



STATE OF NEW YORK  
DEPARTMENT OF HEALTH  
P.O. Box 11729  
Albany, NY 12211

## NOTICE OF DISMISSAL – FAILURE TO APPEAR

Notice Date: May 18, 2015

NY State of Health Number: [REDACTED]  
Appeal Identification Number: AP000000001625

[REDACTED]  
[REDACTED]  
[REDACTED]

Dear [REDACTED],

On December 26, 2014, the Marketplace issued a disenrollment notice, which stated that your family's insurance plan through the Marketplace was terminated, effective December 31, 2014, because you were no longer eligible to remain enrolled in that plan.

On January 28, 2015, you spoke with the Marketplace's Account Review Unit and appealed the disenrollment notice insofar as it did not terminate your coverage effective November 30, 2014.

On March 9, 2015, you were scheduled for a telephone hearing with a Hearing Officer from the Marketplace's Appeals Unit. However, the scheduled hearing was postponed due to network issues.

On April 9, 2015, the Marketplace issued a new Notice of Telephone Hearing to advise you that the hearing you requested was rescheduled for May 4, 2015 at 10:00 a.m.

Between 10:00 a.m. and 10:30 a.m. on May 4, 2015, a Hearing Officer placed three calls to the telephone number that you gave the Marketplace, but was unable to reach you.

Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

## **How does this Dismissal Affect My Eligibility?**

The December 26, 2014 disenrollment notice remains in effect.

## **If You Think Your Appeal Should Not Be Dismissed**

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

## **Appeal Identification Number**

When communicating with the Marketplace about this appeal, please refer to the Appeal Identification Number at the top of this notice.

## **How to Contact the Marketplace**

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:  
NY State of Health Appeals  
P.O. Box 11729  
Albany, NY 12211
- By fax: 1-855-900-5557

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

## **Legal Authority**

We are sending you this notice in accordance with federal regulation 45 CFR § 155.530.

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**A Copy of this Notice of Dismissal Has Been Provided To:**

[REDACTED]  
[REDACTED]  
[REDACTED]

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