



STATE OF NEW YORK
DEPARTMENT OF HEALTH
P.O. Box 11729
Albany, NY 12211

NOTICE OF DISMISSAL – FAILURE TO APPEAR

Notice Date: March 31, 2015

NY State of Health Number: [REDACTED]
Appeal Identification Number: AP000000001547

[REDACTED]
[REDACTED]
[REDACTED]

Dear [REDACTED],

On January 20, 2015, the Marketplace prepared a preliminary eligibility redetermination that you remain eligible for Medicaid Fee-for-Service as of January 1, 2015 and eligible for Medicaid managed care as of February 1, 2015, with no premium responsibility.

On January 21, 2015, the Marketplace issued a notice of eligibility redetermination that was consistent with the January 20, 2015 preliminary eligibility redetermination.

That same day, the Marketplace issued a notice confirming your enrollment in Medicaid Fee-for-Service as of January 1, 2015, and HealthPlus, an Amerigroup Company, as of February 1, 2015, with no premium responsibility.

On January 22, 2015, you appealed not being eligible for retroactive coverage under Medicaid.

The Marketplace scheduled a telephone hearing and sent you notice on February 11, 2015, telling you that a Hearing Officer would call you on February 27, 2015 at about 2:00 p.m.

Between 2:00 p.m. and 2:35 p.m. on February 27, 2015, a Hearing Officer from the Marketplace's Appeals Unit placed three calls to the primary telephone number that you gave the Marketplace but was unable to reach you. Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-662-4886).

How does this Dismissal Affect Your Eligibility?

The Marketplace's January 21, 2015 notice of eligibility redetermination continues in effect.

If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed. No further action will be taken on it by the Marketplace.

Appeal Identification Number

When communicating with the Marketplace about this appeal, please refer to the Appeal Identification Number at the top of this notice.

How to Contact the Marketplace

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:
NY State of Health Appeals
P.O. Box 11729
Albany, NY 12211
- By fax: 1-855-900-5557

Legal Authority

We are sending you this notice in accordance with Federal regulation 45 CFR § 155.530.

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A Copy of this Notice of Dismissal Has Been Provided To

[REDACTED]
[REDACTED]
[REDACTED]