



STATE OF NEW YORK
DEPARTMENT OF HEALTH
P.O. Box 11729
Albany, NY 12211

NOTICE OF DISMISSAL – FAILURE TO APPEAR

Notice Date: July 8, 2015

NY State of Health Number: [REDACTED]
Appeal Identification Number: AP000000002386

[REDACTED]
[REDACTED] [REDACTED] [REDACTED]
[REDACTED]

Dear [REDACTED],

On November 20, 2014, the Marketplace sent you a notice stating it was time to renew your health insurance coverage for 2015. The notice further stated that you no longer qualified for tax credits or cost sharing reductions to help you pay for health coverage in 2015, but that you did qualify to buy a health plan through the Marketplace at full cost, effective January 1, 2015.

On April 13, 2015, you spoke with the Marketplace's Account Review Unit and appealed the November 20, 2014 renewal notice insofar as it did not approve any financial assistance toward the cost of your health coverage.

On May 19, 2015, the Marketplace issued a Notice of Hearing to advise you that the hearing you requested was scheduled for June 15, 2015 at 3:00 p.m.

Between 3:00 p.m. and 3:30 p.m. on June 15, 2015, a Hearing Officer placed three calls to the telephone number that you have the Marketplace, but was unable to reach you.

Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

How does this Dismissal Affect My Eligibility?

The Appeals Unit will not review your case.

If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

Appeal Identification Number

When communicating with the Marketplace about this appeal, please refer to the Appeal Identification Number at the top of this notice.

How to Contact the Marketplace

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:
NY State of Health Appeals
P.O. Box 11729
Albany, NY 12211
- By fax: 1-855-900-5557

Legal Authority

We are sending you this notice in accordance with federal regulation 45 CFR § 155.530.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

A Copy of this Notice of Dismissal Has Been Provided To:

[REDACTED]
[REDACTED] [REDACTED] [REDACTED]
[REDACTED]

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