



STATE OF NEW YORK
DEPARTMENT OF HEALTH
P.O. Box 11729
Albany, NY 12211

NOTICE OF DISMISSAL

Notice Date: January 14, 2016

NY State of Health Number: [REDACTED]
Appeal Identification Number: AP000000004938

[REDACTED]

Dear [REDACTED],

On October 15, 2015, the Marketplace issued an eligibility determination notice stating you were eligible to purchase a qualified health plan through NY State of Health, effective November 1, 2015. However, the notice also stated you did not qualify to select a health plan outside of the open enrollment period. You appealed this determination.

On November 25, 2015, the Marketplace issued a Notice of Hearing to advise you the hearing you requested was scheduled for January 11, 2016 at 1:00 p.m.

Between 1:05 p.m. and 1:15 p.m. on January 11, 2016, a Hearing Officer placed two calls to the telephone number you have provided to the Marketplace. You answered the second call attempt and stated you no longer wanted to proceed with the appeal since you had obtained coverage through the Marketplace, effective January 1, 2016. The Hearing Officer asked to swear you in, in order to obtain a proper withdrawal over the telephone. You stated you did not have time and unilaterally terminated the phone call.

Since you were unable to be sworn in for your hearing as scheduled, we are dismissing your appeal.

How does this Dismissal Affect My Eligibility?

The Appeals Unit of NY State of Health will not review your appeal at this time.

If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

Appeal Identification Number

When communicating with the Marketplace about this appeal, please refer to the Appeal Identification Number at the top of this notice.

How to Contact the Marketplace

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:
NY State of Health Appeals
P.O. Box 11729
Albany, NY 12211
- By fax: 1-855-900-5557

Legal Authority

We are sending you this notice in accordance with Code of Federal Regulations 45 CFR § 155.530.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

A Copy of this Notice of Dismissal Has Been Provided To:



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