

STATE OF NEW YORK DEPARTMENT OF HEALTH P.O. Box 11729 Albany, NY 12211

### **NOTICE OF DISMISSAL - FAILURE TO APPEAR**

Notice Date: February 6, 2015
NY State of Health Number: AP00000001346
Dear,
On January 3, 2015, the Marketplace issued an eligibility determination notice in your case. That notice stated that you, were jointly eligible to receive up to \$901.00 per month in advance premium tax credits, as well as eligible to receive cost-sharing reductions if you enrolled in a silver level health plan; this eligibility was effective as of February 1, 2015. was eligible to enroll in Child Health Plus at no cost, effective February 1, 2015.
On January 5, 2015, you spoke with the Marketplace's Account Review Unit and appealed the effective dates of coverage for you and your household members.
On January 17, 2015, the Marketplace issued a Notice of Telephone Hearing to advise you that the hearing you requested was scheduled for February 3, 2015 at 11:00 a.m.

Between 11:00 a.m. and 11:30 a.m. on February 3, 2015, a Hearing Officer called the telephone number that you gave the Marketplace. The Hearing Officer placed three calls to that telephone number but was unable to reach you. Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

## How does this Dismissal Affect Your Eligibility?

The Marketplace's January 3, 2015 eligibility determination continues in effect.

You, are jointly eligible to receive up to \$901.00 per month in advance premium tax credits, as well as eligible to receive cost-sharing reductions if you enroll in a silver level health plan; this eligibility was effective February 1, 2015.

was eligible to enroll in Child Health Plus at no cost, effective February 1, 2015.

### If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed. No further action will be taken on it by the Marketplace.

# **Appeal Identification Number**

When communicating with the Marketplace about this appeal, please refer to the Appeal Identification Number at the top of this notice.

# **How to Contact the Marketplace**

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:

NY State of Health Appeals P.O. Box 11729 Albany, NY 12211

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-662-4886).

• By fax: 1-855-900-5557

# **Legal Authority**

We are sending you this notice in accordance with Federal regulation 45 CFR § 155.530.

# A Copy of this Notice Has Been Provided To: