



STATE OF NEW YORK  
DEPARTMENT OF HEALTH  
P.O. Box 11729  
Albany, NY 12211

## NOTICE OF DISMISSAL – FAILURE TO APPEAR

Notice Date: November 24, 2015

NY State of Health Number: [REDACTED]  
Appeal Identification Number: AP000000004414

[REDACTED]

Dear [REDACTED],

On December 22, 2014 the Marketplace issued an eligibility determination notice that you are eligible to purchase a qualified health plan at full cost through New York State of Health effective January 1, 2015.

On December 23, 2014 the Marketplace issued an enrollment notice that you are enrolled in Primary Select Silver NS INN Dep25 Acupuncture and coverage could start as early as January 1, 2015.

On August 21, 2015 an appeal was requested insofar as being automatically enrolled in a qualified health plan for the months of January, February and March 2015.

On October 27, 2015, the Marketplace issued a Notice of Hearing to advise you that the hearing you requested was scheduled for November 19, 2015 at 2:00 pm.

Between 2:00 pm. and 2:30 pm on November 19, 2015, a Hearing Officer from the Marketplace Appeals Unit attempted to contact you using the telephone number on the Notice of Telephone Hearing, but was unable to reach you.

Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

## **How does this Dismissal Affect My Eligibility?**

The Appeals Unit of NY State of Health will not review your appeal at this time.

## **If You Think Your Appeal Should Not Be Dismissed**

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

## **Appeal Identification Number**

When communicating with the Marketplace about this appeal, please refer to the Appeal Identification Number at the top of this notice.

## **How to Contact the Marketplace**

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:  
NY State of Health Appeals  
P.O. Box 11729  
Albany, NY 12211
- By fax: 1-855-900-5557

## **Legal Authority**

We are sending you this notice in accordance with Code of Federal Regulations 45 CFR § 155.530.

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**A Copy of this Notice of Dismissal Has Been Provided To:**



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