



STATE OF NEW YORK
DEPARTMENT OF HEALTH
P.O. Box 11729
Albany, NY 12211

NOTICE OF DISMISSAL – TELEPHONE WITHDRAWAL

Notice Date: February 20, 2015

NY State of Health Number: [REDACTED]
Appeal Identification Number: AP000000001384

[REDACTED]
[REDACTED] [REDACTED]
[REDACTED]
[REDACTED]

Dear [REDACTED],

On January 7, 2015, you requested an appeal for your daughter, [REDACTED], regarding the January 3, 2015 enrollment notice issued by the Marketplace. The notice stated that [REDACTED] Medicaid coverage will begin January 1, 2015 and her enrollment with HealthPlus, an Amerigroup Company, will begin February 1, 2015.

On January 22, 2015, you called the NY State of Health Appeals Unit to withdraw your appeal. A Hearing Officer from the Marketplace's Appeals Unit received your call and placed you under oath.

While under oath, you identified yourself and withdrew your appeal on the record.

You testified that you would like to withdraw the appeal because you found a doctor that would take your daughter's Fee-For-Service Medicaid for January 2015, and therefore, the appeal is no longer applicable to your circumstances.

You further testified that you understand that when you withdraw your appeal, the January 3, 2015 enrollment notice will continue in effect.

Accordingly, we are dismissing your appeal, pursuant to 45 CFR § 155.530(a)(1).

How does this Dismissal Affect My Eligibility?

The January 3, 2015 enrollment notice continues in effect.

If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

Appeal Identification Number

When communicating with the Marketplace about this appeal, please refer to the Appeal Identification Number at the top of this notice.

How to Contact the Marketplace

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:
NY State of Health Appeals
P.O. Box 11729
Albany, NY 12211
- By fax: 1-855-900-5557

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

Legal Authority

We are sending you this notice in accordance with Federal regulation 45 CFR § 155.530(a)(q)(i)(B).

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A Copy of this Notice of Dismissal Has Been Provided To:

[REDACTED]
[REDACTED] [REDACTED] [REDACTED]
[REDACTED]
[REDACTED]

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).