

STATE OF NEW YORK DEPARTMENT OF HEALTH P.O. Box 11729 Albany, NY 12211

Dear

#### **NOTICE OF DISMISSAL - FAILURE TO APPEAR**

Notice Date: March 12, 2015
NY State of Health Number: AP000000001695

On February 1, 2015, the Marketplace issued an eligibility determination that you are eligible to receive an advance premium tax credit of up to \$290.00 per month and cost-sharing reductions effective March 1, 2015.

On, or around, February 4, 2015, you spoke with the Marketplace's Account Review Unit and appealed that determination insofar as it did not approve an advance premium tax credit of more than \$290.00 per month.

The Marketplace scheduled a telephone hearing on your appeal request and, on February 7, 2015, sent you a notice to tell you that a Hearing Officer would call you at 3:00 p.m. on February 25, 2015.

Between 3:00 p.m. and 3:15 p.m. on February 25, 2015, the Hearing Officer attempted to place a telephone call with Spanish Interpreter # to the telephone number that you gave the Marketplace but was unable to reach you as the number you provided to the Marketplace was out of service. Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

# How does this Dismissal Affect My Eligibility?

The Marketplace's February 1, 2015 eligibility determination continues in effect.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).).

### If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

#### **Appeal Identification Number**

When communicating with the Marketplace about this appeal, please refer to the Appeal Identification Number at the top of this notice.

### **How to Contact the Marketplace**

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:

NY State of Health Appeals P.O. Box 11729 Albany, NY 12211

• By fax: 1-855-900-5557

## **Legal Authority**

We are sending you this notice in accordance with Federal regulation 45 CFR § 155.530.

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