



STATE OF NEW YORK
DEPARTMENT OF HEALTH
P.O. Box 11729
Albany, NY 12211

NOTICE OF DISMISSAL – FAILURE TO APPEAR

Notice Date: September 14, 2015

NY State of Health Number: [REDACTED]
Appeal Identification Number: AP000000003763

[REDACTED]

Dear [REDACTED],

On May 5, 2015, the Marketplace issued a notice of eligibility determination, stating that you did not qualify to select a health plan outside of the open enrollment period for 2015, known as a special enrollment period. On July 2, 2015, you spoke with a Marketplace representative regarding your denial of a special enrollment period and you requested an appeal.

On July 29, 2015, the Marketplace issued a Notice of Hearing to advise you that the hearing you requested was scheduled for September 9, 2015 at 10:00 a.m.

Between 10:00 a.m. and 10:06 a.m. on September 9, 2015, a Hearing Officer placed three calls to the telephone number ([REDACTED]) that you have provided to the Marketplace. A female answered on the second call and stated she was not you. The Hearing Officer dialed the number again a third time and the same female answered so the call was terminated. The Hearing Officer also attempted to contact you on the cellular number you had provided in your Marketplace account, but it was temporarily out of service. As such, we were unable to reach you.

Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

How does this Dismissal Affect My Eligibility?

The Appeals Unit of NY State of Health will not review your appeal at this time.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

Appeal Identification Number

When communicating with the Marketplace about this appeal, please refer to the Appeal Identification Number at the top of this notice.

How to Contact the Marketplace

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:
NY State of Health Appeals
P.O. Box 11729
Albany, NY 12211
- By fax: 1-855-900-5557

Legal Authority

We are sending you this notice in accordance with Code of Federal Regulations 45 CFR § 155.530.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

A Copy of this Notice of Dismissal Has Been Provided To:



If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).