



STATE OF NEW YORK
DEPARTMENT OF HEALTH
P.O. Box 11729
Albany, NY 12211

NOTICE OF DISMISSAL – TELEPHONE WITHDRAWAL

Notice Date: June 16, 2015

NY State of Health Account ID: [REDACTED]
Appeal Identification Number: AP000000002591

[REDACTED]
[REDACTED]
[REDACTED]

Dear [REDACTED],

On April 24, 2015, an appeal was filed on your behalf regarding your son's enrollment in a Medicaid managed care plan.

On May 21, 2015, you called New York State of Health's Appeals Unit to withdraw your appeal. A Hearing Officer from the Marketplace's Appeals Unit received the call and placed you under oath.

While under oath, you identified yourself and stated that you were no longer interested in pursuing your appeal, because you had been told that a computer error that had been causing problems with your account had been fixed. You stated that your son had been enrolled, and you had been told that his enrollment would be backdated. You were satisfied with that result.

You therefore withdrew your appeal on the record. Accordingly, we are dismissing your appeal, pursuant to 45 CFR § 155.530(a)(1).

How does this Dismissal Affect Your Eligibility?

Your eligibility will not be affected by this withdrawal.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-662-4886).

If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

Appeal Identification Number

When communicating with the Marketplace about this appeal, please reference Appeal Identification Number at the top of this notice.

How to Contact the Marketplace

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:
NY State of Health Appeals
P.O. Box 11729
Albany, NY 12211
- By fax: 1-855-900-5557

Legal Authority

We are sending you this notice in accordance with federal regulation 45 CFR § 155.530.

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A Copy of this Notice of Dismissal Has Been Provided To

[REDACTED]
[REDACTED]
[REDACTED]

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