

STATE OF NEW YORK DEPARTMENT OF HEALTH P.O. Box 11729 Albany, NY 12211

### NOTICE OF DISMISSAL – TELEPHONE WITHDRAWAL

Notice Date: April 23, 2015

NY State of Health Account ID: Appeal Identification Number: APM00000000005

Dear ,

On or about March 3, 2015, an appeal was filed on your behalf regarding being disenrolled from your health insurance plan through the Marketplace.

On April 20, 2015, you called New York State of Health's Appeals Unit to withdraw your appeal. A Hearing Officer from the Marketplace's Appeals Unit received the call and placed you under oath.

While under oath, you identified yourself and stated that you were no longer interested in pursuing your appeal, because the problem had been fixed and you had been found eligible for Medicaid, effective March 1, 2015 to February 29, 2016.

You therefore withdrew your appeal on the record. Accordingly, we are dismissing your appeal, pursuant to 45 CFR § 155.530(a)(1).

#### How does this Dismissal Affect Your Eligibility?

You remain eligible for Medicaid.

## If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

## **Appeal Identification Number**

When communicating with the Marketplace about this appeal, please reference Appeal Identification Number at the top of this notice.

### How to Contact the Marketplace

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:

NY State of Health Appeals P.O. Box 11729 Albany, NY 12211

• By fax: 1-855-900-5557

# Legal Authority

We are sending you this notice in accordance with federal regulation 45 CFR § 155.530.

A Copy of this Notice of Dismissal Has Been Provided To

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-662-4886).