Important Changes Coming to Eligibility for New York Medicaid, Child Health Plus and the Essential Plan

Do you or a family member currently have health coverage through New York State Medicaid, Child Health Plus or the Essential Plan? Soon, New York State will resume eligibility reviews and renewals for people enrolled in these programs. This means you may soon need to take action to renew your coverage or the coverage of your family members. Here are some things you can do to prepare.

1) Sign up to receive text alerts from NY State of Health

If you enrolled in Medicaid, Child Health Plus, or the Essential Plan through NY State of Health, sign up for text alerts so you’ll know when it’s time to renew your coverage. To subscribe, text START to 1-866-988-0327.

2) Make sure your address is up to date

Make sure NY State of Health or your local Medicaid office has your current mailing address, phone number and email address so they can contact you about your health insurance.

If you have insurance through NY State of Health, call 1-855-355-5777 (TTY: 1-800-662-1220), log into your account at nystateofhealth.ny.gov, or contact an enrollment assistor.

If you have Medicaid through your county’s Medicaid office or through New York City’s Human Resources Administration (HRA), contact your local office to update your address and contact information.

3) Check your mail and follow the instructions you receive

When it is time to renew your coverage in Medicaid, Child Health Plus or the Essential Plan, you will receive a letter from NY State of Health or your county Medicaid office. This letter will let you know what you need to do to renew your coverage and how much time you have to respond. Follow the instructions right away.

What if you don’t qualify for Medicaid, Child Health Plus or the Essential Plan?

If you or a family member no longer qualify for Medicaid, Child Health Plus or the Essential Plan, you may be eligible to enroll in a Qualified Health Plan (QHP) through NY State of Health. NY State of Health offers a broad choice of QHPs with comprehensive benefits. More people than ever are qualifying for financial assistance to pay for their premiums. Visit nystateofhealth.ny.gov or call 1-855-355-5777 (TTY: 1-800-662-1220) to learn more and see if you might qualify for financial assistance.

Get more information

- If you enrolled in Medicaid, Child Health Plus, or the Essential Plan through NY State of Health, call 1-855-355-5777 (TTY: 1-800-662-1220) with any questions you have.

- If you enrolled in Medicaid through your county’s Medicaid office or New York City’s Human Resources Administration, contact that office with any questions you have.