



STATE OF NEW YORK  
DEPARTMENT OF HEALTH  
P.O. Box 11729  
Albany, NY 12211

## **NOTICE OF DISMISSAL – FAILURE TO APPEAR**

Notice Date: November 28, 2014

NY State of Health Number: [REDACTED]  
Appeal Identification Number: AP000000000700

[REDACTED]  
[REDACTED] [REDACTED] [REDACTED]  
[REDACTED]

Dear [REDACTED],

On January 13, 2014, you initially applied for health insurance for yourself through the Marketplace.

On February 11, 2014, the Marketplace received your modified application for health insurance and on April 17, 2014, issued a determination in your case. It said that you were eligible to enroll in a qualified health plan and receive up to \$145.00 per month in advance premium tax credit.

On June 3, 2014, you spoke with the Marketplace Customer Service Unit and appealed that determination.

The Marketplace scheduled a telephone hearing on your appeal request and, on October 23, 2014, sent you a notice to tell you that a Hearing Officer would call you at approximately 9:00 a.m. on November 7, 2014.

Between 9:00 a.m. and 9:30 a.m. on November 7, 2014, the Hearing Officer placed three calls to the telephone number that you gave the Marketplace but was unable to reach you. Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

### **How does this Dismissal Affect My Eligibility?**

The Marketplace's April 17, 2014 eligibility determination continues in effect. You remain eligible to enroll in a qualified health plan through the Marketplace and receive up to \$145.00 of advance premium tax credit.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

## **If You Think Your Appeal Should Not Be Dismissed**

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

## **Appeal Identification Number**

When communicating with the Marketplace about this appeal, please refer to the Appeal Identification Number at the top of this notice.

## **How to Contact the Marketplace**

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:  
NY State of Health Appeals  
P.O. Box 11729  
Albany, NY 12211
- By fax: 1-855-900-5557

## **Legal Authority**

We are sending you this notice in accordance with Federal regulation 45 CFR § 155.530.

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**A Copy of this Notice of Dismissal Has Been Provided To:**

[REDACTED]  
[REDACTED] [REDACTED] [REDACTED]  
[REDACTED]

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