



STATE OF NEW YORK  
DEPARTMENT OF HEALTH  
P.O. Box 11729  
Albany, NY 12211

## NOTICE OF DISMISSAL – FAILURE TO APPEAR

Notice Date: November 27, 2015

NY State of Health Number: [REDACTED]  
Appeal Identification Number: AP000000004393

[REDACTED]

Dear [REDACTED],

On August 15, 2015 the Marketplace issued an eligibility determination notice that you are not eligible for financial assistance or cannot enroll in a qualified health plan at full cost. The notice stated that did not provide documentation regarding your citizenship status to confirm you are eligible and your eligibility will end effective August 31, 2015.

On August 19, 2015 you spoke to the Marketplace Account Review Unit and requested an appeal insofar as being disenrolled from health coverage through the Marketplace for failing to provide citizenship documentation.

On November 19, 2015 you had a scheduled telephone hearing with a Hearing Officer from the Marketplace Appeals Unit. You requested an adjournment until November 23, 2015 at 2:00 pm and waived the fifteen-day notice of hearing requirement under sworn testimony.

Between 2:00 pm. and 2:30 pm on November 23, 2015, a Hearing Officer from the Marketplace Appeals Unit attempted to contact you using the telephone number that you provided to the Marketplace, but was unable to reach you.

Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

### **How does this Dismissal Affect My Eligibility?**

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

The Appeals Unit of NY State of Health will not review your appeal at this time.

## **If You Think Your Appeal Should Not Be Dismissed**

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

## **Appeal Identification Number**

When communicating with the Marketplace about this appeal, please refer to the Appeal Identification Number at the top of this notice.

## **How to Contact the Marketplace**

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:  
NY State of Health Appeals  
P.O. Box 11729  
Albany, NY 12211
- By fax: 1-855-900-5557

## **Legal Authority**

We are sending you this notice in accordance with Code of Federal Regulations 45 CFR § 155.530.

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**A Copy of this Notice of Dismissal Has Been Provided To:**



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