



STATE OF NEW YORK  
DEPARTMENT OF HEALTH  
P.O. Box 11729  
Albany, NY 12211

## **NOTICE OF DISMISSAL – FAILURE TO APPEAR**

Notice Date: November 25, 2015

NY State of Health Number: [REDACTED]  
Appeal Identification Number: AP000000004382

[REDACTED]

Dear [REDACTED],

On August 19, 2015, the Marketplace issued a notice of eligibility determination, stating that you were eligible to receive an advance premium tax credit of up to \$163.00 per month and, if you selected a silver-level plan, cost-sharing reductions, effective October 1, 2015. You appealed this determination.

You were scheduled for a telephone hearing on November 9, 2015 with a Hearing Officer from the Marketplace's Appeals Unit. At that time, you requested to adjourn your hearing to November 13, 2015 at 9:00 a.m. This request was granted by the Hearing Officer, who also informed you that any failure to appear at the rescheduled hearing might result in a dismissal of your appeal.

Between 9:00 a.m. and 9:30 a.m. on November 13, 2015, a Hearing Officer placed three calls to the telephone numbers that you provided to the Marketplace, but was unable to reach you.

Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

### **How does this Dismissal Affect My Eligibility?**

The Appeals Unit of NY State of Health will not review your appeal at this time.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

## **If You Think Your Appeal Should Not Be Dismissed**

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, you must explain why you did not appear for your rescheduled hearing as scheduled.

The Appeals Unit of NY State of Health will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

## **Appeal Identification Number**

When communicating with the Marketplace about this appeal, please refer to the Appeal Identification Number at the top of this notice.

## **How to Contact the Marketplace**

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:  
NY State of Health Appeals  
P.O. Box 11729  
Albany, NY 12211
- By fax: 1-855-900-5557

## **Legal Authority**

We are sending you this notice in accordance with Code of Federal Regulations 45 CFR § 155.530.

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**A Copy of this Notice of Dismissal Has Been Provided To:**



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