

STATE OF NEW YORK DEPARTMENT OF HEALTH P.O. Box 11729 Albany, NY 12211

#### NOTICE OF DISMISSAL - FAILURE TO APPEAR

Decision Date: November 27, 2015

NY State of Health Number:

Appeal Identification Number: AP00000004544



Dear

On August 28, 2015, the Marketplace received your application for financial assistance.

That same day an eligibility determination was made finding you eligible to purchase a qualified health plan at full cost effective October 1, 2015. You were further found ineligible for Medicaid because your household income that you provided on your application stated you earned \$30,124.20, which is over the allowable income limit for that program. You were also found ineligible to receive advance premium tax credits because you stated that you are already enrolled in or eligible for employer sponsored insurance.

On August 31, 2015, you requested a telephone hearing to dispute your eligibility determination from August 28.

On October 28, 2015, a notice of telephone hearing was issued for a telephone hearing on November 20, 2015 at 9:00 am. The hearing notice stated that you would be called at the number you provided the Marketplace.

On November 20, 2015, between 9:00 am and 9:30 am a Hearing Officer from the NY State of Health Appeals Unit, placed three calls to the telephone number that you have provided to the Marketplace, but was unable to reach you.

Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

### How does this Dismissal Affect My Eligibility?

The Appeals Unit of NY State of Health will not review your appeal at this time.

#### If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

## **Appeal Identification Number**

When communicating with the Marketplace about this appeal, please refer to the Appeal Identification Number at the top of this notice.

### **How to Contact the Marketplace**

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:

NY State of Health Appeals P.O. Box 11729 Albany, NY 12211

• By fax: 1-855-900-5557

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

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# A Copy of this Notice of Dismissal Has Been Provided To:

