



STATE OF NEW YORK
DEPARTMENT OF HEALTH
P.O. Box 11729
Albany, NY 12211

NOTICE OF DISMISSAL – FAILURE TO APPEAR

Notice Date: July 28, 2014

NY State of Health Number: [REDACTED]
Appeal Identification Number: AP000000000602

[REDACTED]
[REDACTED]
[REDACTED]

Dear [REDACTED],

On April 23, 2014, the Marketplace prepared a preliminary eligibility determination in your case.

On April 23, 2014, you appealed the preliminary eligibility determination.

The Marketplace scheduled a telephone hearing on your appeal request and on May 8, 2014, sent you a notice to tell you that a Hearing Officer would call you at about 9:00 a.m. on May 27, 2014.

Between 9:00 a.m. and 9:40 a.m. on May 27, 2014, the hearing officer placed three calls to the telephone number that you gave the Marketplace but was unable to reach you. Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

How does this Dismissal Affect Your Eligibility?

On April 23, 2014, after you requested a hearing, information in your Marketplace account was changed. Therefore, the April 23, 2014 preliminary eligibility determination that you were appealing is no longer in effect. The notice that was issued as a result of these changes on May 18, 2014 remains in effect. That notice states that in order to determine your eligibility for assistance more information about your income is needed. You were asked to submit this additional documentation by June 4, 2014.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-662-4886).

If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed. No further action will be taken on it by the Marketplace.

Appeal Identification Number

When communicating with the Marketplace about this appeal, please reference Appeal Identification Number at the top of this notice.

How to Contact the Marketplace

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:
NY State of Health Appeals
P.O. Box 11729
Albany, NY 12211
- By fax: 1-855-900-5557

Legal Authority

We are sending you this notice in accordance with Federal regulation 45 CFR § 155.530.

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A Copy of this Notice of Dismissal Has Been Provided To

[REDACTED]
[REDACTED]
[REDACTED]

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