

STATE OF NEW YORK DEPARTMENT OF HEALTH P.O. Box 11729 Albany, NY 12211

#### NOTICE OF DISMISSAL - FAILURE TO APPEAR

Decision Date: February 12, 2016

NY State of Health Number: AP000000005437



On November 13, 2015, an eligibility determination was made finding you not qualified to enroll through the NY State of Health. This was because based on information from federal and state data sources it was determined that you are already enrolled in or eligible for a public insurance program such as Medicare.

On December 7, 2015, you contacted the Marketplace's account review unit and appealed the determination that determined you ineligible to purchase health coverage.

A notice of telephone hearing was issued on January 19, 2016, for a scheduled hearing on February 8, 2016 at 2:00 pm. The hearing notice stated that you would be called at the number the Marketplace has on file for you.

On February 8, 2016, between 2:00 pm and 2:30 pm a Hearing Officer from the NY State of Health Appeals Unit, placed three calls to the telephone number that you have provided to the Marketplace, but was unable to reach you. Each time the Hearing Officer called you they left a message as to the nature of the call.

Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

#### How does this Dismissal Affect My Eligibility?

The Appeals Unit of NY State of Health will not review your appeal at this time.

#### If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

### **Appeal Identification Number**

When communicating with the Marketplace about this appeal, please refer to the Appeal Identification Number at the top of this notice.

# **How to Contact the Marketplace**

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:

NY State of Health Appeals P.O. Box 11729 Albany, NY 12211

• By fax: 1-855-900-5557

# **Legal Authority**

We are sending you this notice in accordance with Code of Federal Regulations 45 CFR § 155.530.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY - English: 1-800-662-1220) (TTY - Spanish: 1-877-662-4886).

# A Copy of this Decision Has Been Provided To:

