

STATE OF NEW YORK DEPARTMENT OF HEALTH P.O. Box 11729 Albany, NY 12211

NOTICE OF DISMISSAL – FAILURE TO APPEAR

Notice Date: July 10, 2015

NY State of Health Number: AP00000002460

Dear

On March 1, 2015, the Marketplace issued a disenrollment notice stating that your insurance coverage would end effective March 31, 2015.

On April 17, 2015, you spoke with the Marketplace's Account Review Unit and appealed that determination insofar as it did not retroactively terminate your coverage effective December 31, 2014.

On April 29, 2015, the Marketplace issued a Notice of Hearing to advise you that the hearing you requested was scheduled for May 22, 2015. However, on May 20, 2015, you spoke to the Marketplace's Account Review Unit and requested to reschedule your hearing.

On May 20, 2015, the Marketplace issued a new Notice of Hearing to advise you that the hearing you requested was scheduled for June 19, 2015 at 3:00 p.m.

Between 3:00 p.m. and 3:30 p.m. on June 19, 2015, a Hearing Officer placed three calls to the telephone number that you gave the Marketplace, but was unable to reach you.

Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

How does this Dismissal Affect My Eligibility?

The March 1, 2015 disenrollment notice remains in effect.

If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

Appeal Identification Number

When communicating with the Marketplace about this appeal, please refer to the Appeal Identification Number at the top of this notice.

How to Contact the Marketplace

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:

NY State of Health Appeals P.O. Box 11729 Albany, NY 12211

• By fax: 1-855-900-5557

Legal Authority

We are sending you this notice in accordance with federal regulation 45 CFR § 155.530.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

A Copy of this Notice of Dismissal Has Been Provided To:



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