



## FAST FACTS ON

# Changes Are Coming for Medicaid, Child Health Plus, and Essential Plan Enrollees

NY State of Health is New York's Official Health Plan Marketplace.

If you are 19 or older and live in New York State, we can help you find health insurance you can afford.

How do I enroll?

👉 [nystateofhealth.ny.gov](https://nystateofhealth.ny.gov)

OR

📞 1-855-355-5777 or  
TTY: 1-800-662-1220

OR

📍 Through free personalized help from a certified assistor near your home or work.

NY State of Health complies with applicable Federal civil rights laws and state laws, and does not discriminate on the basis of race, color, sex, age, national origin, creed/religion, marital/family status, arrest record, criminal conviction(s), gender identity, sexual orientation, predisposing genetic characteristics, military status, domestic violence victim status and/or retaliation.

## Do you or a family member currently have health insurance through New York State Medicaid, Child Health Plus or the Essential Plan?

New York State will soon restart eligibility checks to make sure enrollees still qualify for these programs. This means you may need to take action to renew your health insurance or the insurance of your family members. For example, if your income has changed a lot since before the COVID-19 pandemic began, it's possible that you may need to report that information to NY State of Health to stay enrolled in health insurance.

### Here are some things you can do now to get ready:

#### 1 Sign up for text alerts.

Sign up to receive SMS/MMS Text alerts from NY State of Health so you don't miss important health insurance updates, including when it's time to renew your coverage. To subscribe, **text START to 1-866-988-0327.**

#### 2 Make sure your address is up to date.

Make sure NY State of Health or your local Medicaid office has your current mailing address, phone number and email address so they can contact you about your health insurance.

If you have insurance with NY State of Health, you can:

- Call 1-855-355-5777 (TTY: 1-800-662-1220)
- Log into your account at [nystateofhealth.ny.gov](https://nystateofhealth.ny.gov)
- Find an assistor at <https://info.nystateofhealth.ny.gov/findassistor>

If you have Medicaid through your county's Medicaid office or through New York City's Human Resources Administration (HRA), contact your local office with your address and contact information.

#### 3 Stay informed.

Visit <https://info.nystateofhealth.ny.gov/COVID-19-Changes> to learn more. NY State of Health will regularly update this page with new information.

Si usted habla un idioma diferente al inglés, los servicios de asistencia de idioma están disponibles gratis para usted. Llame al 1-855-355-5777 (TTY: 1-800-662-1220).

如果您使用的語言不是英語，您可以使用我們的免費語言支援服務。請致電 1-855-355-5777 (TTY: 1-800-662-1220)。