



STATE OF NEW YORK
DEPARTMENT OF HEALTH
P.O. Box 11729
Albany, NY 12211

NOTICE OF DISMISSAL – FAILURE TO APPEAR

Notice Date: August 18, 2015

NY State of Health Account ID: [REDACTED]
Appeal Identification Number: AP000000003270

[REDACTED]

Dear [REDACTED],

On May 13, 2015, the Marketplace issued a disenrollment notice confirming that your coverage under the Affinity Access Silver plan would terminate effective May 31, 2015.

On May 16, 2015, the Marketplace issued an eligibility determination notice stating that you were eligible for Medicaid, effective May 1, 2015.

On June 3, 2015, the Marketplace issued a notice confirming your enrollment, as of June 2, 2015, in a Medicaid Affinity Health Plan, with such coverage beginning July 1, 2015. You appealed this notification insofar as your coverage under the Medicaid Affinity Health Plan could begin no earlier than July 1, 2015. You also appealed, in the alternative, your disenrollment from your Affinity Access Silver plan effective May 31, 2015.

On June 25, 2015, the Marketplace issued a Notice of Hearing to advise you that the hearing you requested was scheduled for August 12, 2015 at 3:00 p.m.

On June 26, 2015, a Marketplace representative independently acted to backdate your Medicaid Affinity Health Plan coverage start date to June 1, 2015.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

Between 3:07 p.m. and 3:38 p.m. on August 12, 2015, a Hearing Officer placed three calls to the telephone number that you have provided to the Marketplace, but was unable to reach you.

Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

How does this Dismissal Affect My Eligibility?

The Appeals Unit of NY State of Health will not review your appeal at this time.

If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

Appeal Identification Number

When communicating with the Marketplace about this appeal, please refer to the Appeal Identification Number at the top of this notice.

How to Contact the Marketplace

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:

NY State of Health Appeals
P.O. Box 11729

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Albany, NY 12211

- By fax: 1-855-900-5557

Legal Authority

We are sending you this notice in accordance with Code of Federal Regulations 45 CFR § 155.530.

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A Copy of this Notice of Dismissal Has Been Provided To:



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