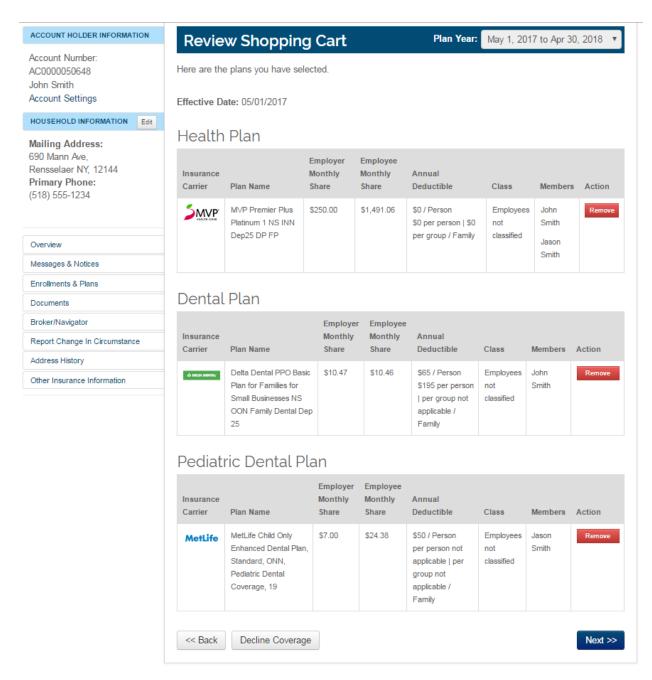
Please Note: If the selected medical plan includes pediatric dental, then the pediatric stand-alone dental plan selection will not appear on the next screen. After selecting a plan, click Next.



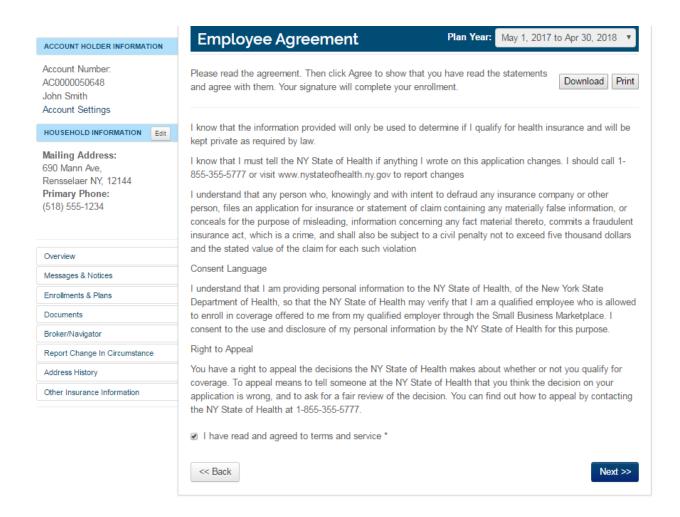
- 11. If a child needs to be enrolled into Pediatric Dental, and it is not embedded in the selected medical plan, then select an "Employee Only" or "Employee + Spouse" dental tier and then select the pediatric dental plan on the following screen.
 - Pediatric dental is available to child dependents through age 19. An employee and/or spouse who are under 19 do not qualify for pediatric dental.
 - An employee must select which children are to be covered by pediatric dental (for instance, an employee may choose to NOT cover an infant child).



12. The Review Shopping Cart screen displays the employee's plan selections for health, dental, and pediatric dental enrollments, as applicable. Review the shopping cart and verify that all plans selected are correct, then click *Next*.



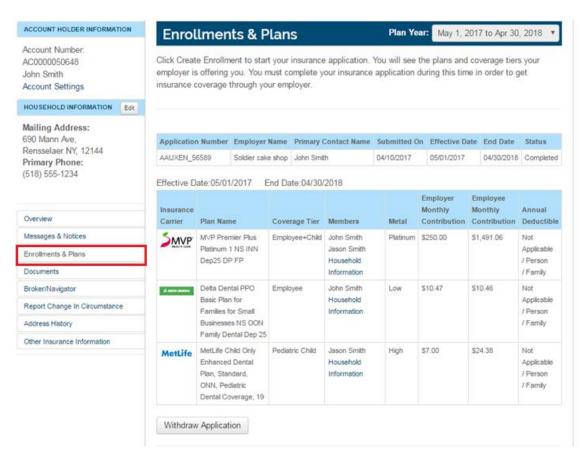
13. To complete the enrollment, electronically "sign" the agreement by clicking in the agreement statement box and then click Next.



14. If the enrollment is successful, a congratulations message appears and states the *Enrollment has not yet been approved* by the carrier.



15. To verify the enrollment from the Employee's portal, click on *Enrollment and Plans* to view the enrollment details.



16. To view the Other Insurance Information entered during the time of enrollment (if applicable), click the *Other Insurance Information* tab.

