

Important Changes to New York Medicaid, Child Health Plus and the Essential Plan

Do you or a family member currently have health insurance through New York State Medicaid, Child Health Plus or the Essential Plan? [Starting in Spring 2023, New York State will resume eligibility reviews and renewals for people enrolled in these programs.](#) This means you may need to take action to renew your health insurance or the insurance of your family members.

Here are some things you can do now to get ready.

1) Sign up for text alerts

Sign up to receive SMS/MMS Text alerts from NY State of Health so you don't miss important health insurance updates, including when it's time to renew your coverage.

To subscribe, text START to 1-866-988-0327.

2) Make sure your address is up to date

Make sure NY State of Health has your current mailing address, phone number and email address so they can contact you about your health insurance. To update your information:

- Call NY State of Health at 1-855-355-5777 (TTY: 1-800-662-1220)
- Log into your account at nystateofhealth.ny.gov, or
- Contact an [enrollment assistor](#)

If you enrolled in Medicaid through [your county's Medicaid office or through New York City's Human Resources Administration](#), contact that office to update your address and contact information.

3) Take Action

When it is time to renew your health insurance, you will receive a letter from NY State of Health or a renewal packet if you enrolled through your county's Local Department of Social Services or the New York City Human Resource's Administration. This letter/packet will let you know what you need to do to renew your coverage and how much time you have to respond. Follow the instructions right away.

What if you don't qualify for Medicaid, Child Health Plus or the Essential Plan?

If you or a family member no longer qualify for Medicaid, Child Health Plus or the Essential Plan, you may be eligible to enroll in a Qualified Health Plan (QHP) through NY State of Health. NY State of Health offers a broad choice of QHPs with comprehensive benefits. More people than ever are qualifying for financial assistance to pay for their premiums. Visit nystateofhealth.ny.gov or call 1-855-355-5777 (TTY: 1-800-662-1220) to learn more and see if you might qualify for financial assistance.

Get more information

- If you enrolled in Medicaid, Child Health Plus, or the Essential Plan through NY State of Health, call 1-855-355-5777 (TTY: 1-800-662-1220) with any questions you have.
- If you enrolled in Medicaid through [your county's Medicaid office or New York City's Human Resources Administration](#), contact that office with any questions you have.
- Visit <https://info.nystateofhealth.ny.gov/COVID-19-Changes> to learn more. New York will continuously update this webpage as more information becomes available.