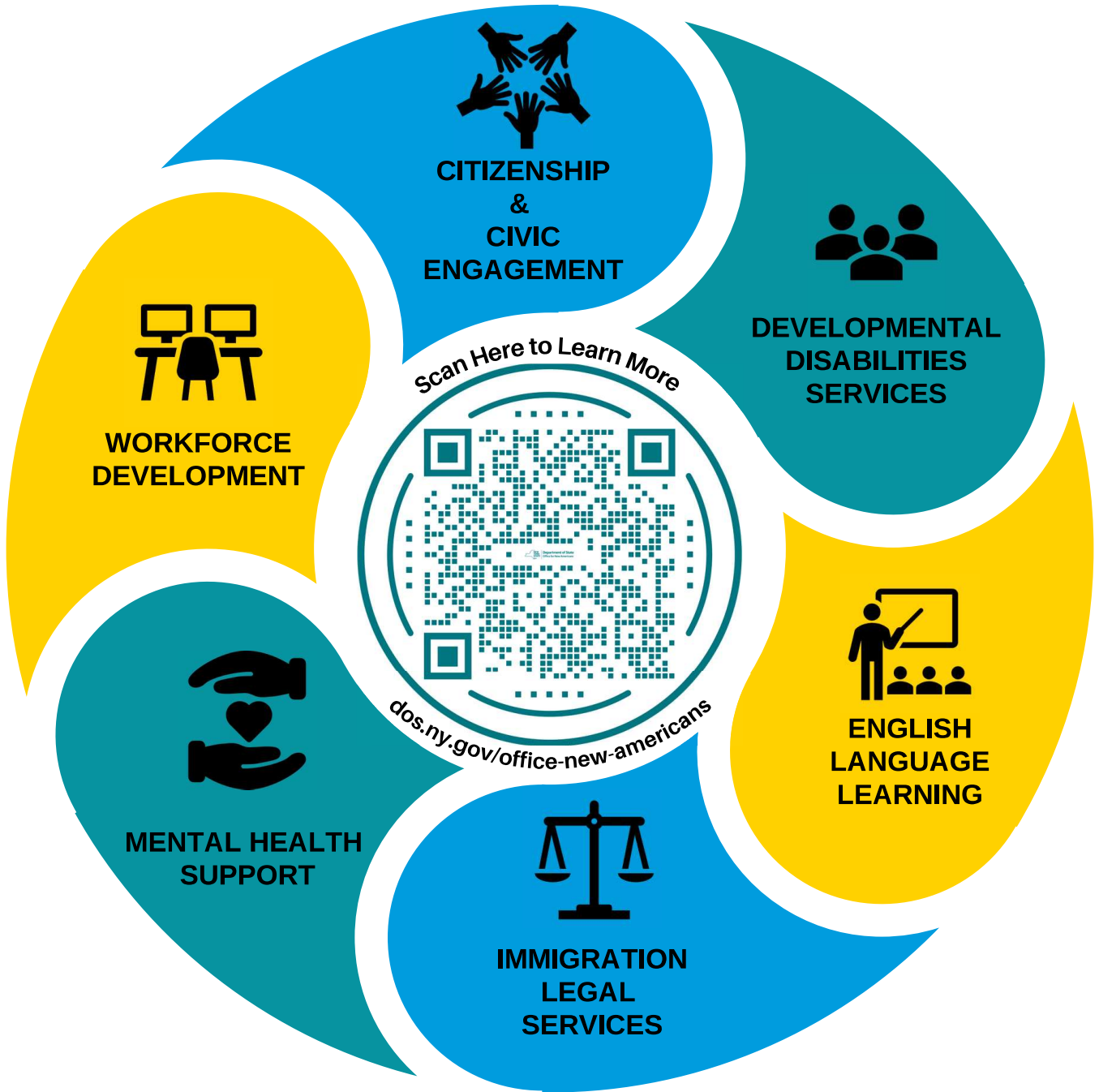





Department of State
Office for New Americans



To access our free services, call the Office For New Americans Hotline:

 **1-800-566-7636**

All calls are confidential

Assistance is available in 200+ languages



Are you an immigrant in need of assistance?

The New York State Office for New Americans (ONA) can help! ONA provides free services to all immigrants through its statewide network of community-based service providers.



Civic & Social Engagement

Opportunity Centers – Civics provides free and confidential services, including naturalization support, civics test preparation, legal consultations, and community workshops.

Citizenshipworks is a free online tool where new Americans can apply for citizenship easily & securely.

Immigrant Community Navigators is a grassroots network of individuals who help to link those most in need with immigration-related services and information.

North Country Immigrant Resource Coordinator provides support and referrals to immigrants in the North Country region, including those at the Canadian border.



Developmental Disabilities Services

The Ramirez June Initiative builds the capacity of the ONA network to connect immigrants with intellectual and developmental disabilities and their families to resources, information, and services.

The Bilingual Coordinator Program helps immigrant families in New York City connect with vital developmental disability and mental health services through multi-lingual and culturally sensitive case management support.



English Language Learning

Opportunity Centers – ESOL provides free English language training with a workforce component.

Cell-Ed is a free and confidential English-language learning program for all language levels available on any type of cell phone.



Immigration Legal Services

ONA Legal Counsels provide free legal services and direct representation to immigrants, legal consultation days at ONA Opportunity Centers, and law-related workshops and trainings, including Know Your Rights.

ONA Pro Bono program builds the capacity of non-immigration attorneys who wish to volunteer to assist the immigrant population with additional training and support

The New York Legal Response Program assists new arrivals and asylum seekers with legal services.



Mental Health Services

Golden Door program offers mental health support groups for immigrants across the state and connects to other free resources supported by a licensed mental health provider.



Workforce Development

New Americans Can Code initiative provides free basic digital literacy training for immigrants as well as more advanced software coding training.

Professional Pathways program connects high-skilled immigrant job seekers with local ONA Job Coaches, as well as support from a statewide Lead Agency, to gain the training and certification necessary to be placed in employment that matches their skills and experience.