



STATE OF NEW YORK  
DEPARTMENT OF HEALTH  
P.O. Box 11729  
Albany, NY 12211

## NOTICE OF DISMISSAL – FAILURE TO APPEAR

Notice Date: October 13, 2015

NY State of Health Number: [REDACTED]  
Appeal Identification Number: AP000000003957

[REDACTED]

Dear [REDACTED],

On July 16, 2015, the Marketplace issued an eligibility determination notice stating that both you and your daughter, [REDACTED], remained eligible for Medicaid, effective July 1, 2015.

On July 18, 2015, the Marketplace issued an enrollment notice confirming your selection of the Healthfirst Medicaid Managed Care (MMC) plan for your daughter's coverage. This notice also stated that your daughter's coverage under the MMC would begin on September 1, 2015.

On July 20, 2015, you spoke with the Marketplace's Account Review Unit and requested an appeal insofar as you were seeking your daughter's Medicaid Fee-For-Service coverage to begin on July 1, 2015 and MMC coverage to begin on August 1, 2015.

On September 9, 2015, the Marketplace issued a Notice of Hearing to advise you that the hearing you requested was scheduled for October 8, 2015 at 11:00 a.m.

Between 11:00 a.m. and 11:30 a.m. on October 8, 2015, a Hearing Officer placed three calls to the telephone number that you have provided to the Marketplace, but was unable to reach you.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

### **How does this Dismissal Affect My Eligibility?**

The Appeals Unit of NY State of Health will not review your appeal at this time.

### **If You Think Your Appeal Should Not Be Dismissed**

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

### **Appeal Identification Number**

When communicating with the Marketplace about this appeal, please refer to the Appeal Identification Number at the top of this notice.

### **How to Contact the Marketplace**

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:  
NY State of Health Appeals  
P.O. Box 11729  
Albany, NY 12211
- By fax: 1-855-900-5557

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

## **Legal Authority**

We are sending you this notice in accordance with Code of Federal Regulations 45 CFR § 155.530.

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**A Copy of this Notice of Dismissal Has Been Provided To:**



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