

## WELCOME!

NY State of Health is excited to introduce our new assistor newsletter! Throughout the year, you'll receive important information about "what's new" at NY State of Health.

## FEATURED NEWS

### **New! Online Tool Helps Consumers Find Providers, Health Plans**

The [NYS Provider & Health Plan Look-Up](#) is a new, consumer-friendly online tool that provides easy access to information about health plan provider networks. Consumers can search for their preferred providers, including doctors and hospitals, to see which health plans include those providers in their networks. Consumers who are already enrolled will also find the tool useful to see which providers their plan works with before accessing services. The tool is available in English and Spanish.

We've created this short video to guide New Yorkers through the new tool:



The Look-Up tool includes information on health plans that participate in all NY State of Health programs: Qualified Health Plans, the Essential Plan, Child Health Plus and Medicaid Managed Care. (It also includes information about other Medicaid managed care programs including Managed Long Term Care, Health and Recovery Plans and Fully Integrated Dual Advantage Plans.) Later this year, it will be updated to add information for commercial insurance products.

The Look-Up tool will be updated regularly, but please remind consumers to always check with the provider before selecting a health plan or receiving services.

## NEWS

### **New Yorkers can register to be an Organ Donor through NYSOH**

New Yorkers applying for health insurance through NY State of Health can now enroll in the New York State Donate Life Registry. Consumers applying or making a Life Status Change will be prompted to answer the Organ Donation question, which now appears on the NYSOH application after eligibility determination and before plan selection. Assistors should read the Donate Life Registry question and, for those selecting “Yes,” the confirmation statement. Assistors should refer consumers to the NY State Organ and Tissue Donor Registry at 1-866-NYDONOR or [donorreg@health.ny.gov](mailto:donorreg@health.ny.gov) for more information. Detailed information on this important change can be found in the [NY State of Health & Organ Donor Registry Webinar](#).

## TOOLS/INFO

### **Assistor Tool Kit**

We know you’re busy, so we put assistor resources/tools all in one place for you. Many of the resources you rely on every day now appear in our new, easy-to-access Assistor Toolkit. With just one [click](#) you can find what you’re looking for: health plan information, videos, consumer materials including fact sheets, At a Glance Cards, postcards, posters and the Language Identification Tool. You’ll also find links to the anonymous shopping tool (with tax credit calculator), assistor training webinars, plan maps, the NY State of Health events map and more!

### **2017 Open Enrollment Report**

The 2017 Open Enrollment Period was our busiest to date! Thanks to you and your efforts to get people covered, we’re proud to [report](#) that more than 3.6 million New Yorkers are now enrolled in a health plan through NY State of Health. The success of NY State of Health has resulted in a significant drop to the State’s uninsured rate: 10 to 5 percent between 2013 and 2016. Thank you again for your hard work, dedication, and commitment to helping New Yorkers find good, low-cost health plans!

### **2018 Invitation For Participation in NY State of Health**

On April 18, 2017, NY State of Health issued its invitation to insurers to participate for the 2018 plan year. There were few changes to the invitation this year. The invitation and related documents – including the Standard Plan cost sharing levels – can be found [here](#).

## EVENTS

### ***We Need You! Assistors Needed to Staff NY State of Health Events***

*There are several upcoming opportunities for assistors to participate in NY State of Health events:*

**WIC** - Tabling sessions will be held in June at several WIC locations throughout the state. WIC is a Special Supplemental Nutrition Program for Women, Infants and Children.

**Farmers Markets** - NY State of Health is partnering again with the NYS Department of Agriculture and Markets at Farmers Markets in June and July across the state.

*As always, watch your in-box for emails containing links to sign up for these events. NY State of Health events are a good opportunity to answer consumer questions and schedule enrollment appointments.*

The NY State of Health [Events Map](#) shows events where assistors will be in the community. Have your event added to the map by completing this *revised* [Events Map Submission Form](#). We've revised this form to make it easy for you to submit several events at a time.

### **Tell us what you think!**

This newsletter is for you, so please let us know what you'd like it to include. Write to [NYSOHoutreach@health.ny.gov](mailto:NYSOHoutreach@health.ny.gov) with ideas for articles or suggestions for your fellow assistors regarding strategies you've found that work well in your community.