



STATE OF NEW YORK
DEPARTMENT OF HEALTH
P.O. Box 11729
Albany, NY 12211

NOTICE OF DISMISSAL – FAILURE TO APPEAR

Notice Date: January 13, 2016

NY State of Health Number: [REDACTED]
Appeal Identification Number: AP000000004904



Dear [REDACTED],

On October 14, 2015, the Marketplace issued an enrollment confirmation notice stating that your enrollment in your Medicaid Managed Care plan would start November 1, 2015. You appealed this determination.

On November 24, 2015, the Marketplace issued a Notice of Hearing to advise you that the hearing you requested was scheduled for January 7, 2016 at 9:00 a.m.

Between 9:00 a.m. and 9:30 a.m. on January 7, 2016, a Hearing Officer placed three calls to the telephone number you have provided to the Marketplace, but the Hearing Office was unable to reach you. The Hearing Officer was unable to leave a voicemail because your voice mailbox was not set up and there were not alternate phone numbers listed on your account.

Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

How does this Dismissal Affect My Eligibility?

The Appeals Unit of NY State of Health will not review your appeal at this time.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

Appeal Identification Number

When communicating with the Marketplace about this appeal, please refer to the Appeal Identification Number at the top of this notice.

How to Contact the Marketplace

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:
NY State of Health Appeals
P.O. Box 11729
Albany, NY 12211
- By fax: 1-855-900-5557

Legal Authority

We are sending you this notice in accordance with Code of Federal Regulations 45 CFR § 155.530.

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A Copy of this Notice of Dismissal Has Been Provided To:



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