



STATE OF NEW YORK
DEPARTMENT OF HEALTH
P.O. Box 11729
Albany, NY 12211

NOTICE OF DISMISSAL – TELEPHONE WITHDRAWAL

Notice Date: December 16, 2015

NY State of Health Number: [REDACTED]
Appeal Identification Number: AP000000003818

[REDACTED]

Dear [REDACTED]

On July 9, 2015, the Marketplace issued an enrollment notice after correcting the county in which you resided at the time and made your and your family's enrollment in a Medicaid Managed Care (MMC) plan, MVP Health Plan, Inc., effective August 1, 2015. You appealed the enrollment effective date.

On July 22, 2015, the Department of Health corrected your enrollment date to June 1, 2015, recognizing that your original enrollment in an MMC plan in another county at an earlier date was the result of an error of a certified application counselor.

On December 10, 2015, a Hearing Officer from the Appeals Unit of NY State of Health called you to conduct a formal hearing based on your appeal request and placed you under oath. A Vietnamese Interpreter (ID# [REDACTED]) assisted at the hearing.

While under oath, you identified yourself and stated that you were no longer interested in pursuing your appeal because the issue had been resolved and you now understood that you can submit the doctor's bill that you paid out-of-pocket to your MMC plan, MVP Health Plan, Inc., for reimbursement. You also indicated that you recently moved out of state and no longer need MMC coverage through the Marketplace.

You therefore withdrew your appeal on the record. Accordingly, we are dismissing your appeal, pursuant to Code of Federal Regulation (CFR) 45 CFR § 155.530(a)(1).

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-662-4886).

How does this Dismissal Affect Your Eligibility?

The Appeals Unit of NY State of Health will not be reviewing this matter at this time.

If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

Appeal Identification Number

When communicating with the Marketplace about this appeal, please reference Appeal Identification Number at the top of this notice.

How to Contact the Marketplace

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:
NY State of Health Appeals
P.O. Box 11729
Albany, NY 12211
- By fax: 1-855-900-5557

Legal Authority

We are sending you this notice in accordance with 45 CFR § 155.530.

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A Copy of this Notice of Dismissal Has Been Provided To



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