

STATE OF NEW YORK DEPARTMENT OF HEALTH P.O. Box 11729 Albany, NY 12211

#### **NOTICE OF DISMISSAL - FAILURE TO APPEAR**

Notice Date: December 2, 2014

NY State of Health Number: AP000000001070



Dear ,

On October 29, 2014, the Marketplace prepared a preliminary eligibility determination on your household's application for health insurance. The Marketplace determined that you were eligible to enroll in a qualified health plan (QHP) and to receive up to \$85.00 per month in advance premium tax credit (APTC).

On October 29, 2014, you appealed that preliminary eligibility determination.

On November 3, 2014, the Marketplace issued a Notice of Telephone Hearing to advise you that the hearing you requested was scheduled for November 18, 2014 at 1:00 p.m.

Between 1:00 p.m. and 1:45 p.m. on November 18, 2014, a Hearing Officer called the telephone number that you gave the Marketplace. The Hearing Officer placed three calls to that telephone number but was unable to reach you. Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

## How does this Dismissal Affect Your Eligibility?

The preliminary eligibility determination prepared on October 29, 2014 remains unchanged.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-662-4886).

You remain eligible to enroll in a QHP and to receive \$85.00 per month in APTC.

### If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed. No further action will be taken on it by the Marketplace.

### **Appeal Identification Number**

When communicating with the Marketplace about this appeal, please refer to the Appeal Identification Number at the top of this notice.

## **How to Contact the Marketplace**

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:

NY State of Health Appeals P.O. Box 11729 Albany, NY 12211

• By fax: 1-855-900-5557

## **Legal Authority**

We are sending you this notice in accordance with Federal regulation 45 CFR § 155.530.

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# A Copy of this Notice Has Been Provided To:

