



STATE OF NEW YORK
DEPARTMENT OF HEALTH
P.O. Box 11729
Albany, NY 12211

NOTICE OF DISMISSAL – FAILURE TO APPEAR

Notice Date: September 5, 2014

NY State of Health Number: [REDACTED]
Appeal Identification Number: AP000000000769

[REDACTED]
[REDACTED]
[REDACTED]

Dear [REDACTED],

On July 29, 2014, the Marketplace prepared a preliminary eligibility determination on your application for health insurance. The Marketplace determined that you and your son [REDACTED] were eligible to enroll in a qualified health plan and that you were eligible to receive up to \$312.00 in advance premium tax credit (APTC) per month. You were also eligible to receive cost-sharing reductions (CSR) provided you enrolled in a silver-level health plan. An eligibility determination notice that was issued on July 30, 2014 reflected the information from that preliminary eligibility determination.

On July 29, 2014, you appealed the preliminary determination; and, on August 5, 2014, the Marketplace issued a Notice of Telephone hearing to advise you that the hearing you requested was scheduled for August 27, 2014 at 9:00 a.m.

Between 9:00 a.m. and 9:45 a.m. on August 27, 2014, a Hearing Officer called the telephone number that you gave the Marketplace. The Hearing Officer placed three calls to that telephone number but received a busy signal each time and was therefore unable to reach you. Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-662-4886).

How does this Dismissal Affect Your Eligibility?

The Marketplace's July 30, 2014 eligibility determination remains in effect. You and your son remain eligible to enroll in a qualified health plan, to receive up to \$312.00 in advance premium tax credit (APTC) per month, and to get cost-sharing reductions (CSR) provided you enroll in a silver-level health plan.

If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed. No further action will be taken on it by the Marketplace.

Appeal Identification Number

When communicating with the Marketplace about this appeal, please refer to the Appeal Identification Number at the top of this notice.

How to Contact the Marketplace

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:
NY State of Health Appeals
P.O. Box 11729
Albany, NY 12211
- By fax: 1-855-900-5557

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-662-4886).

Legal Authority

We are sending you this notice in accordance with Federal regulation 45 CFR § 155.530.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-662-4886).

A Copy of this Notice Has Been Provided To:

[REDACTED]
[REDACTED]
[REDACTED]

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-662-4886).