



STATE OF NEW YORK
DEPARTMENT OF HEALTH
P.O. Box 11729
Albany, NY 12211

NOTICE OF DISMISSAL – FAILURE TO APPEAR

Notice Date: February 1, 2016

NY State of Health Number: [REDACTED]
Appeal Identification Number: AP000000005113

[REDACTED]

Dear [REDACTED],

On September 12, 2015, the Marketplace issued an enrollment notice, confirming your selection of Independent Health Association, Inc. as your Medicaid Managed Care (MMC) plan on September 11, 2015. The notice stated that your enrollment with Independent Health Association, Inc. would be effective October 1, 2015. You appealed this determination insofar as you were seeking a coverage start date under your MMC plan of September 1, 2015.

On December 16, 2015, the Marketplace issued a Notice of Hearing to advise you that the hearing you requested was scheduled for January 25, 2016, at 2:00 p.m.

On January 25, 2016, a Hearing Officer placed three calls to the telephone number that you provided to the Marketplace, at 2:00 p.m., 2:15 p.m., and 2:30 p.m., but was unable to reach you. In each case, however, the call was answered with a prerecorded message stating that “number or code you dialed was incorrect” and that the call could not be completed. No further information was provided.

Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

How does this Dismissal Affect My Eligibility?

The Appeals Unit of NY State of Health will not review your appeal at this time.

If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us, in writing, within 30 days after the date on this notice. In that writing, you must explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

Appeal Identification Number

When communicating with the Marketplace about this appeal, please refer to both the Appeal Identification Number and the NY State of Health Number at the top of this notice.

How to Contact the Marketplace

You can contact the Marketplace in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:
NY State of Health Appeals
P.O. Box 11729
Albany, NY 12211
- By fax: 1-855-900-5557

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

Legal Authority

We are sending you this notice in accordance with 45 Code of Federal Regulations § 155.530 (b).

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A Copy of this Notice of Dismissal Has Been Provided To:



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