



STATE OF NEW YORK  
DEPARTMENT OF HEALTH  
P.O. Box 11729  
Albany, NY 12211

## NOTICE OF DISMISSAL – FAILURE TO APPEAR

Notice Date: September 21, 2015

NY State of Health Number: [REDACTED]  
Appeal Identification Number: AP000000003885

[REDACTED]

Dear [REDACTED],

On July 15, 2015, the Marketplace issued an eligibility determination notice stating that you were eligible to purchase a qualified health plan (QHP) at full cost. The notice also stated that you were not eligible to receive an advance premium tax credit (APTC) since you were qualified for coverage on another Marketplace account, and not eligible for cost-sharing reductions because you were ineligible for cost-sharing reductions (CSR). This eligibility determination was effective August 1, 2015. You appealed this determination.

On August 5, 2015, the Marketplace issued a Notice of Hearing to advise you that the hearing you requested was scheduled for September 21, 2015 at 10:00 a.m.

Between 10:03 a.m. and 10:33 a.m. on September 21, 2015, a Hearing Officer placed three calls to the telephone number that you have provided to the Marketplace. On the Hearing Officer's third attempt to reach you, an individual answered and stated that you were not available at that telephone number. Accordingly, we were unable to reach you.

Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

## **How does this Dismissal Affect My Eligibility?**

The Appeals Unit of NY State of Health will not review your appeal at this time.

## **If You Think Your Appeal Should Not Be Dismissed**

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

## **Appeal Identification Number**

When communicating with the Marketplace about this appeal, please refer to the Appeal Identification Number at the top of this notice.

## **How to Contact the Marketplace**

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:  
NY State of Health Appeals  
P.O. Box 11729  
Albany, NY 12211
- By fax: 1-855-900-5557

## **Legal Authority**

We are sending you this notice in accordance with Code of Federal Regulations 45 CFR § 155.530.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

**A Copy of this Notice of Dismissal Has Been Provided To:**



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