



STATE OF NEW YORK
DEPARTMENT OF HEALTH
P.O. Box 11729
Albany, NY 12211

NOTICE OF DISMISSAL – FAILURE TO APPEAR

Notice Date: March 10, 2015

NY State of Health Number: [REDACTED]
Appeal Identification Number: AP000000001551

[REDACTED]
[REDACTED]
[REDACTED]

Dear [REDACTED],

On January 22, 2015, you enrolled [REDACTED], [REDACTED], and [REDACTED] in Child Health Plus, UnitedHealthcare Community Plan.

That same day, you spoke with the Marketplace’s Account Review Unit and appealed the effective date of [REDACTED], [REDACTED], and [REDACTED] Child Health Plus plan.

On January 23, 2015, the Marketplace issued an enrollment confirmation notice in your case. That notice stated that [REDACTED], [REDACTED], and [REDACTED] enrollment in their Child Health Plus plan could start as early as March 1, 2015.

On January 30, 2015, the Marketplace issued a Notice of Telephone Hearing to advise you that the hearing you requested was scheduled for February 23, 2015 at 1:00 p.m.

Between 1:00 p.m. and 1:30 p.m. on February 23, 2015, a Hearing Officer called the telephone number that you gave the Marketplace. The Hearing Officer placed three calls to that telephone number but was unable to reach you. Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

How does this Dismissal Affect Your Eligibility?

██████████, ██████████, and ██████████ remain enrolled in Child Health Plus, UnitedHealthcare Community Plan effective March 1, 2015.

If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed. No further action will be taken on it by the Marketplace.

Appeal Identification Number

When communicating with the Marketplace about this appeal, please refer to the Appeal Identification Number at the top of this notice.

How to Contact the Marketplace

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:
NY State of Health Appeals
P.O. Box 11729
Albany, NY 12211
- By fax: 1-855-900-5557

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-662-4886).

Legal Authority

We are sending you this notice in accordance with Federal regulation 45 CFR § 155.530.

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A Copy of this Notice Has Been Provided To:

[REDACTED]
[REDACTED]
[REDACTED]

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