Send an email with the following subject line and body text to help inform
New Yorkers about renewing their coverage.

Subject line: Be prepared: important health insurance changes are coming

Preview text: Make sure your address is up to date so you receive your renewal letter.

Email body text:

Do you or a family member currently have health insurance through New York State Medicaid, Child Health Plus or the Essential Plan? Starting in Spring 2023, New York State will resume eligibility reviews and renewals for people enrolled in these programs. This means you may need to take action to renew your health insurance or the insurance of your family members.

When it is time to renew your health insurance, you will receive a letter from NY State of Health or a renewal packet if you enrolled through your county's Local Department of Social Services or the New York City Human Resource's Administration. This letter/packet will let you know what you need to do to renew your coverage and how much time you have to respond. Follow the instructions right away.

Be sure to update your address and contact information so you don't miss this important letter. To update your address and contact information, call NY State of Health at 1-855-355-5777 (TTY: 1-800-662-1220) or log into your account at nystateofhealth.ny.gov. If you enrolled in Medicaid through your county's Medicaid office or through New York City's Human Resources Administration, contact that office to update your address and contact information.

Get more information

- If you enrolled in Medicaid, Child Health Plus, or the Essential Plan through NY State of Health, call 1-855-355-5777 (TTY: 1-800-662-1220) with any questions you have.
- If you enrolled in Medicaid through your county's Medicaid office or New York City's Human Resources Administration, contact that office with any questions you have.
- Visit https://info.nystateofhealth.ny.gov/COVID-19-Changes to learn more. New York will continuously update this webpage as more information becomes available.